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APPLY NOW

Chat Support Job – Remote, No Experience, Flexible Hours | \$25–\$35/hr

Description

Job Title: Remote Chat Support Specialist
Compensation: \$25–\$35 per hour, paid weekly
Location: Fully Remote – Open to global applicants
Schedule: Flexible scheduling; 15–40 hours per week in 4–8 hour shifts
Experience Required: None – full training provided
Education Required: No degree necessary
Company Overview A rapidly expanding SaaS platform providing digital education and subscription services is hiring for **chat support job** positions to support their growing customer base. This company values clear, consistent communication and is committed to delivering high-quality chat-based customer service worldwide. The role is remote, phone-free, and perfect for those looking for structured and flexible remote work.
Role Overview In this role, you will handle live chat inquiries from customers needing assistance with account access, billing issues, product questions, and technical troubleshooting. You'll use templated replies and detailed workflows to ensure fast and accurate customer support.
Responsibilities– Monitor live chat queues and respond promptly to user inquiries– Assist customers with password resets, billing adjustments, and subscription management– Utilize internal tools and prewritten scripts for consistent communication– Document each interaction thoroughly and escalate complex issues appropriately– Maintain a professional and courteous tone in all communications
Why This Job Is a Great Fit– 100% chat-based—no phone calls or video conferencing required– Flexible shifts allow you to work when it suits you– Weekly pay, with opportunities for performance-based increases– Entry-level friendly with comprehensive onboarding– Supportive and professional remote team environment
Required Skills & Technology– Laptop or desktop computer with Google Chrome– Stable high-speed internet connection (10 Mbps minimum)– Typing speed of at least 45 WPM– Strong written English and communication skills– Ability to work independently and follow detailed instructions
Pay & Scheduling Starting wage: \$25/hour Potential for \$30–\$35/hour after 30 successful shifts Shifts are available 24/7 through a self-service scheduling system. Minimum commitment is 15 hours per week.
Training & Onboarding– Two-hour online orientation session– Hands-on practice with simulated chats– First live shift monitored by quality assurance team– Paid shifts typically begin within 3–5 business days of training
Typical Shift Example During a Monday afternoon shift from 2 PM to 7 PM, you help customers resolve login issues, apply discount codes, and navigate subscription options—all through live chat. You rely on structured scripts and a calm, focused work environment.
Employee Testimonials “This job gives me the flexibility to work around my family schedule and I love that I never have to pick up a phone.” –*Kelly R., Atlanta, GA* “The onboarding was easy and the support team is always helpful. I'm new to remote work and this role is perfect.” –*Liam P., Dublin, IE*
FAQs
Do I need to talk on the phone? No. This position is strictly chat-based.
Can I work part-time or choose nights? Yes. You select your own shifts weekly.
Is previous experience necessary? No. Training is provided for all new hires
Apply Now –

Hiring organization

Entry Level Remote Jobs

Industry

Customer Service

Job Location

Remote work possible

Base Salary

\$ 25 - \$ 35

Date posted

February 2, 2025

Valid through

01.01.2029

Real Remote Chat Support Work Click the Apply Now button to join a growing team of remote chat support specialists. Enjoy flexible hours, weekly pay, and a fully remote, phone-free work environment.



Disclosure

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