

<https://jobtacular.com/job/entry-level-remote-customer-service-live-chat-assistant-23-27-hr/>

No Experience Necessary | Entry Level Work From Home Customer Service Live Chat Assistant (\$23-\$27/Hr), Salary: \$25-\$35 per hour

Description

Company Overview

We are a leading online chat support provider for online ecommerce stores. Our mission is to provide exceptional customer service to our clients' customers through live chat support. We are a rapidly growing company that values teamwork, continuous learning, and customer satisfaction. We pride ourselves on offering a work environment that is both challenging and supportive, where our employees can develop their skills and reach their full potential. Our company culture is friendly, inclusive, and collaborative, and we are looking for an Entry Level Remote Customer Service Live Chat Assistant to join our team and help us achieve our mission.

Job Description

As an Entry Level Remote Customer Service Live Chat Assistant, you will be responsible for responding to customer inquiries through live chat support. You will provide exceptional customer service to our clients' customers, helping to resolve issues and answer questions related to their ecommerce store. You will work closely with our team of experienced customer service professionals, who will provide guidance and support as you learn the ropes.

Key Responsibilities

- Respond to customer inquiries through live chat support: As a Live Chat Assistant, you will be responsible for handling customer inquiries in real-time through live chat. This will require you to have excellent written communication skills and the ability to multitask effectively.
- Provide exceptional customer service to our clients' customers: Our clients rely on us to provide their customers with exceptional customer service. As a Live Chat Assistant, you will be expected to be patient, friendly, and empathetic towards customers, while providing timely and accurate solutions to their inquiries.
- Help to resolve issues and answer questions related to their ecommerce store: Our clients' customers may have inquiries or issues related to their ecommerce store. As a Live Chat Assistant, you will be responsible for investigating these issues and providing effective solutions to customers.
- Work closely with our team of experienced customer service professionals: Our team is comprised of experienced customer service professionals who will provide guidance and support as you learn the ropes. You will work closely with your team to provide exceptional customer service and to develop your skills as a Live Chat Assistant.

Hiring organization

Jobtacular

Employment Type

Full-time

Industry

Customer Service

Job Location

Remote work from: USA

Base Salary

\$ 23 - \$ 27

Date posted

May 18, 2024

Valid through

01.01.2029

Qualifications

- High school diploma or equivalent: To qualify for this position, you must have a high school diploma or equivalent.
- Excellent written communication skills: As a Live Chat Assistant, you will be required to communicate with customers through written communication. You must have excellent written communication skills and be able to convey information effectively.
- Ability to multitask and prioritize tasks effectively: You will be responsible for handling multiple customer inquiries simultaneously. The ability to multitask and prioritize tasks effectively is essential to this role.
- Comfortable working in a fast-paced environment: Our Live Chat Assistants work in a fast-paced environment that requires quick thinking and adaptability. You must be comfortable working in a dynamic and fast-paced environment.
- Basic computer skills, including proficiency with Microsoft Office: You must have basic computer skills, including proficiency with Microsoft Office. Familiarity with ecommerce platforms (e.g., Shopify, WooCommerce) is a plus.

Compensation

We offer a competitive salary of \$23-\$27/Hr, based on experience and qualifications.

Benefits

We offer a comprehensive benefits package, including health, dental, and vision insurance, 401(k) matching, and paid time off. We also offer opportunities for career growth and development within the company.

FAQs About Remote Work

What is remote work?

Remote work refers to working from a location outside of a traditional office environment. This can include working from home, a coffee shop, or anywhere with an internet connection. Remote work offers flexibility and work-life balance for employees.

What are the benefits of remote work?

Remote work offers several benefits, including increased productivity, reduced commute time and expenses, and a more comfortable and personalized work environment. It also provides opportunities for employees to work with people from different parts of the world and gain experience in a diverse work environment.

What are the challenges of remote work?

Remote work can present challenges such as isolation, distractions, and difficulty separating work and personal life. However, many remote workers have found ways to overcome these challenges and thrive in their roles. At our company, we provide our remote workers with the support they need to stay connected, focused, and motivated.

What is the training and onboarding process like for this position?

As an Entry Level Remote Customer Service Live Chat Assistant, you will receive extensive training and onboarding to ensure that you are equipped with the skills and knowledge needed to excel in your role. Our training program includes both classroom and on-the-job training, as well as ongoing support and feedback from your team.

What opportunities are there for career growth and development within the company?

At our company, we are committed to supporting the growth and development of our employees. We offer opportunities for career advancement within the company, as well as ongoing training and professional development programs. As you gain experience and develop your skills as a Live Chat Assistant, you will have the opportunity to take on more challenging roles and responsibilities within the company.

About Jobtacular.com

Jobtacular.com is a job site that brings remote and work from home jobs to you from all over the web. We partner with employers to find the best candidates for their open positions and provide job seekers with a wide range of job opportunities. Our mission is to help job seekers find the perfect remote job that suits their skills, experience, and preferences. Whether you're looking for a full-time remote job or a part-time gig, Jobtacular.com is here to help you find your dream job.

In conclusion, we are looking for an Entry Level Remote Customer Service Live Chat Assistant to join our team and help us provide exceptional customer service to our clients' customers. If you have excellent written communication skills, the ability to multitask effectively, and a passion for helping people, we encourage you to apply for this position. We offer a competitive salary, comprehensive benefits, and opportunities for career growth and development within the company. Thank you for considering our company as your next career move.

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Disclosure

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