

<https://jobtacular.com/job/flexible-online-customer-service-jobs-no-phone-set-your-schedule-25-35-hr/>

APPLY NOW

Adaptable Digital Customer Service Positions – No Phone, Set Your Schedule | \$25–\$35/hr

Description

Job Title: Remote Online Customer Service Representative – Flexible Hours

Compensation: \$25–\$35 per hour, paid weekly

Location: Fully Remote – Open internationally

Schedule: Fully flexible 4–8 hour shifts; 15–40 hrs/week

Experience Required: None – complete onboarding included

Education Required: No degree required

About the Company

This fast-growing digital services platform offers subscription-based access to online courses, personal development programs, and lifestyle tools. To meet customer support demand while maintaining a remote-first team culture, the company is now hiring for **flexible online customer service jobs**—focused 100% on written support through live chat and email. No phones, no cold calls, and no Zoom meetings.

Position Overview

If you're looking for **flexible online customer service jobs**, this opportunity provides structured support work that fits into your schedule. You'll help users with login issues, billing adjustments, account setup, and subscription management—all using templated chat responses and structured workflows that make the job smooth and repeatable.

Your Key Responsibilities

- Respond to customer inquiries using live chat and email support platforms
- Guide users through password resets, subscription changes, and discount applications
- Follow templated scripts and escalation procedures to resolve common issues
- Document conversations clearly with correct tags and case notes
- Maintain calm, professional written communication throughout each shift

Why This Job is Perfect for You

- 100% messaging role—no phone or video communication required
- Weekly pay every Friday via direct deposit
- Choose your own shift blocks each week
- Great for beginners—no experience necessary
- Work from anywhere with a laptop and reliable Wi-Fi

What You'll Need

- Desktop or laptop computer with Google Chrome
- Internet speed of at least 10 Mbps

Hiring organization

Work From Home Customer Service Roles

Industry

Customer Service

Job Location

Remote work possible

Base Salary

\$ 25 - \$ 35

Date posted

September 21, 2025

Valid through

01.01.2029

- Typing speed of 45+ WPM
- Strong written English communication
- Reliability and self-discipline for remote work

Compensation & Scheduling

Start at \$25/hour

Earn \$30-\$35/hour after 30 successfully reviewed shifts

Flexible scheduling system allows you to select shifts each week—mornings, evenings, overnights, and weekends available. Minimum 15 hours/week commitment.

Training Timeline

- 2-hour onboarding covering tools, workflows, and messaging policies
- Practice sessions with simulated tickets
- First live shift includes real-time QA coaching
- Paid live shifts begin within 3-5 business days after onboarding

Sample Shift

During a Saturday 6 PM–10 PM shift, you help one customer reset their login, guide another through updating billing, and walk a third through redeeming a discount—each task managed through calm, templated messages.

What Team Members Say

"I work evenings and weekends around my college schedule. No phone stress and great training." – *Morgan T., Seattle, WA*

"Honestly the best remote job I've had—structured, flexible, and I never have to talk on the phone." – *Renzo C., Dublin, IE*

FAQs

Do I need previous customer service experience?

No. The role is beginner-friendly with full onboarding included.

Is there any phone or voice work involved?

None. The role is strictly chat and email based.

Can I choose different shifts each week?

Yes. The shift platform allows full control of your weekly availability.

Apply Now – Structured Remote Support That Fits Your Life

Click the Apply Now button to apply for one of the top **flexible online customer service jobs** available today. Train fast, get paid weekly, and start working from anywhere—without phones or meetings.

Visit Site

Disclosure

Disclaimer: Please note that Jobtacular.com is NOT a recruitment agency. We are not an agent or representative of any employer. **Marketing Disclosure:** This website is a marketplace. As such you should know that the owner has a monetary connection to the product and services advertised on the site. The owner receives payment whenever a qualified lead is referred but that is the extent of it. Be sure to check out our partner sites at [Remoteworksite.com](https://remoteworksite.com), [YourRemoteWork.com](https://yourremotework.com) and [Joballstar.com](https://joballstar.com)