

https://jobtacular.com/job/chat-support-jobs-from-home-set-your-own-schedule-no-phone-work-25-35-hr/



Chat Support Positions from Home - Set Your Own Schedule, No Phone Work | \$25-\$35/hr

Description

Job Title: Remote Chat Support AssociateCompensation: \$25-\$35 per hour, paid weeklyLocation: Remote - Available globallySchedule: Self-selected shift blocks; 4-8 hour shifts, 15-40 hrs/week Experience Required: None - beginnerfriendly onboarding included Education Required: No degree needed About the CompanyAn international subscription-based digital company offering training resources, productivity platforms, and online business tools is expanding its remote service team. They're now hiring for chat support jobs from home to help manage user questions and concerns-entirely through structured live chat and email messaging. No phone calls or video conferences are ever required Position OverviewAs a remote chat associate, your job is to support customers by resolving issues like subscription access, billing errors, and account setup. All communication happens in writing using a live chat system with built-in templates, saved replies, and internal guidance. If you want a quiet, predictable role that pays weekly and lets you work from anywhere, this is it. Your Responsibilities - Respond to customer questions through the internal chat dashboard- Help with account access, plan upgrades, password resets, and payments- Follow clear workflows using prewritten response templates- Tag and summarize each ticket in the platform- Escalate cases when necessary following team procedures- Keep communication polite, concise, and brand-alignedWhy This Role Might Be Perfect for You - No phones, calls, or video-100% messaging only- Choose when and how often you work- Weekly pay via direct deposit- Great starter position with real responsibility-Work from anywhere with internet Requirements - Laptop or desktop with updated browser- Internet speed of 10 Mbps or higher- 45+ WPM typing speed- Strong written English- Ability to focus and work independently Pay & Hours BreakdownStarting at \$25/hrEligible for \$30-\$35/hr after 30 successfully reviewed shiftsShifts are flexible. Choose from early morning, afternoon, late night, or weekend blocks. Minimum 15 hours per week required. Training & Launch Timeline - 2-hour onboarding module (self-paced) - Simulated support interactions for practice- First shift includes real-time guidance- Paid work begins within 3-5 business days after onboarding Sample Shift Walkthrough You log in at 8 AM and complete a 5-hour shift. You assist three customers: one asks about canceling their subscription, another needs help resetting a password, and the last is applying a discount code. Every interaction is chat-based using approved templates. No phone work or multitasking chaos—just structured, focused remote service Agent Testimonials "This is one of the few online jobs that actually feels real. I've been working my own hours for over four months now." - Lina W., Chicago, IL"I love the simplicity of it. No video, no voice-just me, my laptop, and the chat system." -Keagan P., Sydney, AUFAQsAre phone calls or meetings ever required? Never. This is a 100% chat and email-based role Do I need customer service experience? Not at all. You'll receive complete training before your first shift. Can I work fewer than 20 hours a week? Yes. The weekly minimum is 15

Hiring organization

Remote Tech Jobs Work From Home

Industry

Customer Service

Job Location

Remote work possible

Base Salary

\$ 25 - \$ 35

Date posted

September 21, 2025

Valid through

01.01.2029

hours, and shifts are self-selected Apply Now – Real Work-from-Home Chat Roles with Weekly Pay Click the Apply Now button to apply for one of today's most flexible chat support jobs from home. Get paid weekly to help real customers—all without ever speaking on the phone.



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