



<https://jobtacular.com/job/customer-care-chat-representative-no-experience-required/>

IT Support from Home | Entry-Level | Earn \$25-\$35/hr

Description

Job Summary

As a Customer Care Chat Representative, you will be responsible for fielding customer inquiries and finding innovative ways to respond to varying questions, issues, and concerns. You will connect with customers via email, chat, or social media to resolve their questions or concerns. In this role, you will log in to the business's Facebook and Instagram accounts, and reply to questions that have been sent by customers. You will be trained on how to handle all different types of questions, from existing buyers who want support with their purchase to potential customers who are asking sales questions.

This is a great opportunity for anyone looking to get started in the customer service industry. You do not need prior experience to apply, as we will provide you with all the training you need to succeed in this role.

Job Responsibilities

As a Customer Care Chat Representative, your main responsibilities will include:

- Logging in to the business's Facebook and Instagram accounts, and replying to questions from customers
- Fielding customer inquiries and finding innovative ways to respond to varying questions, issues, and concerns
- Connecting with customers via email, chat, or social media to resolve their questions or concerns
- Handling all different types of questions, from existing buyers who want support with their purchase to potential customers who are asking sales questions
- Following provided steps and instructions closely
- Working independently to complete tasks
- Being available for at least 5 hours a week, up to 40 hours a week
- Ensuring a reliable internet connection is available
- Utilizing personal devices to access social media and website chat functions

Qualifications and Skills

To be successful in this role, you will need to have:

- A device that can access social media and website chat functions, such as a phone, tablet, or laptop
- The ability to work independently
- A keen attention to detail
- The ability to closely follow provided steps and instructions
- Availability for at least 5 hours per week, up to 40 hours per week

Hiring organization

Tech Connect

Employment Type

Full-time

Industry

Customer Service

Job Location

Remote work from: United States

Base Salary

\$ 32

Date posted

September 1, 2024

Valid through

01.01.2029

- A reliable internet connection

FAQs About Remote Work

What is remote work?

Remote work is when employees work from a location outside of the office, often from their own homes. Remote work can be done from anywhere with an internet connection.

What are the benefits of remote work?

Remote work provides a number of benefits, including:

- Flexibility: Remote work allows you to work from anywhere, so you can set your own schedule and work when it's most convenient for you.
- Savings: You can save money on transportation, food, and other expenses associated with working in an office.
- Comfort: You can work from the comfort of your own home, which can reduce stress and increase productivity.
- Family time: Remote work allows you to spend more time with your family, as you can work from home and be there for your loved ones.

What equipment do I need for remote work?

For this job, you will need a device that can access social media and website chat functions, such as a phone, tablet, or laptop. You will also need a reliable internet connection.

How do I stay connected with my team when working remotely?

There are a number of ways to stay connected with your team when working remotely, including:

- Instant messaging: Use instant messaging tools like Slack or Microsoft Teams to stay in touch with your team.
- Video conferencing: Use video conferencing tools like Zoom or Google Meet to hold virtual meetings and stay connected with your team.
- Email: Use email to communicate with your team and stay up-to-date on the latest company news.

About Jobtacular.com

Jobtacular.com is a specialized job search website that focuses on remote and work from home job opportunities. We help connect job seekers with employers who offer flexible work arrangements, such as remote work, part-time work, or contract work. Our mission is to provide job seekers with the resources they need to find the perfect job that fits their lifestyle.

At Jobtacular.com, we understand that working from home is becoming increasingly popular, and we are dedicated to helping job seekers find remote work opportunities that fit their skill set and schedule. We believe that working from home offers a number of benefits, including increased flexibility, reduced stress, and improved work-life balance.

Contract Length and Compensation

This role does not have a fixed term, and successful candidates will be offered a rate of \$32 per hour. This rate may vary depending on your experience and qualifications.

Location

This role is entirely remote and can be performed from anywhere with an internet connection. Candidates must be located within the United States.

Company Culture

At our company, we value our employees and strive to create a supportive and collaborative work environment. We believe that when our employees are happy and engaged, they are better able to serve our customers and help our business grow.

We encourage open communication and value the input of our employees. We also offer ongoing training and development opportunities to help our employees improve their skills and grow their careers.

Application Process

If you are interested in applying for the Customer Care Chat Representative role, please click the apply button below. We look forward to hearing from you!

When applying, please be sure to include your resume and a cover letter that outlines your qualifications and why you are interested in this role.

Once we receive your application, we will review it and contact you if we feel that you are a good fit for this position. If you have any questions about the application process or the job itself, please feel free to contact us.

How to Apply

If you are interested in this opportunity, please take the quick three-minute assessment below to get started:

Visit Site

Disclosure

Disclaimer: Please note that Jobtacular.com is NOT a recruitment agency. We are not an agent or representative of any employer.

Marketing Disclosure: This website is a marketplace. As such you should know that the owner has a monetary connection to the product and services advertised on the site. The owner receives payment whenever a qualified lead is referred but that is the extent of it.

Be sure to check out our partner sites at RemoteJobsSite.com, YourRemoteWork.com and Joballstar.com