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APPLY NOW

Chat Support Work from Home – No Experience Required, Flexible Hours | \$25–\$35/hr

Description

Job Title: Remote Chat Support Representative **Compensation:** \$25–\$35 per hour, paid weekly **Location:** 100% Remote – Open worldwide **Schedule:** Flexible shifts, 15–40 hours/week, 4–8 hour blocks **Experience Required:** None – complete training provided **Education Required:** No degree necessary **Company Overview** A dynamic online platform delivering subscription services and digital training is expanding its remote customer support team. The company is seeking applicants for **chat support work from home** roles to provide high-quality, text-based assistance to users. This fully remote role offers consistent pay, flexible scheduling, and zero phone calls. **Position Summary** You will serve as a primary point of contact via live chat, helping customers troubleshoot login issues, billing concerns, subscription changes, and other common questions. Using detailed scripts and a comprehensive knowledge base, you'll resolve inquiries efficiently while maintaining brand standards. **Key Responsibilities**– Respond promptly to live chat inquiries– Assist users with password resets, payment updates, and promotional codes– Follow structured workflows and use prewritten response templates– Accurately document each conversation and escalate complex cases– Uphold professionalism and empathy in all communications **Why You Should Apply**– 100% text-based role—no calls, no video chats– Work when you want with flexible scheduling– Paid weekly with opportunities for raises– Great for beginners with no experience required– Supportive remote work culture **Technical & Skill Requirements**– Laptop or desktop computer with Google Chrome– Reliable internet connection (10 Mbps minimum)– Typing speed of at least 45 WPM– Strong written English and communication skills– Ability to follow detailed instructions **Compensation & Scheduling** Starting pay: \$25/hour Increase to \$30–\$35/hour after 30 QA-approved shifts Shifts are available 24/7, with self-service scheduling. Minimum 15 hours per week. **Training & Onboarding Process**– 2-hour online training– Practice sessions with chat simulations– QA-supported first shift– Paid shifts typically begin within 3–5 days **Example Shift** You log in at 3 PM for a 5-hour shift and assist a customer in resetting their password, another with billing questions, and a third looking for promotional offers. All interactions are conducted via live chat with scripted responses **What Our Employees Say** “This job is perfect for balancing my home life and earning money. No calls, just chat—it's ideal.” – Dana M., Orlando, FL “The training is straightforward, and the pay is consistent. I highly recommend it for anyone new to remote work.” – Eric L., Manchester, UK **FAQs** **Do I need experience to apply?** No. Full training is provided. **Are there any phone duties?** No, this is a chat-only position. **Can I choose my working hours?** Yes, you pick your shifts weekly. **Apply Now – Flexible Chat Support from Home** Click the Apply Now button to apply for one of the most flexible **chat support work from home** jobs. Get paid weekly, work on your schedule, and support customers—all without ever picking up the phone.

Hiring organization

Entry Level Remote Jobs

Industry

Customer Service

Job Location

Remote work possible

Base Salary

\$ 25 - \$ 35

Date posted

February 2, 2025

Valid through

01.01.2029



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