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## Flexible Online Customer Service Jobs – No Phone, Set Your Schedule | \$25–\$35/hr

### Description

**Job Title:** Remote Online Customer Service Representative – Flexible Hours

**Compensation:** \$25–\$35 per hour, paid weekly

**Location:** Fully Remote – Open internationally

**Schedule:** Fully flexible 4–8 hour shifts; 15–40 hrs/week

**Experience Required:** None – complete onboarding included

**Education Required:** No degree required

### About the Company

This fast-growing digital services platform offers subscription-based access to online courses, personal development programs, and lifestyle tools. To meet customer support demand while maintaining a remote-first team culture, the company is now hiring for **flexible online customer service jobs**—focused 100% on written support through live chat and email. No phones, no cold calls, and no Zoom meetings.

### Position Overview

If you're looking for **flexible online customer service jobs**, this opportunity provides structured support work that fits into your schedule. You'll help users with login issues, billing adjustments, account setup, and subscription management—all using templated chat responses and structured workflows that make the job smooth and repeatable.

### Your Key Responsibilities

- Respond to customer inquiries using live chat and email support platforms
- Guide users through password resets, subscription changes, and discount applications
- Follow templated scripts and escalation procedures to resolve common issues
- Document conversations clearly with correct tags and case notes
- Maintain calm, professional written communication throughout each shift

### Why This Job is Perfect for You

- 100% messaging role—no phone or video communication required
- Weekly pay every Friday via direct deposit
- Choose your own shift blocks each week
- Great for beginners—no experience necessary
- Work from anywhere with a laptop and reliable Wi-Fi

### What You'll Need

- Desktop or laptop computer with Google Chrome
- Internet speed of at least 10 Mbps

### Hiring organization

Entry Level Remote Jobs

### Employment Type

Full-time

### Industry

Customer Service

### Job Location

Remote work from: United States; Canada; United Kingdom; Australia; New Zealand; Germany; France; Ireland; Scotland

### Base Salary

\$ 25 - \$ 35

### Date posted

April 30, 2025

### Valid through

01.01.2029

- Typing speed of 45+ WPM
- Strong written English communication
- Reliability and self-discipline for remote work

### **Compensation & Scheduling**

Start at \$25/hour

Earn \$30-\$35/hour after 30 successfully reviewed shifts

Flexible scheduling system allows you to select shifts each week—mornings, evenings, overnights, and weekends available. Minimum 15 hours/week commitment.

### **Training Timeline**

- 2-hour onboarding covering tools, workflows, and messaging policies
- Practice sessions with simulated tickets
- First live shift includes real-time QA coaching
- Paid live shifts begin within 3-5 business days after onboarding

### **Sample Shift**

During a Saturday 6 PM–10 PM shift, you help one customer reset their login, guide another through updating billing, and walk a third through redeeming a discount—each task managed through calm, templated messages.

### **What Team Members Say**

"I work evenings and weekends around my college schedule. No phone stress and great training." – *Morgan T., Seattle, WA*

"Honestly the best remote job I've had—structured, flexible, and I never have to talk on the phone." – *Renzo C., Dublin, IE*

### **FAQs**

#### **Do I need previous customer service experience?**

No. The role is beginner-friendly with full onboarding included.

#### **Is there any phone or voice work involved?**

None. The role is strictly chat and email based.

#### **Can I choose different shifts each week?**

Yes. The shift platform allows full control of your weekly availability.

### **Apply Now – Structured Remote Support That Fits Your Life**

Click the Apply Now button to apply for one of the top **flexible online customer service jobs** available today. Train fast, get paid weekly, and start working from anywhere—without phones or meetings.

Visit Site

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