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Adaptable Online Chat Support Positions – Entry-Level Roles Paying \$25-\$35 Per Hour in Australia

Description

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Salary:

\$25-\$35 per hour

Company Overview

Join us at the intersection of technology and customer service. We are a rapidly expanding company specializing in live chat support for various ecommerce platforms. Our mission is to deliver world-class service that adds value to businesses and enriches the customer experience. Our team members are our most prized asset, and we believe in a collaborative, inclusive environment where everyone's voice is heard. The remote work model adds another layer of flexibility, ensuring you achieve a healthy work-life balance.

Job Role and Responsibilities

Embark on a fulfilling journey as a Customer Support Chat Agent with us! Your day will be packed with opportunities to solve problems, assist customers, and contribute to increasing customer satisfaction. You will be actively involved in real-time chat conversations, where your problem-solving and multitasking skills will be put to the test. Our experienced team members will be there to support you, providing continuous feedback and mentorship to help you excel in your role.

Key Responsibilities

- Engage in live chat support: Be the first point of contact for customers seeking immediate assistance.
- Provide excellent customer service: Prioritize customer satisfaction through timely and accurate problem-solving.
- Answer queries about ecommerce stores: Investigate and resolve questions to ensure customer satisfaction.
- Work as a team: Collaborate with experienced professionals for mutual growth.

Qualifications

- **Educational Requirement:** High school diploma or its equivalent is a

Hiring organization

Work From Home Customer Service

Industry

Customer Service

Job Location

Remote work possible

Base Salary

\$ 25 - \$ 35

Date posted

February 2, 2025

Valid through

01.01.2029

must.

- **Written Communication:** Stellar written communication skills are non-negotiable.
- **Multitasking:** Ability to juggle multiple customer interactions is required.
- **Adaptability:** You should be comfortable working in a fast-paced, constantly evolving environment.

Compensation and Benefits

Competitive salary ranging between \$25-\$35 per hour, based on experience and skills. Comprehensive benefits include healthcare and dental plans, 401(k) matching, and paid vacation days.

FAQs About Remote Work

Working remotely gives you the flexibility to choose your workspace, whether it's your home or a co-working space. This often results in increased productivity and better work-life balance. However, challenges like work-life balance need active management.

Training and Onboarding

You will be onboarded through an intensive training program that covers both technical skills and customer management techniques. Ongoing support will be provided.

Career Growth Opportunities

Our company values employee development. We offer various pathways for career advancement.

In Conclusion

If you possess excellent communication skills, can multitask effectively, and have a real desire to help customers, this is the job for you. We offer competitive pay, excellent benefits, and plenty of room for growth.

Visit Site

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