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Chat Customer Service Positions Remote – No Prior Experience Needed, Adaptable Schedule | \$25–\$35/hr

Description

Job Title: Remote Chat Customer Service Specialist **Compensation:** \$25–\$35 per hour, paid weekly **Location:** Fully remote – global applicants accepted **Schedule:** Flexible shifts; 15–40 hours per week, 4–8 hour blocks **Experience Required:** None – full training provided **Education Required:** No degree necessary **Company Overview** A fast-growing digital subscription and e-learning platform is expanding its remote customer service team. They are hiring for **chat customer service jobs remote** to provide excellent, text-based support to a diverse global user base. This fully remote role offers flexibility, competitive pay, and a phone-free work environment. **Role Summary** As a Remote Chat Customer Service Specialist, you will assist customers through live chat, helping with login issues, billing questions, subscription management, and basic troubleshooting. Using detailed scripts and workflows, you will deliver consistent and professional service. **Key Responsibilities**– Respond promptly to live chat inquiries– Assist users with account access, billing updates, and subscription changes– Use company-approved scripts and SOPs– Document interactions and escalate complex issues as needed– Maintain courteous and empathetic communication **Why This Role Is a Great Fit**– 100% chat-based communication with no phone calls– Flexible scheduling to fit your lifestyle– Weekly pay with raise opportunities– Entry-level friendly with full training– Supportive remote team environment **Technical & Skills Requirements**– Laptop or desktop with Google Chrome– Reliable internet connection (10 Mbps minimum)– Typing speed of 45 WPM or higher– Strong written English skills– Ability to multitask and follow instructions **Compensation & Scheduling** Starting pay: \$25/hour Raise potential to \$30–\$35/hour after 30 approved shifts Self-scheduled shifts available 24/7 Minimum 15 hours per week **Training & Onboarding**– 2-hour online onboarding session– Simulated chat practice– First shift monitored by QA– Paid work begins within 3–5 business days **Sample Shift** Help customers with password resets, applying promo codes, and billing updates—all via live chat with scripted responses **Employee Testimonials** “This role fits my schedule perfectly and offers great support.” –Alicia K., Miami “The training made me confident, and I love the no-phone format.” –Carlos G., Madrid **FAQs** Is this phone-based? No, chat only. Can I work part-time? Yes, flexible scheduling. Do I need experience? No, training provided **Apply Now – Join Our Remote Chat Team** Click Apply Now to start your remote chat customer service career. Work from anywhere, earn weekly, phone-free.

Visit Site

Hiring organization

Remote Customer Service Chat Jobs

Base Salary

\$ 25 - \$ 35

Industry

Customer Service

Job Location

Remote work possible

Date posted

February 2, 2025

Valid through

01.01.2029



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Disclosure

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