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Remote Data Entry and Chat Support Specialist Jobs – Flexible Roles Paying $25-$35 Per Hour

Description
Salary: $25-$35 per hour

Company Overview: Join us at the forefront of online customer engagement! We stand as a dominant force in providing live chat support to a diverse range of ecommerce stores, with a mission rooted in delivering unparalleled customer experiences. Our growth trajectory is steep, fueled by a culture of learning, teamwork, and an unwavering commitment to customer satisfaction. We offer a stimulating and nurturing work environment, where every team member is empowered to unlock their full potential. Now, we're scouting for a dynamic Entry-Level Remote Customer Service Live Chat Assistant to amplify our mission and enrich our vibrant team.

Job Description: Embark on a rewarding journey as an Entry-Level Remote Customer Service Live Chat Assistant, where your primary mandate will be to address customer inquiries with promptness and efficacy via our live chat platform. Your role is pivotal in ensuring our clientele's customers experience service excellence, resolving their concerns and answering queries related to ecommerce stores. You'll collaborate closely with our seasoned team of customer service maestros, who will be your compass and support network as you navigate and master the intricacies of live chat support.

Key Responsibilities:

- **Engage and Resolve:** Proactively engage in real-time conversations, addressing customer inquiries and resolving issues through our live chat platform. Your written communication skills will be your greatest asset, alongside your adeptness at multitasking.
- **Uphold Service Excellence:** Manifest patience, empathy, and friendliness, as you deliver timely and precise solutions, reinforcing our reputation for exceptional customer service.
- **Investigate and Answer:** Delve into inquiries and challenges related to ecommerce stores, offering effective solutions and ensuring customer satisfaction.
- **Collaborate and Learn:** Immerse yourself in a collaborative learning environment, working synergistically with our experienced customer service professionals to enhance your skills and contribute to team success.

Qualifications:

- **Educational Foundation:** Possess a high school diploma or equivalent.
- **Communication Proficiency:** Demonstrate stellar written communication

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Hiring organization
Tech Connect

Employment Type
Full-time

Industry
Customer Service

Job Location
Remote work from: United States

Base Salary
$ 25 - $ 35

Date posted
April 20, 2025

Valid through
01.01.2029

skills to effectively interact with customers.

- **Multitasking Mastery:** Showcase your ability to manage multiple inquiries simultaneously and prioritize tasks adeptly.
- **Adaptability:** Thrive in a dynamic, fast-paced setting, showcasing your quick thinking and versatility.
- **Technical Acumen:** Exhibit basic computer proficiency, with a familiarity with Microsoft Office and a bonus for knowledge of ecommerce platforms like Shopify and WooCommerce.

Compensation: We are committed to recognizing your skills and experience, offering a competitive salary ranging from $25-$35 per hour.

Benefits: Our comprehensive benefits package is a testament to our dedication to our team, featuring health, dental, and vision insurance, 401(k) matching, and generous paid time off. We are invested in your career trajectory, offering avenues for growth and development within our ranks.

FAQs About Remote Work:

- **Understanding Remote Work:** Remote work is a flexible arrangement allowing you to work outside traditional office confines, be it from home or any location with internet connectivity.
- **Benefits Galore:** From increased productivity, saved commuting time and costs, to a personalized work ambiance, remote work is a treasure trove of benefits, offering a diverse and global work experience.
- **Overcoming Challenges:** While remote work comes with its share of challenges like isolation and work-life balance, we ensure our team is well-supported and motivated to overcome these hurdles.
- **Training and Onboarding:** Our extensive training and onboarding program is designed to equip you with the necessary skills and knowledge, comprising both theoretical and practical learning, complemented by continuous feedback and support.
- **Career Advancement:** We are staunch advocates for employee growth, providing opportunities for career progression and continuous learning, allowing you to ascend to more challenging roles as you hone your skills.

About Jobtacular.com: Jobtacular.com is your gateway to a plethora of remote and work-from-home opportunities, partnering with employers to match candidates with the right roles, and offering a diverse range of job options. Whether you seek a full-time remote position or a part-time gig, Jobtacular.com is your stepping stone to landing your ideal job.

Conclusion: We are on the lookout for a passionate and skilled Entry-Level Remote Customer Service Live Chat Assistant to be a valuable addition to our team. If you are equipped with excellent written communication skills, proficient multitasking abilities, and a genuine desire to assist others, we invite you to apply. With competitive compensation, a rich benefits package, and avenues for career advancement, we present an opportunity for you to make a significant career leap. We look forward to welcoming you to our innovative family!

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Disclosure