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APPLY NOW

Entry Level Online Chat Support Jobs – Work from Anywhere, No Experience Needed | \$25–\$35/hr

Description

Job Title: Remote Online Chat Support Agent – Entry-Level, Flexible Shifts

Compensation: \$25–\$35 per hour, paid weekly

Location: Fully Remote – Open globally

Schedule: Choose your own 4–8 hour shifts; 15–40 hrs/week

Experience Required: None – full onboarding and training provided

Education Required: No degree required

About the Company

This growing digital education and productivity platform offers subscription-based access to learning tools, personal development courses, and coaching resources. Known for delivering high-quality customer experiences with a remote-first mindset, the company is expanding its support division. They are hiring for **entry level online chat support jobs** that focus on live chat and email-only customer service—no phone queues, cold calling, or Zoom meetings involved.

Position Overview

Searching for **entry level online chat support jobs**? This role gives you everything you need to start a real remote career: flexible scheduling, weekly pay, full beginner training, and zero phone calls. You'll help users reset passwords, navigate account dashboards, apply promotions, and manage subscription options using calm, structured messaging workflows.

What You'll Do

- Respond to inbound customer chats and emails
- Assist users with login issues, subscription management, billing adjustments, and account troubleshooting
- Use templates and scripted workflows for fast, consistent support
- Escalate more complex issues to Tier 2 or specialized teams when necessary
- Maintain clear notes and apply tagging guidelines for all support cases
- Deliver helpful, polite, and brand-aligned written communication

Why This Role is Perfect for Beginners

- **No phone calls.** Messaging-only support role
- **Beginner training included.** Learn everything before you go live
- **Weekly direct deposits.** Real income, not task-based pay
- **Full flexibility.** You choose your shifts each week
- **Career stepping stone.** Build digital communication and customer service skills

Requirements to Apply

- Laptop or desktop computer with Chrome installed

Hiring organization

Entry Level Remote Jobs

Employment Type

Full-time

Industry

Customer Service

Job Location

Remote work from: United States; Canada; United Kingdom; Australia; New Zealand; Germany; France; Ireland; Scotland

Base Salary

\$ 25 - \$ 35

Date posted

April 27, 2025

Valid through

01.01.2029

- Reliable internet (minimum 10 Mbps speed)
- Typing speed of 45+ WPM
- Fluent written English communication
- Focus and reliability during remote work shifts

Compensation & Scheduling Information

Starting pay: \$25/hour

Performance-based raise to \$30–\$35/hour available after 30 successful shifts with positive QA ratings

Schedule blocks yourself weekly. Options available 24/7—mornings, evenings, nights, and weekends. Minimum commitment: 15 hours/week.

Training and Onboarding Process

- 2-hour self-paced onboarding module
- Chat and email response simulations to practice workflows
- First live shift monitored by QA for quality assurance
- Begin paid shifts typically within 3–5 business days after acceptance

Sample Shift Flow

During a Wednesday 2 PM–8 PM shift, you assist a user applying a promo code, help another navigate the billing dashboard, and guide a third through updating their subscription plan—all managed smoothly through written replies without a single call.

What Current Agents Are Saying

“I didn’t know anything about remote work before this. They trained me fast and the flexibility makes it really work.” – *Nora A., Cape Town, ZA*

“The work is structured and calm. I actually like my shifts—and the pay hits every week like clockwork.” – *Jackson W., Atlanta, GA*

FAQs

Do I need a degree or tech background?

No. This role is built for entry-level candidates and full training is provided.

Is this job phone-free?

Yes. All communication is done via chat and email only.

Can I work evenings only?

Yes. You can choose shift blocks that fit your schedule each week.

Apply Now – Real Remote Work for Beginners

Click the Apply Now button to apply for one of the best **entry level online chat support jobs** available. Learn fast, earn weekly, and start building a career from anywhere with zero phone calls or meetings.

Visit Site

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