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APPLY NOW

Customer Service Chat Jobs - Remote, No Experience Needed | \$25-\$35/hr

Description

Job Title: Remote Customer Service Chat Specialist
Compensation: \$25-\$35 per hour, weekly pay
Location: Fully remote - worldwide applicants accepted
Schedule: Flexible 15-40 hours/week; 4-8 hour shifts
Experience Required: None - complete training provided
Education Required: No degree required
Company Overview A leading digital subscription platform focused on online learning is growing its remote customer service team. They are hiring for **customer service chat jobs** to provide support exclusively via chat messaging. This is a fully remote, phone-free role with competitive pay and flexible hours
Role Summary You will handle live chat inquiries from customers, assisting with login issues, billing questions, subscription management, and troubleshooting. The role is guided by scripted responses and a detailed knowledge base, enabling even beginners to succeed.
Responsibilities- Respond promptly to customer inquiries through live chat- Assist users with account access, billing corrections, and promotional codes- Follow company scripts and guidelines to maintain consistency- Escalate complex issues to senior support teams- Document all interactions accurately in the system
Why This Role Works- 100% chat-based—no phone calls or video chats required- Flexible scheduling that fits your lifestyle- Weekly pay with potential for raises- No prior experience necessary- Supportive remote work environment
Requirements- Laptop or desktop computer with Chrome- Reliable internet connection (10 Mbps minimum)- Typing speed of 45 WPM or higher- Excellent written English communication skills- Ability to work independently and follow procedures
Pay and Hours Starting pay: \$25/hour
Raise opportunity: \$30-\$35/hour after 30 quality-approved shifts
Choose your shifts weekly from a variety of time slots. Minimum 15 hours per week.
Training- 2-hour virtual onboarding- Practice with simulated chats- First shift monitored by QA- Paid work starts within 3-5 days
Sample Shift On a Thursday evening shift, you help customers reset passwords, apply coupons, and manage subscriptions—all through live chat with templated responses.
Employee Feedback "This is a great entry-level remote job. The training is thorough, and the pay is reliable." -Samantha K., Austin, TX
"I love that I never have to pick up the phone. The chat system makes everything easy." - Carlos M., Madrid, ES
FAQs
Do I have to talk on the phone? No. All communication is text-based.
Can I work part-time or nights? Yes. Shifts are flexible and self-selected.
Is experience required? No. Training is provided.
Apply Now - Legitimate Remote Chat Support Job Click Apply Now to join a supportive team of remote chat support specialists. Work from home, avoid calls, and earn weekly pay.

Hiring organization

Entry Level Remote Jobs

Industry

Customer Service

Job Location

Remote work possible

Base Salary

\$ 25 - \$ 35

Date posted

February 2, 2025

Valid through

01.01.2029

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Disclosure

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