

<https://jobtacular.com/job/chat-support-jobs-work-from-home-non-phone-role-with-weekly-pay-25-35-hr/>

**APPLY NOW**

## Chat Support Jobs Work from Home – Non-Phone Role with Weekly Pay | \$25–\$35/hr

### Description

**Job Title:** Remote Chat Support Representative  
**Compensation:** \$25–\$35 per hour, weekly payouts via ACH  
**Location:** Work-from-home; global applicants welcome  
**Schedule:** Self-selected shifts; part-time or full-time hours available  
**Experience Required:** Entry-level; no past experience necessary  
**Education Required:** High school or equivalent preferred, not required

### Role Overview

A U.S.-based eCommerce subscription company is growing its 24/7 support team and offering legitimate **chat support jobs work from home** to applicants who want structure, flexibility, and consistent pay—all without phone calls or video meetings. This role involves answering inbound messages from customers via chat, solving basic problems, offering helpful links, and making sure every customer ends their session with clarity. It's a messaging-only position—perfect for those who prefer written support over verbal communication.

### Your Primary Tasks

- Monitor and manage live chat conversations through a browser dashboard
- Use provided templates and knowledge articles to respond to inquiries
- Assist with password resets, coupon redemptions, order issues, and FAQ guidance
- Escalate complex technical cases to senior support staff
- Tag and log chats using internal tools to ensure proper reporting
- Maintain a friendly and professional tone in all written interactions

### Why This Role Makes Sense

You're actively searching for **chat support jobs work from home** because you want a job that pays well, respects your autonomy, and doesn't require a headset or camera. This is a real opportunity for people who can type clearly, follow instructions, and want their work life to stay online—not on the phone. You choose your shifts, keep to yourself, and get paid for helping real people with real problems—all in writing.

### Tools & Tech You'll Need

- Personal computer or laptop (Mac or PC)
- Chrome browser (most compatible)
- Fast, reliable internet (minimum 10 Mbps down)
- Ability to type at least 45 WPM with accuracy
- A distraction-free workspace for your active shifts
- Basic English writing proficiency

### Hiring organization

Entry Level Remote Jobs

### Employment Type

Full-time

### Industry

Customer Service

### Job Location

Remote work from: United States; Canada; United Kingdom; Australia; New Zealand; Germany; France; Ireland; Scotland

### Base Salary

\$ 25 - \$ 35

### Date posted

April 21, 2025

### Valid through

01.01.2029

## Compensation Details & Work Hours

New hires begin at \$25/hr during a brief onboarding period. After passing a quality review in your third week, you'll advance to \$30-\$35/hr based on performance metrics. Shifts are 4 to 6 hours long and scheduled weekly through our remote portal. You may pick up as many shifts as you'd like. Weekends and evenings are optional but always available. Paid training consists of short video modules and two mock chat exercises with real-time feedback.

## Example Shift Walkthrough

Your scheduled shift starts at 2:00 PM. Within moments, a customer asks for help updating their billing info. You guide them through the secure portal and confirm the update. Another chat is from someone trying to apply two discount codes—you explain the policy and suggest an alternate bundle. A few more users ask about shipping delays, login issues, and how to download their bonus content. By the end of your 5-hour session, you've handled 24 chats and earned high satisfaction scores with zero escalations.

## What Our Chat Reps Say

"Having a real work-from-home job with predictable hours changed everything for me. I'm making steady income while staying off the phones—and I get to choose my shifts." - *Brittany E., Charleston, SC*

"I've tried task apps, surveys, and freelance gigs. This is the only online job I've stuck with. Training was easy, and the interface is actually fun to use." -*Lukas M., Berlin, Germany*

## Need-to-Know FAQs

### Do I have to talk to customers on the phone?

Never. This is 100% written communication via chat.

### Do I need experience to qualify?

Not at all. We train every new agent, and many come from non-customer service backgrounds.

### How do I get scheduled each week?

Use our dashboard to pick open shifts based on your time zone and preferences.

### Is this a U.S.-only job?

No. We hire globally, provided you meet our internet speed and typing requirements.

### Can I work more than 40 hours per week?

Yes, high-performing reps often request extra hours. There's no cap as long as quality stays high.

## Apply Now to Join the Team

Click the Apply Now button to secure one of the most flexible and trusted **chat support jobs work from home**. This is your chance to earn weekly, skip the calls, and control your schedule. Start onboarding within days and begin working as soon as next week.

[Visit Site](#)

## Disclosure

**Disclaimer:** Please note that Jobtacular.com is NOT a recruitment agency. We are not an agent or representative of any employer.

**Marketing Disclosure:** This website is a marketplace. As such you should know that the owner has a monetary connection to the product and services advertised on the site. The owner receives payment whenever a qualified lead is referred but that is the extent of it.

Be sure to check out our partner sites at [RemoteJobsSite.com](https://RemoteJobsSite.com), [YourRemoteWork.com](https://YourRemoteWork.com) and [Joballstar.com](https://Joballstar.com)