

<https://jobtacular.com/job/25-35-hr-customer-service-remote-jobs-work-from-home/>

Remote Social Media Specialist | Flexible Hours | Earn \$35/hr

Description

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Salary:

\$25-\$35 per hour

Company Overview

Join us at the intersection of technology and customer service. We are a rapidly expanding company specializing in live chat support for various ecommerce platforms. Our mission is to deliver world-class service that adds value to businesses and enriches the customer experience. Our team members are our most prized asset, and we believe in a collaborative, inclusive environment where everyone's voice is heard. The remote work model adds another layer of flexibility, ensuring you achieve a healthy work-life balance.

Job Role and Responsibilities

As a customer service, Embark on a fulfilling journey as a Customer Support Chat Agent with us! Your day will be packed with opportunities to solve problems, assist customers, and contribute to increasing customer satisfaction. You will be actively involved in real-time chat conversations, where your problem-solving and multitasking skills will be put to the test. Our experienced team members will be there to support you, providing continuous feedback and mentorship to help you excel in your role.

Key Responsibilities

- Engage in live chat support: Act as the first point of contact for customers seeking real-time assistance.
- Provide excellent customer service: Ensure customer satisfaction through prompt and accurate resolution of issues.
- Answer queries about ecommerce stores: Investigate and resolve any questions or issues related to our clients' ecommerce platforms.
- Work as a team: Work closely with our experienced customer service professionals who will provide mentorship and guidance.

Qualifications

- **Educational Requirement:** A high school diploma or equivalent is mandatory.
- **Written Communication:** Excellent written communication skills are a must for effective chat support.
- **Multitasking:** Ability to manage multiple chats simultaneously is crucial.

Hiring organization

Social Reps

Employment Type

Full-time, Part-time

Industry

Customer Service

Job Location

Remote work from: United States

Base Salary

\$ 25 - \$ 35

Date posted

September 6, 2024

Valid through

01.01.2029

- **Adaptability:** Capability to adapt to a fast-paced and ever-changing environment.

Compensation and Benefits

We offer a competitive salary that ranges between \$25-\$35 per hour, depending on your level of experience and skill set. Our comprehensive benefits package includes health, dental, and vision insurance, 401(k) matching, and paid time off.

FAQs About Remote Work

Remote work offers the advantage of flexibility, allowing you to choose your preferred work setting. While remote work can lead to increased productivity and a better work-life balance, it also presents challenges like maintaining work-life balance, which we help manage through regular team check-ins.

Training and Onboarding

Our intensive training and onboarding process ensures that you are well-prepared to handle the responsibilities of a customer service. This includes both technical and soft skill training.

Career Growth Opportunities

Career advancement is a key focus of our employee development initiatives. As you gain more experience and skills, you'll have the opportunity to move into more challenging and rewarding roles.

In Conclusion

If you have strong written communication skills, excel at multitasking, and are looking for a fulfilling role as a customer service, this is the perfect opportunity for you. We offer not just a job, but a pathway for career growth and development.

Visit Site

Disclosure

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