

<https://jobtacular.com/job/entry-level-remote-customer-support-specialist-no-experience-necessary-25-35-hour/>

Virtual Chat Support Roles Full-Time Work Remotely Earn \$25-\$35/hr

Description

About Our Client

Our client is a fast-growing e-commerce company known for its commitment to exceptional customer service. They are seeking Entry Level Remote Customer Support Specialists to join their dedicated team.

Job Description

As an Entry Level Remote Customer Support Specialist, you will be the voice of the company, providing top-notch customer support to ensure a positive shopping experience. You will handle customer inquiries, process orders, and address any post-sales concerns promptly and professionally. This remote role offers a fantastic opportunity for individuals looking to start a career in customer service.

Qualifications

- No prior experience is required, as comprehensive training will be provided.
- Strong communication skills, both written and verbal.
- Ability to empathize with customers and provide solutions with a friendly approach.
- Basic computer skills and familiarity with e-commerce platforms.

Pay

This is a full-time position with a competitive hourly rate of \$25 to \$35 per hour, depending on your performance and customer satisfaction metrics.

FAQs About Remote Work

Q: Will I be required to handle phone calls or is it purely chat-based support?

A: This role primarily involves chat-based support, but occasional phone interactions may be required based on customer preferences.

Q: What chat platforms will I use for customer support?

A: You will be provided with user-friendly chat support software to communicate with customers effectively.

Q: Can I choose a part-time schedule instead of full-time?

A: Unfortunately, this particular role is available as a full-time opportunity only.

Hiring organization

Work From Home Recruiting

Employment Type

Part-time

Industry

Customer Service

Job Location

Remote work from: United States

Base Salary

\$ 25 - \$ 35

Date posted

September 16, 2024

Valid through

01.01.2029

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Disclosure

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