

<https://jobtacular.com/job/entry-level-live-chat-support-specialist-25-35-hr-no-experience-required/>

Full-Time Remote Chat Moderator Roles Flexible Work Earn \$25-\$35/hr

Description

Job Description

We are seeking an enthusiastic and motivated Entry-Level Live Chat Support Specialist to join our team. As a Live Chat Support Specialist, you will be responsible for providing exceptional customer service through live chat interactions with our clients. This is a great opportunity for individuals with little to no experience who are eager to kickstart their career in customer support and gain valuable skills in a dynamic work environment.

Position Requirements

- No prior experience is required for this position.
- High school diploma or equivalent.
- Strong written communication skills.
- Basic computer and internet knowledge.
- Ability to multitask and work under pressure.

Duties and Responsibilities

- Respond to customer inquiries and provide support through live chat.
- Assist customers with product information, order status, and issue resolution.
- Maintain accurate records of customer interactions and transactions.
- Collaborate with other team members to ensure seamless customer experience.
- Identify and escalate complex issues to the appropriate department.

Skills Required

- Excellent verbal and written communication skills.
- Strong problem-solving and critical-thinking abilities.
- Ability to remain calm and composed under pressure.
- Customer-centric approach and empathy.
- Quick learner with a positive attitude.

Salary Range

The salary range for this position is \$25 to \$35 per hour, commensurate with experience and qualifications.

Company Culture

At our company, we value diversity, collaboration, and innovation. We believe in

Hiring organization

Work From Home Recruiting

Employment Type

Full-time, Part-time

Industry

Customer Service

Job Location

Remote work from: United States

Base Salary

\$ 25 - \$ 35

Date posted

September 16, 2024

Valid through

01.01.2029

fostering a supportive and inclusive work environment where every team member's contribution is recognized and celebrated.

Working Conditions

This is a remote position, allowing you to work from the comfort of your own home. You will need a stable internet connection and a quiet workspace to ensure smooth communication with our customers.

Compensation and Benefits

Aside from the competitive hourly pay rate, we offer a comprehensive benefits package, including health insurance, paid time off, and opportunities for career growth and development.

FAQs about Remote Work

Q: Is this position fully remote?

A: Yes, this is a fully remote position, and you will work from home.

Q: Do I need any prior experience for this role?

A: No, this is an entry-level position, and no prior experience is required.

Q: How will I receive training for this role?

A: We provide comprehensive training to equip you with the necessary skills for the job.

Visit Site

Disclosure

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