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APPLY NOW

Chat Support Jobs from Home – Set Your Own Schedule, No Phone Work | \$25–\$35/hr

Description

Job Title: Remote Chat Support Associate

Compensation: \$25–\$35 per hour, paid weekly

Location: Remote – Available globally

Schedule: Self-selected shift blocks; 4–8 hour shifts, 15–40 hrs/week

Experience Required: None – beginner-friendly onboarding included

Education Required: No degree needed

About the Company

An international subscription-based digital company offering training resources, productivity platforms, and online business tools is expanding its remote service team. They're now hiring for **chat support jobs from home** to help manage user questions and concerns—entirely through structured live chat and email messaging. No phone calls or video conferences are ever required.

Position Overview

As a remote chat associate, your job is to support customers by resolving issues like subscription access, billing errors, and account setup. All communication happens in writing using a live chat system with built-in templates, saved replies, and internal guidance. If you want a quiet, predictable role that pays weekly and lets you work from anywhere, this is it.

Your Responsibilities

- Respond to customer questions through the internal chat dashboard
- Help with account access, plan upgrades, password resets, and payments
- Follow clear workflows using prewritten response templates
- Tag and summarize each ticket in the platform
- Escalate cases when necessary following team procedures
- Keep communication polite, concise, and brand-aligned

Why This Role Might Be Perfect for You

- No phones, calls, or video—100% messaging only
- Choose when and how often you work
- Weekly pay via direct deposit
- Great starter position with real responsibility
- Work from anywhere with internet

Requirements

- Laptop or desktop with updated browser
- Internet speed of 10 Mbps or higher
- 45+ WPM typing speed
- Strong written English

Hiring organization

Entry Level Remote Jobs

Employment Type

Full-time, Part-time

Industry

Customer Service

Job Location

Remote work from: United States; Canada; United Kingdom; Australia; New Zealand; Germany; France; Ireland; Scotland; Alabama; Alaska; Arizona; Arkansas; California; Colorado; Connecticut; Delaware; Florida; Georgia; Hawaii; Idaho; Illinois; Indiana; Iowa; Kansas; Kentucky; Louisiana; Maine; Maryland; Massachusetts; Michigan; Minnesota; Mississippi; Missouri; Montana; Nebraska; Nevada; New Hampshire; New Jersey; New Mexico; New York; North Carolina; North Dakota; Ohio; Oklahoma; Oregon; Pennsylvania; Rhode Island; South Carolina; South Dakota; Tennessee; Texas; Utah; Vermont; Virginia; Washington; West Virginia; Wisconsin; Wyoming; District of Columbia; American Samoa; Guam; Northern Mariana Islands; Puerto Rico; U.S. Virgin Islands

- Ability to focus and work independently

Pay & Hours Breakdown

Starting at \$25/hr

Eligible for \$30-\$35/hr after 30 successfully reviewed shifts

Base Salary

\$ 25 - \$ 35

Shifts are flexible. Choose from early morning, afternoon, late night, or weekend blocks. Minimum 15 hours per week required.

Date posted

May 3, 2025

Training & Launch Timeline

- 2-hour onboarding module (self-paced)
- Simulated support interactions for practice
- First shift includes real-time guidance
- Paid work begins within 3-5 business days after onboarding

Valid through

01.01.2029

Sample Shift Walkthrough

You log in at 8 AM and complete a 5-hour shift. You assist three customers: one asks about canceling their subscription, another needs help resetting a password, and the last is applying a discount code. Every interaction is chat-based using approved templates. No phone work or multitasking chaos—just structured, focused remote service.

Agent Testimonials

"This is one of the few online jobs that actually feels real. I've been working my own hours for over four months now." - *Lina W., Chicago, IL*

"I love the simplicity of it. No video, no voice—just me, my laptop, and the chat system." - *Keagan P., Sydney, AU*

FAQs

Are phone calls or meetings ever required?

Never. This is a 100% chat and email-based role.

Do I need customer service experience?

Not at all. You'll receive complete training before your first shift.

Can I work fewer than 20 hours a week?

Yes. The weekly minimum is 15 hours, and shifts are self-selected.

Apply Now – Real Work-from-Home Chat Roles with Weekly Pay

Click the Apply Now button to apply for one of today's most flexible **chat support jobs from home**. Get paid weekly to help real customers—all without ever speaking on the phone.



Disclosure

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