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## Entry Level Remote Jobs – No Experience Needed | Live Chat Customer Support Role | \$25–\$35/Hour | Work from Home

### Description

**Position Title** Entry-Level Live Chat Customer Support – Remote Work Opportunity  
**Compensation** \$25 to \$35 per hour depending on performance and experience  
**Location** 100% Remote – Open to U.S. and International Applicants  
**Schedule** Flexible scheduling; both full-time and part-time positions available  
**Requirements** No prior customer service experience required No college degree needed – High school diploma or equivalent is sufficient  
**Position Summary** If you're looking for entry level remote jobs that don't require a college degree or previous work experience, this opportunity is for you. We are currently hiring motivated individuals for live chat and email-based customer service positions. Our client, a digital-first global support provider, is seeking dependable and articulate individuals to join their customer experience team. This is a non-phone position, offering real career growth, remote flexibility, and weekly pay. The only things you'll need to get started are strong written communication skills, a desire to learn, and a reliable internet connection. You'll be helping real customers through live chat and email platforms, solving problems, answering questions, and representing trusted global brands. It's one of the best entry level remote jobs for those looking to break into tech or support careers—especially if you're looking to work from home, need schedule flexibility, or want a job that lets you build new skills without previous professional experience.  
**About the Client** The client is a rapidly growing customer support agency that partners with major e-commerce, SaaS, and digital service companies. Their specialty is delivering exceptional customer experiences through live chat, ticket systems, and social messaging—all handled remotely by a global team of professional support agents. They've built a supportive, remote-first culture that emphasizes performance, autonomy, and upward mobility. Their customer support roles are designed for long-term stability, and they're known for their strong onboarding programs, clear advancement pathways, and collaborative team environment. If you're searching for entry level remote jobs that lead to career growth without needing a degree or background in customer service, this is the perfect place to start.  
**Key Responsibilities**

- **Handle Live Chat Support:** Respond to incoming customer chats using designated support software. Help users with common issues including product inquiries, delivery questions, returns, and account help.
- **Email Response Handling:** Assist with support tickets submitted via email. Provide clear, professional responses aligned with the client's tone and brand guidelines.
- **Issue Resolution and Escalation:** Quickly assess problems and either resolve them directly or escalate to the appropriate team when necessary. You'll learn how to identify which issues require additional help.

### Hiring organization

Work From Home Chat Support

### Industry

Customer Service

### Job Location

Remote work possible

### Base Salary

\$ 25 - \$ 35

### Date posted

November 11, 2025

### Valid through

01.01.2029

- **Product Knowledge Management:** Stay updated on all product offerings, service options, and promotions. You'll use internal resources to find accurate answers and share relevant information with customers.
- **Order and Billing Support:** Help customers locate orders, track shipments, and resolve billing discrepancies. You'll use secure systems to access customer order data.
- **Customer Documentation:** Document chat interactions accurately in the client's CRM. Ensure all tickets are updated with the correct resolution status.
- **Live Performance Metrics:** Learn to manage multiple conversations while meeting performance goals related to response time, customer satisfaction, and issue resolution.
- **Feedback Integration:** Participate in feedback sessions and apply coaching tips from team leaders. You'll be encouraged to continuously improve.
- **Supportive Team Interaction:** Communicate professionally with teammates via chat channels and team meetings. Share knowledge and stay engaged in virtual culture.

**Typical Workday**  
**Morning** Start your shift by logging into the company's internal support dashboard. Review announcements, scan your task queue, and begin by replying to a few support tickets from the previous evening. As live chat requests begin to queue up, you'll start helping customers in real time, answering questions about product availability or processing refunds. Team check-ins or morning huddles are usually held via chat.  
**Midday** Mid-morning to early afternoon is usually peak chat volume. You'll be juggling several customer inquiries at once, guiding users through troubleshooting steps, recommending alternative products, or assisting with payment-related concerns. If a customer reports a bug or issue, you'll gather details and send it to the tech support team using internal forms. You might also respond to some customer feedback surveys or update the knowledge base based on common questions.  
**Afternoon** As your shift winds down, you'll wrap up any open chat threads, complete your daily reporting, and check in with your team lead for quick feedback. This may also be when you help onboard a new hire by letting them shadow a few of your chats. If you're a part-time agent, you'll have the flexibility to schedule your hours earlier or later, depending on your availability.  
**Required Qualifications**

- Strong written communication skills
- Typing speed of at least 40 words per minute
- Ability to handle multiple conversations simultaneously
- No previous remote or customer service experience required
- Comfortable using computer applications and web-based chat platforms
- High school diploma or equivalent
- Strong attention to detail and accuracy
- Empathetic, patient, and calm under pressure
- Self-motivated with the ability to work independently
- Reliable internet connection and quiet workspace

**Skill-Building Success Blueprint** To succeed in this entry level remote job, focus on the following skills:  
**Typing Speed and Accuracy** You'll be typing hundreds of words per hour. Practice typing drills to boost speed while maintaining clean grammar and punctuation. Use free online tools like 10FastFingers or TypingClub.  
**Product Knowledge** The more you know about what you're supporting, the better your responses. Read through client documentation, FAQs, and product updates regularly. Great support starts with good information.  
**Text-Based Empathy and Tone** Written communication lacks tone—unless you learn how to use it. Use punctuation, polite phrasing, and positive

language to make your messages feel warm and human.**Time and Multitasking Skills**You'll learn to handle 2–4 conversations at once. Use productivity techniques like tab pinning, templated replies, and queue prioritization to stay organized.**Stress Management**When customers are upset, stay cool. You'll be trained in de-escalation scripts, and you'll always have access to team leads for help.**Adaptability**Chat tools, workflows, and product specs change fast. Successful reps embrace feedback and see new processes as chances to improve.**Onboarding Journey**

1. **Apply Online:** Submit your resume and answer a few questions about your typing speed and remote readiness.
2. **Assessment:** Complete a written exercise simulating live chat with a customer.
3. **Interview:** Speak with a hiring coordinator about your communication skills and scheduling preferences.
4. **Paid Training:** You'll attend virtual training for 5–7 days covering tools, tone, and ticket handling.
5. **Shadowing:** Spend your first week pairing with a senior rep to learn live chat handling.
6. **Go Live:** Once cleared, you'll join the live queue and receive ongoing mentorship.

**Remote Culture and Team Environment**The client emphasizes team connection even in a virtual environment. You'll be part of a Slack-based community where agents collaborate, share tips, and join contests. Regular virtual events like trivia, shoutouts, and goal-setting keep morale high. Everyone's voice matters—from day-one hires to seasoned reps.**Perks of the Role (No Traditional Benefits)**

- Fully flexible hours—pick your shift
- Weekly pay with no waiting period
- Paid training
- Bonuses for top performance
- Access to digital training and upskilling libraries
- Remote tech support if you run into issues
- Home office stipend after 90 days
- Recognition bonuses and peer-nominated awards
- Career track visibility and promotion incentives

**Why This Job Is a Great Fit for You**This role is ideal if:

- You want to work from home but don't know where to start
- You're a student, stay-at-home parent, or freelancer looking for consistent remote income
- You don't have a college degree or resume full of corporate experience
- You enjoy helping people, writing, and staying productive online
- You're looking for more than just a gig—you want a path
- You're coachable, dependable, and curious about the online customer experience world

**FAQs****Is this a phone job?**Nope. All communication is via live chat or email.**Do I need a resume with customer service experience?**Not at all. You'll be trained from the ground up.**Can I work from anywhere?**Yes, as long as your internet is stable and your schedule aligns with the client's hours.**Do I need special software?**No, you'll use browser-based tools provided by the client. A working laptop or desktop is all that's required.**Is this a contract or permanent job?**The role begins as a contract position with long-term potential. Many reps go full-time after 60–90 days.**Apply Now**If you're ready to begin your career in remote work

and want to join a company that believes in training and promoting from within, click the Apply button and submit your information. No experience? No problem. The client is hiring now and training starts soon.



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