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## Full Time Online Customer Support Jobs Remote – No Calls, Weekly Pay | \$25–\$35/hr

### Description

**Job Title:** Remote Full-Time Customer Support Associate – Online Messaging Only

**Compensation:** \$25–\$35 per hour, paid weekly

**Location:** Fully Remote – Accepting applicants worldwide

**Schedule:** Full-time; flexible 6–8 hour shifts, minimum 30–40 hrs/week

**Experience Required:** None – beginner-friendly onboarding

**Education Required:** No degree required

### About the Company

This digital membership and subscription service delivers premium online learning tools, wellness programs, and self-development resources to thousands of users globally. The company has grown rapidly thanks to its clear, user-first philosophy, including a strict no-phone customer support model. To keep up with increasing demand, they are expanding their team of full-time remote messaging support agents—dedicated to helping customers thrive through fast, structured chat and email assistance, not phone calls or cold contacts.

### Position Overview

Searching for **full time online customer support jobs remote** that don't require endless Zoom meetings or headset juggling? This role lets you work in a calm, focused environment providing chat and email support for real users. You'll troubleshoot basic issues like account logins, subscription adjustments, and product questions—always using structured workflows and written communication.

### Core Responsibilities

- Manage customer inquiries via live chat and email support queues
- Help users with account access, billing updates, renewals, and feature navigation
- Use templated scripts and support workflows for consistency and speed
- Escalate complex technical or account-specific issues to senior support
- Maintain accurate case notes and ticket tagging for team records
- Deliver clear, supportive written communication that aligns with brand tone

### Why You'll Love This Full-Time Role

- **100% written support.** No phones, no video meetings
- **Structured full-time work.** Predictable shifts and steady hours
- **Weekly pay.** Get direct deposit every Friday
- **Global flexibility.** Work from anywhere with internet access
- **Professional growth.** Build real customer success skills you can use anywhere

### Minimum Requirements

### Hiring organization

Entry Level Remote Jobs

### Employment Type

Full-time

### Industry

Customer Service

### Job Location

Remote work from: United States; Canada; United Kingdom; Australia; New Zealand; Germany; France; Ireland; Scotland

### Base Salary

\$ 25 - \$ 35

### Date posted

May 20, 2025

### Valid through

01.01.2029

- Laptop or desktop computer with Chrome browser
- Reliable internet connection (minimum 10 Mbps)
- Typing speed of 45+ WPM
- Strong written English skills and attention to tone
- Ability to self-motivate and stay productive during remote shifts

### **Compensation & Schedule Details**

Starting pay: \$25/hour

Eligible for pay increases to \$30–\$35/hour after 30 evaluated shifts with strong QA scores

You'll self-schedule full-time shifts weekly. Morning, evening, overnight, and weekend shift options are available to fit different time zones.

### **Training Program**

- 2-hour onboarding module covering systems, workflows, and customer communication
- Simulated chat and email ticket handling
- First monitored shift with live feedback and support
- Full paid work starts within 3–5 business days after completion of onboarding

### **Sample Shift Experience**

You log in for a 9 AM–5 PM shift. A customer needs to update their credit card—you send clear, step-by-step guidance. Another asks how to redeem a loyalty coupon—you apply it via admin tools. A third can't find their access link—you resend it with confirmation. Every case is calm, structured, and handled through messaging tools.

### **What Full-Time Agents Say**

"I was tired of phone-based customer service jobs. This position lets me work remotely, handle real user issues, and avoid phones completely." – *Avery S., San Diego, CA*

"Building a career in customer success felt impossible until I found this role. Now I get full-time hours, weekly pay, and real skill-building without burnout." – *Mohammed K., London, UK*

### **FAQs**

#### **Is this truly a phone-free role?**

Yes. All communication is via chat and email. No calling ever required.

#### **Do I have to work standard 9–5 hours?**

No. Full-time simply means 30–40 hours/week. You pick your shifts.

#### **Is this open to applicants outside the U.S.?**

Yes. The company hires globally.

### **Apply Now – Full-Time Remote Work Without the Phone Burnout**

Click the Apply Now button to apply for one of the best **full time online customer support jobs remote**. Train fast, work anywhere, and enjoy reliable income doing meaningful customer support—100% online.

Visit Site

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