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Entry Level Remote Jobs No Degree – Live Customer Service Chat Agent

Description

6:30 AM – Sarah’s Morning Routine Begins Her Live Customer Service Success

Sarah’s alarm gently wakes her at 6:30 AM, but she’s already smiling because she knows today will be different from the corporate grind she left behind eight months ago. No frantic rushing to beat traffic, no stressing about what to wear for office politics, no grabbing expensive coffee because she’s running late again. Instead, she starts her live customer service day exactly how she wants – with her own coffee, in her comfortable clothes, in the peaceful home office she’s created specifically for her needs. While her coffee brews, Sarah checks her live customer service dashboard from ConnectPro Associates to see any overnight updates from her assigned clients. Today she’s scheduled for eight hours of chat support jobs remote, covering website customer service for three different companies. Her earnings will be \$240-280 for the day, depending on bonus opportunities from customer satisfaction ratings and sales assistance. This is the reality of legitimate work from home jobs no experience that actually pay professional wages. Sarah started with zero customer service background but now earns \$48,000+ annually while working flexible hours that accommodate her life rather than controlling it.

7:00 AM – The Perfect Workspace for Live Customer Service Excellence

Sarah settles into her ergonomic desk chair – a worthwhile investment from her live customer service earnings – and opens her dual monitor setup. One screen displays her customer chat platforms, while the other shows product databases, knowledge bases, and team communication channels. This isn’t expensive equipment; her entire setup cost less than \$800 and supports professional-level live customer service delivery. She activates her availability status and immediately sees three customers waiting for assistance across her assigned websites. This is why live customer service work pays \$25-35 per hour – you’re providing real-time value to businesses by ensuring their customers receive immediate, professional support that drives satisfaction and sales conversion. The first customer needs help choosing between laptop models for college use. Sarah guides him through the specification comparison, explains financing options, and provides the direct purchase link. Conversation time: 12 minutes. Customer satisfaction: Excellent. Commission bonus: \$8. This interaction exemplifies why entry level remote jobs in live customer service offer earning potential far exceeding traditional “no experience” positions.

Hiring organization

Work From Home Tech Jobs

Base Salary

\$ 25 - \$ 35

Industry

Customer Service

Job Location

Remote work possible

Date posted

September 21, 2025

Valid through

01.01.2029

8:15 AM – Mastering Multiple Conversations Like a Pro

By mid-morning, Sarah is managing six simultaneous live customer service conversations – a skill that seemed impossible when she started but now feels as natural as texting with friends. Her productivity comes from experience, not pressure. She learned to handle multiple chats gradually, with mentor support and comprehensive training that eliminated the stress of unrealistic expectations. Customer #1 is on Instagram asking about shipping costs for international delivery. Customer #2 needs technical support for software installation. Customer #3 wants to know about return policies for clothing purchases. Customer #4 is interested in bulk pricing for business supplies. Customer #5 is comparing warranty options. Customer #6 is ready to complete a purchase but needs help applying discount codes. This variety keeps Sarah's mind engaged while building knowledge across diverse industries. Live customer service work provides intellectual stimulation that prevents the mind-numbing boredom of repetitive tasks common in other remote jobs no experience positions.

9:30 AM – Problem-Solving That Actually Matters

A challenging situation arises when a customer discovers that the item she ordered is temporarily out of stock, and she needs it for her daughter's birthday party this weekend. Rather than offering scripted responses, Sarah uses her problem-solving training to find creative solutions. She identifies similar products currently in stock, locates expedited shipping options, and discovers a local store that carries the item for immediate pickup. She also applies a 15% discount to acknowledge the inconvenience and provides the customer with direct contact information for future needs. The customer's response: "You just saved my daughter's birthday party! This is the best customer service I've ever received!" These moments remind Sarah why live customer service work provides deep job satisfaction beyond just financial compensation.

10:45 AM – Learning and Growing Through Every Interaction

Mid-morning brings Sarah's first technical challenge of the day – a customer having difficulty with a website checkout process that involves integration between multiple payment systems. Rather than escalating immediately, Sarah uses this as a learning opportunity to understand the technical issue and provide comprehensive assistance. She guides the customer through alternative payment methods, explains the security features that caused the initial confusion, and documents the technical issue for development team review. This interaction takes longer than average but results in a completed sale and valuable feedback for website improvement. Live customer service work constantly develops your capabilities through real-world problem-solving that builds skills applicable across numerous industries and career paths. Each challenge becomes an opportunity for professional growth rather than a source of stress.

12:00 PM – Flexible Break Time on Your Own Terms

Sarah takes her lunch break when she's ready, not when a rigid schedule demands. Today she chooses 30 minutes to eat while catching up with team members in the optional chat channels, followed by a 15-minute walk outside to refresh her energy for the afternoon. This flexibility is one of the most valuable aspects of live customer service work. Need a longer break today because you didn't sleep well? Take it.

Want to work through lunch and finish earlier? That works too. Prefer several short breaks instead of one long one? Perfect. The work adapts to your natural rhythms rather than forcing you into arbitrary patterns. During her break, Sarah checks her earnings dashboard and sees she's already generated \$98 in base pay plus \$24 in bonuses for the morning. Her afternoon goal is to maintain this pace while focusing on the customer satisfaction metrics that drive her monthly bonus eligibility.

1:15 PM – Afternoon Energy and Earning Momentum

The afternoon brings Sarah's highest conversion period as customers make final purchasing decisions before business hours end. Her live customer service skills have developed to the point where she intuitively recognizes buying signals and knows exactly how to provide the information and reassurance customers need to complete their purchases confidently. A business owner contacts her through website chat seeking advice about software solutions for inventory management. Sarah asks targeted questions to understand his specific needs, compares relevant options from the product catalog, and explains how each solution addresses his stated requirements. The customer purchases a comprehensive package with annual maintenance contract, generating a \$45 commission bonus for Sarah's thorough assistance. This isn't pushy selling – it's consultative live customer service that creates win-win outcomes. The customer gets exactly what he needs, the business makes a substantial sale, and Sarah earns significant bonus compensation for her expertise and effort.

2:30 PM – Mentoring and Team Support

One of Sarah's favorite aspects of her live customer service role is mentoring new team members who are just beginning their journey. Today she spends 20 minutes helping Marcus, who started last week and is feeling overwhelmed by the technical learning curve. Sarah remembers exactly how he feels – the combination of excitement about the income potential and anxiety about mastering new skills. She shares practical tips for managing multiple conversations, demonstrates efficient research techniques, and reminds him that everyone develops confidence at their own pace. This mentoring time counts toward Sarah's regular hours and often leads to additional bonuses when her mentees achieve early success milestones. More importantly, it provides the deep satisfaction that comes from helping others succeed in work that genuinely improves their lives.

3:45 PM – Advanced Customer Psychology in Action

A frustrated customer contacts Sarah through social media after experiencing difficulties with a previous order. She's angry, considering canceling her account, and threatening to leave negative reviews across multiple platforms. This situation requires advanced live customer service skills that Sarah has developed through experience and continued training. Rather than becoming defensive or offering immediate discounts, Sarah focuses on understanding the customer's underlying concerns and demonstrating genuine empathy for her experience. She asks questions that help the customer feel heard, explains exactly how the issue will be resolved, and provides specific timeline commitments for follow-up communication. By the end of the conversation, the frustrated customer has not only remained with the company but placed an additional order and expressed genuine appreciation for Sarah's professionalism. This transformation from crisis to satisfaction represents the highest level of live customer service excellence and generates substantial bonus compensation.

4:30 PM – Technology Updates and Skill Development

Sarah participates in a brief training update covering new features in one of her live customer service platforms. These 15-minute sessions happen regularly and count as paid working time while keeping her skills current with evolving technology and industry best practices. Today's training covers advanced search functions that will help her locate product information more efficiently, saving time that can be redirected toward providing more personalized customer assistance. She practices the new features with a colleague and immediately implements them in her next customer interactions. Continuous learning is built into live customer service work rather than being an additional obligation. You develop valuable capabilities while earning your regular compensation, creating professional growth that enhances your current performance and future opportunities.

5:15 PM – Evening Conversations and Global Customers

As East Coast business hours wind down, Sarah's live customer service focus shifts toward West Coast customers and international inquiries. The time zone differences create steady work flow throughout her entire shift while exposing her to diverse customer needs and cultural communication styles. An entrepreneur in California needs assistance choosing e-commerce tools for launching his online business. Sarah spends 25 minutes understanding his goals, budget constraints, and technical requirements before recommending solutions that fit his specific situation. The comprehensive consultation results in multiple product purchases and builds a relationship that may generate ongoing customer loyalty. These in-depth conversations showcase why live customer service professionals earn significantly more than basic chat operators or simple order-takers. You're providing genuine consultation and expertise that creates substantial value for both customers and businesses.

6:00 PM – Building Long-term Customer Relationships

A repeat customer contacts Sarah through her preferred communication channel – the business's Instagram account – seeking advice about expanding her previous purchase with additional compatible products. This relationship has developed over several months through consistent excellent service. Sarah reviews the customer's purchase history, understands her evolving needs, and makes recommendations that perfectly complement her existing setup. The trust and rapport built through previous interactions allow for efficient communication and confident decision-making that benefits everyone involved. These ongoing relationships represent the relationship-building aspect of live customer service that transforms transactional work into meaningful professional connections. Regular customers often request Sarah specifically, leading to premium assignment opportunities and additional bonus compensation.

6:45 PM – Daily Wrap-up and Success Reflection

As Sarah's live customer service shift nears completion, she reviews her performance metrics for the day. Customer satisfaction ratings: 4.9/5.0 average. Response time: 32 seconds average. Conversion rate: 68% for customers who engaged in purchase discussions. Total earnings: \$267 for eight hours of

work. More importantly, she reflects on the positive interactions that made her day meaningful. The college student who found the perfect laptop for his budget. The frustrated customer who became a satisfied advocate. The business owner who got exactly the solutions he needed for expansion. The new team member who gained confidence through her mentoring. Live customer service work provides both financial compensation and emotional satisfaction that makes the work genuinely fulfilling rather than merely tolerable.

7:00 PM – Life After Work That Actually Exists

At exactly 7:00 PM, Sarah logs out of her live customer service platforms and immediately transitions to her personal life without commuting, overtime pressure, or work stress bleeding into her evening. Her home office door closes, and her work day is completely finished. This boundary between work and personal life represents one of the most valuable aspects of remote live customer service positions. No bringing work home because you're already home. No staying late because of office politics or inefficient meetings. No weekend emails or constant availability expectations. Sarah's evening is completely her own to spend with family, pursue hobbies, exercise, read, or simply relax. The financial stress that once dominated her thoughts has been replaced by confidence about her earning trajectory and excitement about future opportunities in the growing live customer service industry.

The Reality Behind Sarah's Success Story

From Skepticism to Transformation

Eight months ago, Sarah was working as a retail associate earning \$12 per hour with unpredictable scheduling that made budgeting impossible. She'd applied for countless "remote jobs no experience" that turned out to be scams, surveys paying pennies, or data entry work at minimum wage. When she discovered live customer service opportunities at ConnectPro Associates, she was skeptical about claims of \$25-35 per hour for entry level remote jobs. The comprehensive training program changed her perspective completely. Unlike other companies that provided minimal preparation before expecting results, ConnectPro invested 45 hours in developing Sarah's live customer service capabilities through interactive modules, practice scenarios, and one-on-one mentoring. Sarah started cautiously with 15 hours weekly while maintaining her retail job as backup. Within three weeks, she was earning more from part-time live customer service than full-time retail work. Within two months, she transitioned completely to live customer service and never looked back.

The Training That Creates Success

Week 1: Foundation Building – Sarah learned customer service psychology, platform navigation, and communication best practices through engaging online modules. Practice conversations with simulated customers built confidence without real-world pressure. All training time was compensated at \$25 per hour. **Week 2: Skill Development** – Advanced conversation management, sales integration, and conflict resolution training prepared Sarah for complex customer situations. Live practice sessions with experienced mentors provided real-time feedback and guidance. **Week 3: Specialization** – Client-specific training for her assigned accounts covered product knowledge, brand voice requirements, and specialized procedures. Sarah practiced with actual company systems before serving real customers. **Ongoing Education** – Monthly training updates, quarterly skill assessments, and annual advancement planning ensure Sarah's capabilities continue growing throughout her live customer service career.

The Compensation That Changed Everything

Sarah's current earnings breakdown demonstrates the financial transformation possible through live customer service excellence: **Base Compensation:** \$30/hour × 40 hours = \$1,200 weekly **Customer Satisfaction Bonuses:** \$120-160 weekly average **Sales Conversion Bonuses:** \$200-300 weekly average **Monthly Achievement Bonuses:** \$400-600 monthly average **Quarterly Performance Bonuses:** \$800-1,200 quarterly average **Annual Earnings:** \$48,000-58,000 from a position that required no previous experience, no college degree, and no specialized certifications.

A Day in the Life: Different Schedules, Same Success

Marcus: The Night Owl's Overnight Remote Jobs Success

Marcus works overnight remote jobs from 11 PM to 7 AM, earning the same \$25-35 per hour while serving customers in different time zones and handling after-hours support requests. His live customer service schedule accommodates his natural sleep patterns while providing premium pay rates for less popular hours. **11:00 PM** – Marcus begins his live customer service shift as East Coast customers wind down and West Coast/international customers increase activity. Overnight support often involves more complex technical issues that generate higher bonus payments. **1:30 AM** – Peak international customer activity provides diverse cultural interactions and language challenges that Marcus finds intellectually stimulating. His patient communication style excels with customers whose first language isn't English. **4:00 AM** – Technical support calls increase as business systems encounter issues during low-activity periods. Marcus's problem-solving skills and persistence make him particularly valuable for overnight live customer service coverage. **6:30 AM** – End-of-shift documentation and handoff to morning teams ensure continuity of customer care across all hours. Marcus earns overnight premium bonuses of \$3-5 additional per hour.

Jennifer: The Parent's Flexible Schedule Dream

Jennifer works live customer service around her children's school schedule, demonstrating how flexible remote work truly accommodates family responsibilities without sacrificing professional income. **9:30 AM** – After school drop-off, Jennifer begins her live customer service day with 4-hour morning shifts that end before school pickup time. **2:30 PM** – School pickup and family time until children are settled with homework and activities. **7:00 PM** – Evening live customer service shift for 3 additional hours while children do homework and prepare for bed. Jennifer's split schedule allows her to earn \$35,000-42,000 annually while maintaining full involvement in her children's lives. No childcare costs, no missing school events, no choosing between family and financial stability.

Robert: The Retiree's Active Aging Solution

Robert works part-time live customer service to supplement his retirement income while staying mentally active and socially connected. His decades of life experience make him exceptionally effective with customers facing complex decisions. **10:00 AM** – Four-hour live customer service shifts provide perfect balance of income, intellectual stimulation, and schedule flexibility for Robert's retirement lifestyle. **2:00 PM** – Finish work in time for afternoon activities, travel, or family obligations without the stress of full-time employment demands. Robert's live customer service earnings add \$15,000-20,000 annually to his retirement income while providing purpose and

connection that many retirees struggle to find.

The Skills That Transfer to Any Career

Communication Excellence That Opens Doors

Live customer service work develops written communication skills that prove valuable across virtually every industry and profession. Sarah's ability to convey complex information clearly, persuasively, and empathetically has opened doors to consulting opportunities and freelance writing projects.**Technical Writing:** Product explanations and troubleshooting guides developed through live customer service transfer directly to technical documentation roles.**Sales Copywriting:** Understanding customer psychology and persuasion techniques learned through customer interactions apply to marketing and advertising careers**Project Management:** Coordinating multiple customer conversations while meeting deadlines and quality standards develops organizational skills essential for management roles.

Technology Proficiency for the Digital Economy

Managing multiple software platforms, learning new systems quickly, and troubleshooting technical issues builds technology competency increasingly valuable in all professional fields.**Software Mastery:** Comfort with rapid system adoption and platform integration serves any career involving technology tools**Data Analysis:** Tracking performance metrics and identifying improvement opportunities develops analytical thinking applicable to business intelligence roles**Digital Marketing:** Understanding online customer behavior and conversion optimization provides foundation for digital marketing careers.

Problem-Solving That Drives Innovation

Every customer interaction presents unique challenges requiring creative thinking and resourceful solutions. These problem-solving capabilities become permanent assets that enhance performance in any professional context.**Conflict Resolution:** De-escalating difficult situations and finding mutually satisfactory solutions translates to management, negotiation, and leadership roles.**Critical Thinking:** Analyzing customer needs and identifying optimal solutions develops logical reasoning valuable across all industries.**Innovation Mindset:** Continuously improving processes and finding better ways to serve customers builds entrepreneurial thinking applicable to business development.

ConnectPro Associates: Where Your Success Is Our Success

Company Culture That Actually Supports Growth

ConnectPro Associates was founded by former live customer service representatives who experienced firsthand the challenges and opportunities in this industry. Our leadership understands exactly what it takes to succeed because they've walked the same path you're considering.**Values-Based Leadership:** Decisions prioritize team member success and customer satisfaction over short-term profits. Fair compensation, comprehensive support, and advancement opportunities reflect our commitment to sustainable business practices.**Transparency in Everything:** Clear performance metrics, open communication about company goals, and honest feedback about advancement

opportunities eliminate the confusion and politics common in traditional employment.**Investment in Your Future:** Professional development budgets, continuing education support, and advancement planning demonstrate genuine commitment to your long-term success rather than short-term productivity extraction.

Comprehensive Benefits Package

Health and Wellness Support: Access to telemedicine services, mental health resources, wellness program discounts, and ergonomic equipment allowances support your overall well-being.**Professional Development:** Annual training budgets, conference attendance opportunities, certification reimbursements, and skill-building workshops invest in your continued growth.**Financial Security:** Performance-based bonuses, profit-sharing participation, referral incentives, and advancement opportunities provide multiple income streams beyond base compensation.**Work-Life Integration:** Flexible scheduling, unlimited PTO for full-time representatives, family emergency accommodations, and mental health days support your whole life rather than just your work performance.

Technology and Support Infrastructure

Cutting-Edge Platforms: State-of-the-art live customer service technology eliminates technical frustrations and maximizes your efficiency and effectiveness.**24/7 Technical Support:** Immediate assistance with any technology issues ensures smooth operations during your scheduled hours.**Comprehensive Knowledge Bases:** Detailed product information, procedure documentation, and troubleshooting guides provide instant access to any information you need for customer assistance.**Quality Assurance Partnership:** Constructive feedback focused on improvement rather than criticism helps you continuously develop your live customer service capabilities.

Frequently Asked Questions About Your Live Customer Service Career

“What If I’m Not Good with Technology?”

Live customer service platforms are designed for ease of use rather than technical complexity. If you can browse websites, send emails, and use text messaging, you have sufficient technical foundation for success. Our training program includes comprehensive technology instruction that transforms complete beginners into confident platform users. Most new team members are surprised by how quickly they master the technical aspects of live customer service work. The platforms integrate multiple functions into user-friendly interfaces that streamline rather than complicate your daily tasks.

“Can I Really Earn \$25-35 Per Hour Immediately?”

Yes, all new live customer service representatives start at \$25 per hour from their first training session. This isn’t a promotional rate that decreases after an introductory period – it’s recognition that your time and attention have real value regardless of your previous experience level. Performance-based increases happen quickly for representatives who demonstrate customer service excellence and reliability. Most team members advance to \$28-32 per hour within 60-90 days, with top performers reaching \$35+ per hour through exceptional customer satisfaction ratings and bonus achievements.

“How Much Can I Realistically Earn?”

Earnings depend entirely on your hours worked and performance level, but here are realistic examples from current team members:**Part-Time (15 hours weekly):** \$1,500-2,200 monthly including bonuses **Mid-Time (25 hours weekly):** \$2,500-3,600 monthly including bonuses **Full-Time (40 hours weekly):** \$4,000-5,800 monthly including bonuses Top performers working full-time hours often exceed \$6,000 monthly through exceptional customer satisfaction ratings, high conversion rates, and advancement to premium client accounts.

“What Advancement Opportunities Actually Exist?”

Live customer service careers offer multiple advancement pathways based on your developing interests and capabilities:**Senior Specialist Roles (\$32-42/hour):** Advanced customer service skills, complex account management, and new team member mentoring responsibilities.**Training and Development (\$35-45/hour):** Creating educational materials, delivering training programs, and assessing new representative capabilities.**Team Leadership (\$38-50/hour):** Supervising representative teams, handling escalated situations, and coordinating operational activities.**Client Relationship Management (\$45-60/hour):** Direct business relationships, account optimization, and strategic development initiatives.**Operations Management (\$55-75/hour):** Department oversight, performance optimization, and business development leadership.

“Is This Sustainable Long-Term?”

The live customer service industry continues expanding rapidly as businesses recognize the competitive advantage of excellent real-time customer support. Skilled professionals become increasingly valuable rather than replaceable as companies understand the direct correlation between customer service quality and business success. The skills you develop – communication, relationship building, problem-solving, technology proficiency – remain valuable throughout your career regardless of specific job titles or industry changes. Live customer service provides both immediate income and long-term professional foundation.

Application Process: Your Gateway to Transformation

Step 1: Simple Online Application

Complete our straightforward application focusing on your goals, availability, and natural communication style. No tricks questions, complex requirements, or credential testing – just genuine interest in understanding whether live customer service aligns with your needs and circumstances.**Application Components:**

- Contact information and availability preferences
- Technology setup verification (computer, internet, workspace)
- Communication style assessment through brief scenario responses
- Goals and interests related to live customer service work
- Background information (no customer service experience required)

Time Investment: 15-20 minutes for thoughtful completion

Step 2: Encouraging Interview Experience

Qualified applicants participate in relaxed video conversations designed to explore

mutual fit rather than create stressful evaluation situations. Our interviewers are experienced live customer service professionals who understand exactly what it feels like to be new to this field.**Interview Focus:**

- Your interest in live customer service opportunities
- Career goals and lifestyle priorities
- Questions about position requirements and company culture
- Brief practice scenarios to experience actual customer interactions
- Discussion of advancement opportunities and professional development

Atmosphere: Supportive, informative, and encouraging rather than intimidating or competitive

Step 3: Comprehensive Training Program

New team members complete our thorough 45-hour certification program designed specifically for people new to professional live customer service work. Training combines interactive learning, practical application, and personalized mentoring.**Training Schedule Options:**

- Intensive: Complete certification in 1-2 weeks
- Standard: Finish over 2-3 weeks around other commitments
- Extended: Spread training over 4-6 weeks for minimal time availability

All Training Compensated: Full \$25/hour payment for every training hour

Step 4: Supported Transition to Success

Your first weeks include mentor oversight, gradual responsibility increase, and comprehensive support systems that ensure confidence and competence development.**Week 1:** Simple customer interactions with mentor monitoring **Week 2:** Increased conversation complexity with available guidance **Week 3:** Independent work with mentor check-ins and support **Week 4+:** Full performance capability with ongoing development opportunities

Your Live Customer Service Success Starts Today

This Opportunity Won't Wait

Legitimate work from home jobs no experience that provide professional compensation, comprehensive training, and genuine advancement opportunities are exceptional in today's employment market. Positions with ConnectPro Associates fill quickly because our reputation for fair treatment and excellent support spreads through networks of satisfied team members. Every day you delay applying is another day you could be earning \$25-35+ per hour while building valuable professional skills and creating the work-life balance you've been seeking.

Your Future Depends on Your Decision Today

Sarah's success story began with a single decision to apply for live customer service training despite her doubts about "too good to be true" opportunities. Marcus found the overnight schedule that perfectly matched his lifestyle needs. Jennifer discovered work that accommodated her family priorities without sacrificing professional income. Your transformation story starts with the same decision – choosing to explore whether live customer service could provide the career satisfaction and financial stability you've been seeking.

Take Action Now

Right now, you have an opportunity to change everything about your work experience. Professional compensation, flexible scheduling, meaningful daily interactions, comprehensive support, and genuine advancement opportunities are available through live customer service positions at ConnectPro Associates**Ready to start your live customer service career and create the work-life integration you've always wanted? Apply today and begin your journey toward financial independence and professional satisfaction!***Because life is too short for jobs that don't pay well, don't fit your lifestyle, and don't provide opportunities for growth – and live customer service delivers all three from day one.*

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