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APPLY NOW

Complete Time Digital Customer Support Positions Online – No Calls, Weekly Pay | \$25–\$35/hr

Description

Job Title: Remote Full-Time Customer Support Associate – Online Messaging Only

Compensation: \$25–\$35 per hour, paid weekly

Location: Fully Remote – Accepting applicants worldwide

Schedule: Full-time; flexible 6–8 hour shifts, minimum 30–40 hrs/week

Experience Required: None – beginner-friendly onboarding

Education Required: No degree required

About the Company

This digital membership and subscription service delivers premium online learning tools, wellness programs, and self-development resources to thousands of users globally. The company has grown rapidly thanks to its clear, user-first philosophy, including a strict no-phone customer support model. To keep up with increasing demand, they are expanding their team of full-time remote messaging support agents—dedicated to helping customers thrive through fast, structured chat and email assistance, not phone calls or cold contacts.

Position Overview

Searching for **full time online customer support jobs remote** that don't require endless Zoom meetings or headset juggling? This role lets you work in a calm, focused environment providing chat and email support for real users. You'll troubleshoot basic issues like account logins, subscription adjustments, and product questions—always using structured workflows and written communication.

Core Responsibilities

- Manage customer inquiries via live chat and email support queues
- Help users with account access, billing updates, renewals, and feature navigation
- Use templated scripts and support workflows for consistency and speed
- Escalate complex technical or account-specific issues to senior support
- Maintain accurate case notes and ticket tagging for team records
- Deliver clear, supportive written communication that aligns with brand tone

Why You'll Love This Full-Time Role

- **100% written support.** No phones, no video meetings
- **Structured full-time work.** Predictable shifts and steady hours
- **Weekly pay.** Get direct deposit every Friday
- **Global flexibility.** Work from anywhere with internet access
- **Professional growth.** Build real customer success skills you can use anywhere

Minimum Requirements

Hiring organization

Remote Customer Service Jobs
Work From Home

Industry

Customer Service

Job Location

Remote work possible

Base Salary

\$ 25 - \$ 35

Date posted

September 21, 2025

Valid through

01.01.2029

- Laptop or desktop computer with Chrome browser
- Reliable internet connection (minimum 10 Mbps)
- Typing speed of 45+ WPM
- Strong written English skills and attention to tone
- Ability to self-motivate and stay productive during remote shifts

Compensation & Schedule Details

Starting pay: \$25/hour

Eligible for pay increases to \$30-\$35/hour after 30 evaluated shifts with strong QA scores

You'll self-schedule full-time shifts weekly. Morning, evening, overnight, and weekend shift options are available to fit different time zones.

Training Program

- 2-hour onboarding module covering systems, workflows, and customer communication
- Simulated chat and email ticket handling
- First monitored shift with live feedback and support
- Full paid work starts within 3-5 business days after completion of onboarding

Sample Shift Experience

You log in for a 9 AM-5 PM shift. A customer needs to update their credit card—you send clear, step-by-step guidance. Another asks how to redeem a loyalty coupon—you apply it via admin tools. A third can't find their access link—you resend it with confirmation. Every case is calm, structured, and handled through messaging tools.

What Full-Time Agents Say

"I was tired of phone-based customer service jobs. This position lets me work remotely, handle real user issues, and avoid phones completely." – *Avery S., San Diego, CA*

"Building a career in customer success felt impossible until I found this role. Now I get full-time hours, weekly pay, and real skill-building without burnout." – *Mohammed K., London, UK*

FAQs

Is this truly a phone-free role?

Yes. All communication is via chat and email. No calling ever required.

Do I have to work standard 9-5 hours?

No. Full-time simply means 30-40 hours/week. You pick your shifts.

Is this open to applicants outside the U.S.?

Yes. The company hires globally.

Apply Now – Full-Time Remote Work Without the Phone Burnout

Click the Apply Now button to apply for one of the best **full time online customer support jobs remote**. Train fast, work anywhere, and enjoy reliable income doing meaningful customer support—100% online.

Visit Site

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