



<https://jobtacular.com/job/entry-level-remote-customer-service-live-chat-assistant-remote-jobs-no-experience-necessary-25-35-per-hour/>

Start a High-Paying Remote Career | Entry-Level | No Experience Needed | Earn \$25-\$35/hr

Description

Company Overview

Join our dynamic team at one of the foremost online chat support providers specializing in ecommerce stores! We ardently pursue our mission of delivering outstanding customer service through live chat, fostering seamless interactions for our clients' customers. With our rapidly expanding operations, we place high value on teamwork, continuous learning, and customer satisfaction. We offer an engaging and supportive work environment, challenging each team member to develop their skills and realize their full potential. Embodying a friendly, inclusive, and collaborative culture, we are eagerly seeking an Entry-Level Remote Customer Service Live Chat Assistant to contribute to our mission and be a part of our thriving team.

Job Description

Embark on a rewarding journey as an Entry-Level Remote Customer Service Live Chat Assistant, where you will play a pivotal role in addressing customer inquiries via live chat support. You will be the beacon of exceptional customer service for our clients' customers, adeptly resolving issues and answering queries related to ecommerce stores. Collaborate closely with our seasoned team of customer service professionals, who will be your guide and support as you navigate through your responsibilities.

Key Responsibilities

- **Engage in Customer Interaction:** Proactively respond to customer inquiries in real time through live chat, showcasing excellent written communication skills and effective multitasking.
- **Deliver Exceptional Customer Service:** Uphold our commitment to providing outstanding customer service. Demonstrate patience, friendliness, and empathy, ensuring timely and accurate resolutions to customer inquiries.
- **Resolve Ecommerce-Related Inquiries:** Investigate and resolve issues and questions related to ecommerce stores, acting as a problem solver and advocate for the customer.
- **Collaborate with Experienced Team Members:** Forge strong relationships with our experienced customer service team, learning and growing together to deliver top-notch service.

Qualifications

- **Educational Requirement:** High school diploma or equivalent.
- **Communication Skills:** Proficient in written communication to effectively

Hiring organization
Tech Connect

Employment Type
Full-time

Industry
Customer Service

Job Location
Remote work from: United States

Base Salary
\$ 25 - \$ 35

Date posted
October 30, 2024

Valid through
01.01.2029

converse with customers.

- **Multitasking Ability:** Capable of managing multiple customer inquiries simultaneously and prioritizing tasks effectively.
- **Adaptability:** Comfortable in a dynamic, fast-paced environment.
- **Technical Proficiency:** Basic computer skills, including Microsoft Office proficiency; familiarity with ecommerce platforms (e.g., Shopify, WooCommerce) is advantageous.

Compensation

We offer a competitive salary ranging from \$25-\$35 per hour, commensurate with experience and qualifications.

Benefits

Enjoy a comprehensive benefits package, including health, dental, vision insurance, 401(k) matching, and paid time off. Additionally, we foster career growth and development opportunities within the company.

FAQs About Remote Work

- **What is Remote Work?** Remote work enables employees to work outside traditional office settings, offering flexibility and work-life balance. It includes working from home or any location with internet connectivity.
- **Benefits of Remote Work:** Remote work offers myriad benefits such as increased productivity, reduced commute time and expenses, a personalized work environment, and exposure to diverse work cultures.
- **Challenges and Solutions:** While remote work can pose challenges like isolation and distractions, we provide ample support to help our remote employees stay connected, focused, and motivated.
- **Training and Onboarding Process:** Extensive training and onboarding will equip you with the requisite skills and knowledge. Our program comprises classroom and on-the-job training, along with continuous support and feedback.
- **Career Growth Opportunities:** We are dedicated to nurturing the growth of our employees, offering career advancement and ongoing professional development.

About Jobtacular.com

Jobtacular.com is your gateway to a plethora of remote and work-from-home job opportunities. We collaborate with employers to match the best candidates with open positions, presenting job seekers with a diverse range of options. Whether you are exploring full-time remote positions or part-time gigs, Jobtacular.com is your trusted partner in finding the ideal job that aligns with your skills, experience, and preferences.

Conclusion

We invite passionate individuals with exemplary written communication skills and a knack for multitasking to apply for the position of Entry-Level Remote Customer Service Live Chat Assistant. This role is not just a job, but a stepping stone to a rewarding career, offering competitive compensation, extensive benefits, and avenues for growth. We look forward to welcoming you to our team and thank you for considering us in your career journey.

Visit Site

Disclosure

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