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**APPLY NOW**

## Chat Support Job – Remote, No Experience, Flexible Hours | \$25–\$35/hr

### Description

**Job Title:** Remote Chat Support Specialist

**Compensation:** \$25–\$35 per hour, paid weekly

**Location:** Fully Remote – Open to global applicants

**Schedule:** Flexible scheduling; 15–40 hours per week in 4–8 hour shifts

**Experience Required:** None – full training provided

**Education Required:** No degree necessary

### Company Overview

A rapidly expanding SaaS platform providing digital education and subscription services is hiring for **chat support job** positions to support their growing customer base. This company values clear, consistent communication and is committed to delivering high-quality chat-based customer service worldwide. The role is remote, phone-free, and perfect for those looking for structured and flexible remote work.

### Role Overview

In this role, you will handle live chat inquiries from customers needing assistance with account access, billing issues, product questions, and technical troubleshooting. You'll use templated replies and detailed workflows to ensure fast and accurate customer support.

### Responsibilities

- Monitor live chat queues and respond promptly to user inquiries
- Assist customers with password resets, billing adjustments, and subscription management
- Utilize internal tools and prewritten scripts for consistent communication
- Document each interaction thoroughly and escalate complex issues appropriately
- Maintain a professional and courteous tone in all communications

### Why This Job Is a Great Fit

- 100% chat-based—no phone calls or video conferencing required
- Flexible shifts allow you to work when it suits you
- Weekly pay, with opportunities for performance-based increases
- Entry-level friendly with comprehensive onboarding
- Supportive and professional remote team environment

### Required Skills & Technology

- Laptop or desktop computer with Google Chrome
- Stable high-speed internet connection (10 Mbps minimum)
- Typing speed of at least 45 WPM
- Strong written English and communication skills
- Ability to work independently and follow detailed instructions

### Hiring organization

Entry Level Remote Jobs

### Employment Type

Full-time, Part-time

### Industry

Customer Service

### Job Location

Remote work from: United States; Canada; United Kingdom; Australia; New Zealand; Germany; France; Ireland; Scotland; Alabama; Alaska; Arizona; Arkansas; California; Colorado; Connecticut; Delaware; Florida; Georgia; Hawaii; Idaho; Illinois; Indiana; Iowa; Kansas; Kentucky; Louisiana; Maine; Maryland; Massachusetts; Michigan; Minnesota; Mississippi; Missouri; Montana; Nebraska; Nevada; New Hampshire; New Jersey; New Mexico; New York; North Carolina; North Dakota; Ohio; Oklahoma; Oregon; Pennsylvania; Rhode Island; South Carolina; South Dakota; Tennessee; Texas; Utah; Vermont; Virginia; Washington; West Virginia; Wisconsin; Wyoming; District of Columbia; American Samoa; Guam; Northern Mariana Islands; Puerto Rico; U.S. Virgin Islands

### Pay & Scheduling

Starting wage: \$25/hour

Potential for \$30–\$35/hour after 30 successful shifts

Shifts are available 24/7 through a self-service scheduling system. Minimum commitment is 15 hours per week.

### Training & Onboarding

- Two-hour online orientation session
- Hands-on practice with simulated chats
- First live shift monitored by quality assurance team
- Paid shifts typically begin within 3–5 business days of training

### Typical Shift Example

During a Monday afternoon shift from 2 PM to 7 PM, you help customers resolve login issues, apply discount codes, and navigate subscription options—all through live chat. You rely on structured scripts and a calm, focused work environment.

### Employee Testimonials

“This job gives me the flexibility to work around my family schedule and I love that I never have to pick up a phone.” – *Kelly R., Atlanta, GA*

“The onboarding was easy and the support team is always helpful. I’m new to remote work and this role is perfect.” – *Liam P., Dublin, IE*

### FAQs

#### Do I need to talk on the phone?

No. This position is strictly chat-based.

#### Can I work part-time or choose nights?

Yes. You select your own shifts weekly.

#### Is previous experience necessary?

No. Training is provided for all new hires.

### Apply Now – Real Remote Chat Support Work

Click the Apply Now button to join a growing team of remote chat support specialists. Enjoy flexible hours, weekly pay, and a fully remote, phone-free work environment.



### Disclosure

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### Base Salary

\$ 25 - \$ 35

### Date posted

May 15, 2025

### Valid through

01.01.2029

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