

<https://jobtacular.com/job/home-based-part-time-chat-support-remote-job-no-experience/>

Virtual Business Consultant | Remote Career | Earn \$95k-\$123k/yr

Description

Overview

Jobtacular is currently seeking individuals to fill the role of Home-Based Part-Time Chat Support Agents. This is a remote position with no experience required, providing the opportunity to work with customers from all over the world. As a Chat Support Agent, you will be responsible for answering customer inquiries, providing support, and resolving issues through live chat support. You will use your excellent communication skills and friendly demeanor to build rapport with customers and ensure their needs are met. The role offers flexibility, as you will be able to work from home on a part-time basis, allowing you to tailor your work schedule to your needs. The hourly base salary for this position is \$30.

Responsibilities

As a Live Chat Support Agent, your primary responsibility will be to assist customers with their inquiries, providing exceptional support and guidance along the way. You will be responsible for responding to live chat messages on a business's website or social media accounts. Your main focus will be to answer questions from existing customers on a wide range of topics, such as returns, refunds, and re-ordering. You will need to have a deep understanding of our products and services, as well as our policies and procedures, so that you can provide accurate and timely information to customers. You'll be expected to closely follow provided steps and instructions to ensure that all customer inquiries are handled consistently and effectively.

To succeed in this role, you'll need to have excellent communication skills. You'll be interacting with customers from a wide range of backgrounds and cultures, so you'll need to be able to adapt your communication style to meet their needs. You should be able to convey complex information clearly and concisely, while also demonstrating empathy and a customer-centric mindset. Providing exceptional service to each customer is another key responsibility of this position. You'll need to be able to understand the customer's needs, provide appropriate solutions, and follow up to ensure that the customer is satisfied with the outcome. You'll need to be able to handle difficult or challenging customer situations with professionalism and grace, while also staying calm and composed under pressure.

Qualifications

To be successful in this role, you'll need to have a combination of skills and background that enable you to provide exceptional customer service and work independently. The key skills and qualifications include:

- The ability to work independently and follow provided steps and instructions closely.

Hiring organization

Work From Home Recruiting

Employment Type

Full-time

Industry

Customer Service

Job Location

Remote work from: United States

Base Salary

\$ 30

Date posted

October 30, 2024

Valid through

01.01.2029

- The ability to manage multiple chat conversations simultaneously.
- Comfortable working with technology and able to navigate through multiple software applications simultaneously.
- Excellent communication and customer service skills.
- Ability to communicate effectively, both verbally and in writing.
- Ability to identify and empathize with customer concerns and work diligently to resolve any issues they may have.
- A flexible schedule that allows you to work on a part-time basis.
- Access to a device that is able to access social media and website chat functions, such as a phone, tablet, or laptop.
- Reliable internet connection that allows you to work without interruptions.

Training and Support

We believe that all our employees should receive adequate training and support to succeed in their roles. As such, full training will be provided for this role, even if you have never worked in customer service before. You'll learn about our products, policies, and procedures, as well as the software applications you'll be using. Additionally, ongoing support and guidance will be provided to ensure your success in the role.

FAQs About Remote Work

What are the benefits of working remotely?

Working remotely offers many benefits, including increased flexibility, reduced commuting time and expenses, and the ability to work from the comfort of your own home. Additionally, remote work can offer a better work-life balance and increased productivity.

Do I need any special equipment to work remotely?

In order to work remotely as a Live Chat Support Agent, you will need a device that is able to access social media and website chat functions. This could be a phone, tablet, or laptop. Additionally, you will need a reliable internet connection and a quiet, distraction-free workspace.

Will I receive training for this role?

Yes, full training will be provided for this role. No prior experience is necessary, although strong communication and customer service skills are a plus.

How many hours per week will I be expected to work?

The number of hours per week will vary based on your availability and the needs of the business. This role offers flexible hours, with the ability to work between 5 and 40 hours per week.

About Jobtacular.com

At Jobtacular.com, we specialize in connecting job seekers with remote and work from home job opportunities. Our platform offers a wide variety of part-time and full-time roles in a range of industries, from customer service to IT and beyond. With our user-friendly interface and personalized job search tools, finding the perfect remote job has never been easier. Join our community of remote workers today and start

your dream job tomorrow!

Conclusion

If you are looking for a flexible, home-based job that offers the chance to make a difference in the lives of customers, then this is the perfect opportunity for you. With competitive pay, flexible hours, and full training provided, there has never been a better time to join the remote workforce. Apply now and start your journey towards a fulfilling career today!

How to Apply

If you are interested in the Home-Based Part-Time Chat Support Agent role, you can start the application process by taking a short, three-minute online assessment. Click the button below to begin the assessment now:

Visit Site

Disclosure

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Be sure to check out our partner sites at RemoteJobsSite.com, YourRemoteWork.com and Joballstar.com