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Chat Support Representative Work Remote – No Prior Experience Required, Adaptable Hours | \$25–\$35/hr

Description

Job Title: Remote Chat Representative **Compensation:** \$25–\$35 per hour, weekly pay **Location:** Fully remote – global applicants accepted **Schedule:** Flexible shifts; 15–40 hours per week, 4–8 hour blocks **Experience Required:** None – full training provided **Education Required:** No degree required **Company Overview** A prominent digital education and subscription service provider is expanding its remote chat support team. They are seeking dedicated individuals for **chat representative work from home** positions to provide live chat assistance to a diverse, international customer base. This role is fully remote and phone-free, offering flexibility and steady income. **Role Summary** As a Remote Chat Representative, you will assist customers via live chat with login issues, billing inquiries, subscription management, and general platform navigation. Using company scripts and detailed workflows, you will deliver consistent, professional support designed to enhance customer satisfaction. **Key Responsibilities**– Monitor and respond promptly to live chat inquiries– Help customers reset passwords, update billing, and modify subscriptions– Use scripted replies and follow SOPs to maintain accuracy– Document all interactions and escalate complex cases as needed– Maintain courteous and empathetic communication **Why This Role is a Good Fit**– 100% chat-based communication—no phone or video calls– Flexible scheduling tailored to your availability– Weekly pay with opportunities for raises– Entry-level friendly with comprehensive training– Supportive and inclusive remote work environment **Technical & Skills Requirements**– Laptop or desktop computer with Chrome browser– Reliable internet connection (minimum 10 Mbps)– Typing speed of 45 WPM or higher– Strong written English skills– Ability to multitask and follow instructions **Compensation & Scheduling** Starting pay: \$25/hour Raise to \$30–\$35/hour after 30 QA-approved shifts Shifts available 24/7, self-scheduled Minimum 15 hours/week **Training & Onboarding**– 2-hour online orientation– Simulated chat exercises– QA-monitored first shift– Paid shifts begin within 3–5 days **Sample Shift** Assist customers with password resets, billing updates, and subscription changes—all via chat using company-approved scripts. **Employee Testimonials** “This job fits my schedule perfectly, and the training was excellent.” – Grace L., Denver, CO “The no-phone setup makes this ideal for me.” – Nate R., Dublin, IE **FAQs** Is this phone-based? No, chat only. Can I work part-time? Yes, flexible scheduling. Need experience? No, training provided. **Apply Now – Start Your Remote Chat Career** Click Apply Now to join our remote chat support team. Work from anywhere, earn weekly, phone-free.

Visit Site

Hiring organization

Remote Customer Service Chat Jobs

Base Salary

\$ 25 - \$ 35

Industry

Customer Service

Job Location

Remote work possible

Date posted

February 2, 2025

Valid through

01.01.2029



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Disclosure

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