



<https://jobtacular.com/job/entry-level-part-time-work-from-home-customer-chat-support-18-hour/>

Entry Level Part Time Work From Home Remote Customer Chat Support (\$18/hour) | No Experience Needed, Compensation: \$25-\$35/hour

Description

We are seeking passionate individuals to join our team as Part-Time Work From Home Customer Chat Support Representatives. As a representative, you will be responsible for providing excellent customer service and support to our clients' customers through chat.

Our client is a leading online chat support company that provides chat reps to major brands. They are looking for individuals who are enthusiastic about providing exceptional customer service, have strong communication skills, and are comfortable working from home. This is an entry-level position that requires no previous experience, and we will provide you with all the training you need to succeed.

Key Responsibilities

As a Work From Home Customer Chat Support Representative, your key responsibilities will include:

- Responding to customer inquiries and issues in a timely and professional manner via chat
- Providing customer support by identifying customer needs and resolving their issues
- Maintaining a positive, empathetic, and professional attitude towards customers
- Following communication procedures, guidelines, and policies to ensure customer satisfaction
- Collaborating with team members to identify and suggest improvements to customer support operations
- Staying up-to-date with product and service information to provide accurate and helpful support

Requirements

To qualify for this role, you should have:

- Excellent communication skills, both verbal and written
- Proficiency in typing and computer skills
- Ability to multitask, prioritize, and manage time effectively
- Strong problem-solving skills and the ability to think creatively
- Comfort working in a fast-paced environment
- Flexibility to work weekends and holidays

Qualifications

Hiring organization

Tech Connect

Employment Type

Full-time, Part-time

Industry

Customer Service

Job Location

Remote work from: United States

Base Salary

\$ 18

Date posted

May 18, 2024

Valid through

01.01.2029

We are looking for candidates who meet the following qualifications:

- A high school diploma or GED is required
- Previous customer service experience is preferred but not required
- Ability to work remotely from a quiet and distraction-free workspace
- Must have a reliable internet connection and own computer or laptop

Benefits

As a Work From Home Customer Chat Support Representative, you will enjoy the following benefits:

- Part-time, flexible hours
- Competitive hourly pay rate of \$15/hour
- Work from the comfort of your own home
- Opportunity to work with major brands and gain valuable experience in customer service

Training and Support

We provide comprehensive training and support to help you succeed in this role. Our client will provide you with all the tools you need to excel in customer support, including training on their products, services, and customer support procedures. You will also receive ongoing coaching and feedback to help you improve your performance.

How to Apply

If you are interested in this opportunity, please submit your resume and a brief cover letter explaining why you are the best candidate for the position. We look forward to hearing from you!

FAQs About Remote Work

Are you new to remote work? Here are answers to some frequently asked questions:

What equipment do I need to work from home?

To work from home as a customer chat support representative, you will need:

- A reliable computer or laptop
- A stable internet connection
- A quiet and distraction-free workspace

Will I receive training for this position?

Yes, our client provides comprehensive training to all new hires. You will be trained on their products, services, and customer support procedures. You will also receive ongoing coaching and feedback to help you improve your performance.

How many hours will I work per week?

This is a part-time position with flexible hours. The number of hours worked per week will vary depending on the client's needs. You will have the opportunity to

work around your schedule and balance work with other commitments.

About Jobtacular.com

Jobtacular.com is a job site that brings remote and work from home jobs to you from all over the web.

How to Apply

This position requires a short, three-minute online assessment to begin applying. Click the button below to begin the assessment now:

Visit Site

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