



<https://jobtacular.com/job/fully-remote-website-chat-assistant/>

Website Chat Assistant – Remote | \$25-\$35/hr | No Experience Needed

Description

Are you passionate about online shopping and helping customers have a great shopping experience? If yes, then we have a great opportunity for you. We are seeking talented individuals who can provide exceptional customer service as a Website Chat Assistant. As a Website Chat Assistant, you will work remotely and help our e-commerce clients deliver top-notch customer support to their customers.

In this role, you will be responsible for answering customer queries and concerns via live chat on a business's website or social media accounts. You will be paid for every chat message you respond to, and your tasks will include answering customer questions, providing product links, and offering discounts to customers.

Key Responsibilities:

As a Website Chat Assistant, your primary responsibilities will include:

- Responding to customer inquiries via live chat in a prompt and professional manner
- Providing customers with product recommendations and links
- Assisting customers with order-related inquiries, such as tracking shipments or providing refund details
- Handling customer complaints and ensuring customer satisfaction
- Escalating complex inquiries to senior team members, as necessary

Job Requirements:

We are looking for candidates who meet the following requirements:

- A laptop, phone, or tablet with a reliable internet connection
- Basic English writing skills
- Ability to multitask and handle multiple customer queries simultaneously
- Comfortable working in a fast-paced environment
- Previous experience in customer service or sales is preferred but not mandatory.

Training and Support:

At Jobtacular.com, we believe in providing comprehensive training and support to our employees. If you are new to live chat support, don't worry! We will provide you with all the necessary training and resources to help you succeed in your role as a Website Chat Assistant. You will have access to our training modules, live training sessions, and a dedicated support team to answer all your queries.

Pay Scale:

Hiring organization

Tech Connect

Employment Type

Full-time, Part-time

Industry

Customer Service

Job Location

Remote work from: United States

Base Salary

\$ 25 - \$ 35

Date posted

August 28, 2024

Valid through

01.01.2029

We offer a competitive hourly rate of \$25 – \$35 per hour based on your experience and performance. We also provide performance-based incentives and bonuses to our top performers.

Advantages of Remote Work:

Working remotely has numerous advantages, including:

- Flexible work hours
- No commuting, saving time and money
- Work-life balance
- Access to a broader range of job opportunities
- Increased productivity and job satisfaction

FAQs About Remote Work:

Q: What does it mean to work remotely? A: Working remotely means that you can work from any location, as long as you have access to a reliable internet connection.

Q: What equipment do I need to work remotely? A: You will need a laptop, phone, or tablet, and a reliable internet connection to work remotely.

Q: How do I communicate with my team when working remotely? A: Communication can be done through email, chat, video conferencing, or phone calls, depending on the company's communication policy.

About Jobtacular.com:

Jobtacular.com specializes in remote and work-from-home job opportunities. We partner with top employers who are looking for talented professionals to work remotely. We offer a wide range of remote job opportunities, including customer service, sales, marketing, IT, and more. We help candidates find their dream job and companies find the right talent to grow their business.

Conclusion:

Working as a Website Chat Assistant is an excellent opportunity for individuals who enjoy helping people and have a passion for online shopping. If you are looking for a remote job that allows you to work from home, offers flexibility, and provides competitive compensation, then this is the job for you. Apply now and join our team of talented Website Chat Assistants. At Jobtacular.com, we are committed to providing you with the best training, support, and compensation to help you succeed in your career.

How to Apply

This position requires a short, three-minute online assessment to begin applying.

Click the button below to begin the assessment now:

Visit Site

Disclosure

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