

<https://jobtacular.com/job/chat-customer-service-representative-jobs-remote-no-calls-weekly-pay-25-35-hr/>

APPLY NOW

Chat Customer Service Representative Jobs Remote – No Calls, Weekly Pay | \$25–\$35/hr

Description

Job Title: Remote Chat Customer Service Representative

Compensation: \$25–\$35 per hour, paid weekly

Location: Fully Remote – Global applicants accepted

Schedule: Flexible 4–8 hour shifts; 15–40 hrs/week

Experience Required: None – full training provided

Education Required: No degree required

About the Company

This digital membership platform offers users access to personal development courses, online education tools, and productivity resources. To meet increasing support demand while maintaining their remote-first model, the company is hiring for **chat customer service representative jobs remote**. This position is designed for individuals who want to help customers via live chat and email—without phone calls, meetings, or technical sales.

Position Overview

As a **chat customer service representative**, you'll assist users by resolving access issues, managing subscription updates, explaining billing adjustments, and helping navigate account features. All communication happens through live chat or email platforms, using structured templates and internal workflows.

Key Responsibilities

- Respond to customer inquiries using live chat and email platforms
- Help users troubleshoot login issues, apply discounts, and manage their subscriptions
- Use templated responses to maintain efficiency and brand consistency
- Escalate complex technical issues or account disputes when necessary
- Maintain organized case notes and follow tagging protocols
- Deliver calm, supportive, and professional service through every written interaction

Why This Role Works for You

- No phones, no meetings—just chat and email
- Weekly pay and flexible scheduling
- Beginner-friendly with complete onboarding
- Remote work you can do from anywhere
- Real skills that transfer to future remote opportunities

Requirements

- Laptop or desktop with Chrome browser

Hiring organization

Entry Level Remote Jobs

Employment Type

Full-time

Industry

Customer Service

Job Location

Remote work from: United States; Canada; United Kingdom; Australia; New Zealand; Germany; France; Ireland; Scotland

Base Salary

\$ 25 - \$ 35

Date posted

April 30, 2025

Valid through

01.01.2029

- Reliable internet (10 Mbps minimum)
- Typing speed of 45+ WPM
- Strong written English and reading comprehension
- Ability to stay focused and follow structured procedures

Compensation & Schedule

Starting rate: \$25/hour

Promotion to \$30–\$35/hour after 30 shifts with strong QA and customer satisfaction ratings

Shift blocks are selected weekly. Choose mornings, evenings, overnights, or weekends. Minimum 15 hours/week commitment.

Training & Onboarding

- 2-hour self-paced onboarding module
- Chat/email practice simulations
- First live shift monitored for QA feedback
- Paid shifts typically begin within 3–5 business days

Example Shift Experience

During a Friday 1 PM–7 PM shift, you help a customer reset their password, assist another with canceling an unwanted renewal, and apply a promotional discount for a third—each interaction handled through smooth, chat-based messaging.

What Agents Say

“I’ve done phone support before—this is way better. Calm, quiet, and still helping people.” – *Sasha T., Chicago, IL*

“The training covered everything I needed, and now I set my own schedule. Couldn’t ask for more.” – *Daniel V., Dublin, IE*

FAQs

Do I need a background in customer service?

No. This is an entry-level position with full onboarding.

Will I ever have to call or speak with customers?

Never. All support is handled through written chat and email.

Can I work just weekends or evenings?

Yes. The shift selection system is fully flexible.

Apply Now – Join the Remote Support Team

Click the Apply Now button to apply for one of the best **chat customer service representative jobs remote**. Start earning weekly, enjoy structured remote work, and never pick up the phone again.

Visit Site

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