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APPLY NOW

Customer Chat Representative Remote Jobs – Flexible, No Calls, Immediate Start | \$25–\$35/hr

Description

Job Title: Remote Customer Chat Representative – Entry-Level, No Phone Calls

Compensation: \$25–\$35 per hour, paid weekly

Location: Fully Remote – Accepting global applicants

Schedule: Flexible 4–8 hour shifts; 15–40 hrs/week

Experience Required: None – full training included

Education Required: No degree required

About the Company

This global digital membership platform offers productivity tools, online learning programs, and personal development resources to users across multiple time zones. To keep up with its growing subscriber base, the company is hiring for **customer chat representative remote jobs** to provide structured, written support without the need for phone calls. The company believes in calm, professional, and helpful interactions—entirely through messaging.

Position Overview

If you're seeking **customer chat representative remote jobs**, this role provides a simple, real entry point into remote work. You'll manage incoming live chats and emails, helping customers troubleshoot account issues, update billing details, apply discounts, and understand subscription options—all from the comfort of home.

Key Responsibilities

- Respond to customer inquiries via live chat and email platforms
- Help users navigate subscription features, update account settings, and manage billing questions
- Use templated replies and structured workflows to ensure clear and consistent support
- Escalate complex technical issues to specialized support teams as needed
- Maintain accurate case notes and ticket tagging after each customer interaction
- Keep communication professional, helpful, and on-brand

Why You'll Love This Role

- **Messaging only.** No speaking, no calls, no Zoom meetings
- **Flexible scheduling.** Choose the shifts that fit your lifestyle
- **Weekly pay.** Reliable direct deposit every Friday
- **Entry-level friendly.** Beginner onboarding included
- **Remote-first culture.** Work from anywhere you have internet access

Minimum Requirements

- Laptop or desktop computer with Chrome browser

Hiring organization

Entry Level Remote Jobs

Employment Type

Full-time

Industry

Customer Service

Job Location

Remote work from: United States; Canada; United Kingdom; Australia; New Zealand; Germany; France; Ireland; Scotland

Base Salary

\$ 25 - \$ 35

Date posted

April 27, 2025

Valid through

01.01.2029

- Reliable high-speed internet (minimum 10 Mbps)
- Typing speed of 45+ WPM
- Strong written English and reading comprehension
- Ability to stay focused independently during shifts

Compensation & Scheduling Details

Starting pay: \$25/hour

Raise to \$30–\$35/hour available after 30 shifts with strong QA reviews

You'll pick your shifts weekly—mornings, evenings, nights, and weekends available.
Minimum commitment: 15 hours per week.

Training Timeline

- 2-hour self-paced onboarding
- Hands-on practice with simulated customer interactions
- First live shift supervised by QA for support and feedback
- Paid shifts usually begin within 3–5 business days

Example Shift Experience

During a Friday 3 PM–9 PM shift, you assist one customer in updating billing information, help another reset a forgotten password, and guide a third through canceling a subscription renewal—all using calm, written communication via live chat and email.

What Current Team Members Say

"I finally found a remote job where I can work quietly without phones or meetings. The best part is being paid weekly!" – *Brianna J., Los Angeles, CA*

"I work nights and weekends around my main job, and it's been an easy way to make real extra income." – *Leo F., Dublin, IE*

FAQs

Is this truly 100% written communication?

Yes. There are no phone or video call requirements in this role.

Do I need prior support experience?

No. Full onboarding and beginner training are included.

Can I work overnight shifts?

Yes. Overnight and weekend shifts are available weekly.

Apply Now – Real Customer Support Without the Phone Stress

Click the Apply Now button to apply for one of the top **customer chat representative remote jobs**. Start your flexible, fully-remote career today—no calls, no sales pitches, just real support work from anywhere.

Visit Site

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