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APPLY NOW

Chat Customer Service Jobs Remote - Real Support, Real Pay, Zero Calls | \$25-\$35/hr

Description

Job Title: Remote Chat-Based Customer Support Representative

Compensation: \$25-\$35 per hour, paid weekly

Location: Fully Remote - Open to candidates worldwide

Schedule: Choose your own 4-8 hour shift blocks; minimum 15 hrs/week

Experience Required: None - full training provided

Education Required: No degree or previous credentials needed

Company Snapshot

A fast-growing online learning hub that offers business education, coaching programs, and tools for digital entrepreneurs is growing its global support division. They are actively hiring for **chat customer service jobs remote** to provide written-only assistance to members. This role is ideal for individuals who value flexibility, stability, and clear expectations—with zero phone or video call obligations.

Role Responsibilities

- Handle incoming customer inquiries using a structured chat platform
- Assist users with product access, billing corrections, password resets, and membership updates
- Use templated replies and internal documentation to provide fast, clear responses
- Tag tickets accurately and escalate when needed
- Maintain consistent tone and support quality

What Makes This Job Different

- Never pick up a phone—this is 100% chat-based
- Weekly pay that's stable and reliable
- Work when you want: days, nights, weekends
- Entry-level friendly with no hard sales or outreach
- Supportive team, structured systems, and no ambiguity

Tools & Requirements

- Computer or laptop with Chrome installed
- High-speed internet (10 Mbps minimum)
- Typing speed of 45 WPM or higher
- Clear written English and attention to tone
- Ability to stay focused and work independently

Pay & Scheduling Information

Base rate: \$25/hr

Increased to \$30-\$35/hr after 30 quality-approved shifts

Work 15-40 hours per week on your own schedule. Shifts are self-selected weekly.

Hiring organization

Entry Level Remote Jobs

Employment Type

Full-time, Part-time

Industry

Customer Service

Job Location

Remote work from: United States; Canada; United Kingdom; Australia; New Zealand; Germany; France; Ireland; Scotland; Alabama; Alaska; Arizona; Arkansas; California; Colorado; Connecticut; Delaware; Florida; Georgia; Hawaii; Idaho; Illinois; Indiana; Iowa; Kansas; Kentucky; Louisiana; Maine; Maryland; Massachusetts; Michigan; Minnesota; Mississippi; Missouri; Montana; Nebraska; Nevada; New Hampshire; New Jersey; New Mexico; New York; North Carolina; North Dakota; Ohio; Oklahoma; Oregon; Pennsylvania; Rhode Island; South Carolina; South Dakota; Tennessee; Texas; Utah; Vermont; Virginia; Washington; West Virginia; Wisconsin; Wyoming; District of Columbia; American Samoa; Guam; Northern Mariana Islands; Puerto Rico; U.S. Virgin Islands

Training Timeline

- 2-hour onboarding session with platform overview
- Practice with simulated chat tickets
- First shift monitored for feedback and QA
- Paid work begins within 3–5 business days

Base Salary

\$ 25 - \$ 35

Example Shift

During a Friday evening shift, you respond to a customer trying to cancel their renewal, help another recover their login credentials, and assist someone applying a limited-time promo code. Every case is resolved via saved replies in a no-pressure, chat-only environment.

Date posted

May 3, 2025

Valid through

01.01.2029

What Reps Are Saying

"This job gives me room to breathe. I'm not on calls, not selling, and I still feel like I'm making a difference." – *Avery T., Atlanta, GA*

"The pay is solid, the work is structured, and the onboarding made it super easy to start." – *Nico R., Dublin, IE*

FAQs

Do I ever have to speak to customers?

No. This is strictly a written support role using chat and email.

Can I work only weekends or nights?

Absolutely. Pick the shifts that work for you.

Do I need experience or a resume?

No experience required. The training walks you through everything.

Apply Now – Structured Remote Work That Pays Well

Click the Apply Now button to apply for one of the most reliable **chat customer service jobs remote**. Train fast, start quickly, and earn weekly by helping users—all without ever speaking on the phone.



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