



<https://jobtacular.com/job/entry-level-facebook-business-account-customer-support-chat-rep/>

Amazon Chat Support Role Remote Job Earn \$15-\$35/hr Providing Online Assistance

Description

Job Updated: September 20, 2024 1:39 pm

We are looking for a passionate, enthusiastic, and self-motivated individual to join our team as an Entry Level Facebook Business Account Customer Support Chat Rep. As a Chat Rep, you will be responsible for providing outstanding customer support through our client's Facebook Business Account. This is an entry-level position with a pay rate of \$15 per hour.

Our client is a major online ecommerce brand that needs reliable, knowledgeable, and friendly chat reps to assist customers with their inquiries, complaints, and concerns. In this position, you will be required to work from home, and you must be available to work a flexible schedule that may include evenings, weekends, and holidays.

Job Responsibilities:

As a Chat Rep, your main responsibilities will include:

- Responding to customer inquiries and complaints in a timely and professional manner via the brand's Facebook Business Account.
- Providing exceptional customer service by answering questions, resolving issues, and addressing concerns.
- Escalating complex issues to higher-level support as needed.
- Monitoring and analyzing customer feedback to identify areas for improvement.
- Staying up-to-date on product and service offerings to provide accurate information to customers.
- Collaborating with other team members to ensure customer satisfaction.

Qualifications:

We are looking for candidates who possess the following qualifications:

- High school diploma or equivalent.
- Strong communication and customer service skills.
- Ability to work in a fast-paced environment.
- Proficiency in typing and using computer applications.
- Ability to work a flexible schedule, including evenings, weekends, and holidays.
- Previous customer service experience is a plus.

Skills:

In addition to the qualifications mentioned above, we are also looking for candidates who possess the following skills:

Hiring organization

Tech Connect

Employment Type

Full-time, Part-time

Industry

Customer Service

Job Location

Remote work from: United States

Base Salary

\$ 15

Date posted

September 20, 2024

Valid through

01.01.2029

- Excellent verbal and written communication skills.
- Strong problem-solving skills.
- Ability to multitask and prioritize tasks effectively.
- Ability to work independently and in a team environment.
- Ability to maintain a positive and professional attitude in a fast-paced environment.

Benefits:

Our client values their employees and offers a competitive benefits package, including:

- Paid training.
- Paid time off.
- Health, dental, and vision insurance.
- 401k plan.
- Employee discounts.

About Jobtacular.com:

Jobtacular.com is a job site that brings remote and work from home jobs to you from all over the web. We are committed to helping job seekers find the best opportunities that match their skills and experience. Our platform provides easy-to-use tools for job seekers to find, apply for, and manage job applications. We are dedicated to connecting top employers with the best talent, and we take pride in our ability to help job seekers achieve their career goals.

FAQs About Remote Work:

If you are new to remote work, you may have some questions about what it entails. Here are some frequently asked questions about remote work:

1. What is remote work?

Remote work refers to work that can be done outside of a traditional office environment. This could include working from home, a coffee shop, or any other location that has an internet connection. Remote work allows employees to have more flexibility in their work schedule and location.

2. What are the benefits of remote work?

Remote work offers a number of benefits, including increased flexibility, reduced commuting time and expenses, and the ability to work in a comfortable environment of your choosing. Additionally, remote work can help reduce stress and improve work-life balance, which can lead to increased job satisfaction.

3. What are the challenges of remote work?

Remote work can come with its own set of challenges, such as feeling isolated or disconnected from your team, distractions at home, and difficulty maintaining a work-life balance. Additionally, remote work can require strong time management and communication skills, as well as the ability to stay focused and productive in a potentially distracting environment.

However, many people find that the benefits of remote work far outweigh the challenges. Remote work can offer greater job flexibility, which can be especially

beneficial for individuals with caregiving responsibilities, health issues, or other personal obligations. Additionally, remote work can provide opportunities for individuals to work with diverse teams from around the world, and to develop valuable skills in communication, problem-solving, and time management.

At Jobtacular.com, we understand the benefits and challenges of remote work, and we are committed to helping job seekers find the best remote job opportunities that match their skills and experience. We provide resources and tools to help job seekers navigate the remote job market, including job search tips, interview preparation materials, and resume and cover letter templates.

We also partner with top employers to bring you the latest remote job openings from a variety of industries, including customer service, marketing, finance, and technology. Our job board is updated daily with new job listings, and our team of experts is available to answer any questions you may have about remote work or the application process.

In conclusion, if you are interested in pursuing a career in customer service, have a passion for providing excellent customer support, and are looking for a remote job opportunity, this Entry Level Facebook Business Account Customer Support Chat Rep position may be the perfect fit for you. Apply today and take the first step towards building a rewarding career in customer service.

How to Apply

This position requires a short, three-minute online assessment to begin applying. Click the button below to begin the assessment now:

Visit Site

Disclosure

Disclaimer: Please note that Jobtacular.com is NOT a recruitment agency. We are not an agent or representative of any employer.

Marketing Disclosure: This website is a marketplace. As such you should know that the owner has a monetary connection to the product and services advertised on the site. The owner receives payment whenever a qualified lead is referred but that is the extent of it.

Be sure to check out our partner sites at [RemoteJobsSite.com](https://remotework.com), [YourRemoteWork.com](https://yourremotework.com) and [Joballstar.com](https://joballstar.com)

