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APPLY NOW

Chat Messaging Positions Remote Work – No Calls, No Prior Experience Required | \$25–\$35/hr

Description

Job Title: Remote Chat Messaging Support Agent
Compensation: \$25–\$35 per hour, paid weekly
Location: Fully Remote – Open to international candidates
Schedule: Flexible 4–8 hour shifts; 15–40 hrs/week
Experience Required: None – beginner training included
Education Required: No degree required

About the Company

This digital subscription company offers learning tools, productivity programs, and personal development resources to users worldwide. With a customer base growing across time zones, they are hiring for **chat messaging jobs work from home** to deliver fast, friendly support via live chat and email—never by phone or video call. Their remote-first model means all team members enjoy flexible schedules and structured onboarding.

Position Overview

If you're looking for **chat messaging jobs work from home**, this is your opportunity to get started in remote support. You'll use templated messaging systems to assist customers with password resets, subscription changes, billing questions, and account setup—all from your laptop, without ever picking up a phone.

Key Responsibilities

- Respond to live chat and email inquiries using prewritten replies and templates
- Help customers troubleshoot login problems, billing issues, and feature navigation
- Escalate complex technical cases or disputes to the proper internal team
- Tag and document all customer cases accurately
- Keep written communication professional, empathetic, and clear

Why You'll Love This Role

- Zero phone calls, zero meetings—just messaging
- Flexible scheduling with self-selected shift blocks
- Weekly direct deposit payments
- No prior experience required—full training included
- Work from anywhere with stable internet

What You'll Need

- Laptop or desktop with Chrome installed
- Stable internet connection (10 Mbps minimum)
- Typing speed of 45+ WPM

Hiring organization

Work From Home Customer Service Roles

Industry

Customer Service

Job Location

Remote work possible

Base Salary

\$ 25 - \$ 35

Date posted

February 2, 2025

Valid through

01.01.2029

- Strong written English and attention to tone
- Focus and reliability during solo shifts

Compensation & Scheduling

Starting wage: \$25/hour

Performance-based raise to \$30–\$35/hour after 30 shifts with positive QA results

Choose your shifts weekly. Mornings, evenings, nights, and weekends all available.

Minimum commitment: 15 hours per week.

Training & Onboarding

- 2-hour self-paced onboarding
- Practice sessions with real-world chat/email simulations
- First live shift monitored with support and feedback
- Paid work begins within 3–5 business days of completing training

Sample Shift Experience

During a Tuesday 5 PM–10 PM shift, you guide a customer through updating their billing info, help another reset a password, and explain how to redeem a discount code—all handled efficiently through templated messages and calm support workflows.

What Agents Are Saying

“Everything’s written, which makes it much easier to stay calm and focus. It’s real work that fits my life.” – *Rhea G., Boston, MA*

“I didn’t have experience and was still able to start fast. The best part? No phone calls or meetings.” – *Mateo R., Madrid, ES*

FAQs

Do I need a background in support?

No. We train every new hire from the ground up.

Is this job really 100% chat and email?

Yes. No phone or video communication is required.

Can I work nights or weekends only?

Yes. The shift platform lets you select your ideal blocks each week.

Apply Now – Start Your Chat-Based Work-from-Home Career

Click the Apply Now button to apply for one of the most flexible **chat messaging jobs work from home**. Start fast, earn weekly, and enjoy remote support work without ever picking up the phone.

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