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APPLY NOW

Chat Support Jobs from Home – Flexible Schedule, No Experience Needed | \$25–\$35/hr

Description

Job Title: Remote Chat Support Representative

Compensation: \$25–\$35 per hour, paid weekly via direct deposit

Location: Fully remote – global applicants welcome

Schedule: Choose from 4–8 hour shifts; work 15–40 hours weekly

Experience Required: None – full training provided

Education Required: No degree or certification needed

About the Company

A leading digital education and subscription service provider is rapidly expanding its remote support team. They are hiring for **chat support jobs from home** to deliver live, text-based assistance to users worldwide. This position is ideal for individuals seeking structured, entry-level remote work without phone or video call requirements.

Position Overview

As a Chat Support Representative, you will respond to customer inquiries via live chat, helping with account access, billing questions, subscription modifications, and technical troubleshooting. You will rely on scripted responses and internal knowledge bases to provide accurate and timely support.

Responsibilities

- Monitor live chat queues and respond promptly to customer messages
- Assist users with password resets, billing updates, and subscription management
- Use company-provided templates and workflows to guide responses
- Document conversations and escalate complex issues as necessary
- Maintain a friendly and professional written communication style

Why This Job Is a Great Fit

- 100% chat-based support with no phone calls
- Flexible scheduling to fit your lifestyle
- Weekly pay with performance-based raises
- Designed for beginners with comprehensive onboarding
- Supportive remote work environment

Technical & Skills Requirements

- Laptop or desktop computer with Google Chrome
- Stable internet connection (10 Mbps or faster)
- Typing speed of 45 WPM or higher
- Strong written English skills and attention to detail
- Ability to follow instructions and stay organized

Hiring organization

Entry Level Remote Jobs

Employment Type

Full-time, Part-time

Industry

Customer Service

Job Location

Remote work from: United States; Canada; United Kingdom; Australia; New Zealand; Germany; France; Ireland; Scotland; Alabama; Alaska; Arizona; Arkansas; California; Colorado; Connecticut; Delaware; Florida; Georgia; Hawaii; Idaho; Illinois; Indiana; Iowa; Kansas; Kentucky; Louisiana; Maine; Maryland; Massachusetts; Michigan; Minnesota; Mississippi; Missouri; Montana; Nebraska; Nevada; New Hampshire; New Jersey; New Mexico; New York; North Carolina; North Dakota; Ohio; Oklahoma; Oregon; Pennsylvania; Rhode Island; South Carolina; South Dakota; Tennessee; Texas; Utah; Vermont; Virginia; Washington; West Virginia; Wisconsin; Wyoming; District of Columbia; American Samoa; Guam; Northern Mariana Islands; Puerto Rico; U.S. Virgin Islands

Compensation & Scheduling

Starting pay: \$25/hour

Raises available to \$30-\$35/hour after 30 successful QA-reviewed shifts

Choose your shifts weekly from available time blocks. Minimum 15 hours per week.

Training & Onboarding

- 2-hour online training session
- Simulated chat practice exercises
- First live shift monitored by quality assurance team
- Paid work begins within 3-5 business days

Sample Shift Example

During a Monday evening shift, you help customers reset passwords, apply discount codes, and update billing information—all through live chat with scripted responses.

Employee Testimonials

"This job has been perfect for my schedule and skill set. The training made everything easy to understand." – Jenna M., Portland, OR

"I appreciate the flexibility and the fact that I don't have to talk on the phone." –Ravi S., Mumbai, IN

FAQs

Do I need prior experience?

No. Training is provided for all new hires.

Are there phone calls involved?

No. This is a chat-only role.

Can I choose my schedule?

Yes. Shifts are self-scheduled.

Apply Now – Start Your Remote Chat Support Career

Click the Apply Now button to join a trusted team of remote chat support specialists. Enjoy flexible hours, weekly pay, and a phone-free work environment.



Disclosure

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Be sure to check out our partner sites at RemoteJobsSite.com, YourRemoteWork.com and Joballstar.com

Base Salary

\$ 25 - \$ 35

Date posted

June 6, 2025

Valid through

01.01.2029

