

<https://jobtacular.com/job/chat-support-representative-fully-remote/>

## Fully Remote Chat Support Role Available Earn \$25-\$35/hr Work from Anywhere

### Description

We are seeking an enthusiastic and detail-oriented Chat Support Representative to provide excellent customer service to our clients. In this role, you will communicate with customers via email and live chat to resolve their inquiries and issues. As a fully remote position, you will have the flexibility to work from anywhere as long as you have a reliable internet connection.

### Responsibilities

- Respond promptly to customer inquiries via email and live chat.
- Provide accurate, valid, and complete information to customers using the Knowledge Base provided.
- Resolve customer complaints and escalate issues as needed.
- Keep records of customer interactions and transactions.
- Follow up on customer interactions to ensure their satisfaction.
- Achieve and maintain established performance metrics.
- Work with other departments to resolve customer issues.

### Requirements

- High school diploma or equivalent.
- At least 1 year of experience in customer service.
- Excellent verbal and written communication skills.
- Strong problem-solving skills.
- Ability to work in a fast-paced environment.
- Familiarity with chat software similar to Facebook Messenger.
- Proficient in basic computer skills such as MS Office, Google Suite, etc.
- Access to a laptop, phone, or tablet and a reliable internet connection.
- Basic English writing skills.

### FAQs About Remote Work

#### What does “fully remote” mean?

A fully remote job means that you can work from anywhere, as long as you have access to a reliable internet connection. You don't need to be in a specific location, such as an office, to do your work.

#### Do I need to have previous live chat experience?

While it is helpful to have prior experience in customer service, no previous experience in live chat is required. We provide full training to ensure that you are fully equipped with the skills and knowledge you need to succeed in this role.

#### Hiring organization

Work From Home Recruiting

#### Employment Type

Full-time

#### Industry

Customer Service

#### Job Location

Remote work from: United States

#### Base Salary

\$ 25 - \$ 35

#### Date posted

September 20, 2024

#### Valid through

01.01.2029

## What equipment do I need to work remotely?

To work remotely, you will need access to a laptop, phone, or tablet, and a reliable internet connection.

## About Jobtacular.com

Jobtacular.com is a job search website that specializes in remote and work-from-home job opportunities. Our mission is to help job seekers find meaningful work that fits their lifestyle, regardless of their location. We partner with companies from various industries to provide our users with a wide range of job opportunities.

## Benefits

- Competitive hourly rate (\$27 – \$37 per hour).
- Flexible working hours.
- Fully remote position.
- No fixed term contract.
- Opportunity for overtime during the busy holiday season.
- Training provided.

If you are passionate about providing exceptional customer service, have excellent communication skills, and are looking for a flexible and rewarding job, we encourage you to apply for this exciting opportunity. Please apply below if you are ready to start immediately.

## How to Apply

This position requires a short, three-minute online assessment to begin applying. Click the button below to begin the assessment now:

Visit Site

## Disclosure

**Disclaimer:** Please note that Jobtacular.com is NOT a recruitment agency. We are not an agent or representative of any employer.

**Marketing Disclosure:** This website is a marketplace. As such you should know that the owner has a monetary connection to the product and services advertised on the site. The owner receives payment whenever a qualified lead is referred but that is the extent of it.

Be sure to check out our partner sites at [RemoteJobsSite.com](https://RemoteJobsSite.com), [YourRemoteWork.com](https://YourRemoteWork.com) and [Joballstar.com](https://Joballstar.com)