



<https://jobtacular.com/job/jumpstart-your-career-entry-level-remote-chat-support-jobs-live-chat-assistants-25-35-hr/>

## Immediate Openings: Work From Home Chat Support | No Phone Required | \$25-\$35/hr

### Description

#### Salary:

\$25-\$35 per hour

### Company Overview

Join us at the forefront of online chat support! We stand as a pioneering provider of live chat support for a diverse range of online ecommerce stores, driving our mission to deliver unparalleled customer service to our valued clients and their customers. Fueled by a spirit of teamwork and a dedication to continuous learning and customer satisfaction, we offer a vibrant work environment that nurtures both challenges and support. Our friendly, inclusive, and collaborative company culture welcomes you to become an integral part of our journey towards achieving our mission.

### Job Role and Responsibilities

Embark on a fulfilling career as an Entry-Level Remote Customer Service Live Chat Assistant! In this role, you'll actively engage with customers, promptly addressing their inquiries via live chat and delivering top-notch customer service. Collaborate with our seasoned team of customer service professionals who are ready to guide and support you as you navigate and master your responsibilities.

### Key Responsibilities

- **Engage in Live Chat Support:** Actively respond to customer inquiries in real-time, showcasing your excellent written communication skills and effective multitasking abilities.
- **Deliver Outstanding Customer Service:** Showcase your friendly, patient, and empathetic nature as you offer timely and accurate solutions, ensuring our clients' customers receive exceptional service.
- **Resolve Ecommerce Store Inquiries:** Proactively investigate and resolve any issues or questions related to our clients' ecommerce stores, ensuring customer satisfaction.
- **Collaborate with Experienced Team:** Work harmoniously with our seasoned customer service professionals, who will mentor and support you, fostering your growth as a Live Chat Assistant.

### Qualifications

- **Educational Requirement:** High school diploma or equivalent is essential.
- **Written Communication Prowess:** Exhibit stellar written communication skills, essential for conveying information effectively through chat.
- **Multitasking and Prioritization:** Demonstrate the ability to handle multiple customer inquiries simultaneously and prioritize tasks adeptly.
- **Adaptability:** Thrive in a dynamic, fast-paced environment, showcasing your quick thinking and adaptability.
- **Computer Literacy:** Possess basic computer skills, including proficiency with Microsoft Office. Familiarity with ecommerce platforms like Shopify and

### Hiring organization

Tech Connect

### Employment Type

Full-time

### Industry

Customer Service

### Job Location

Remote work from: United States

### Base Salary

\$ 25 - \$ 35

### Date posted

September 6, 2024

### Valid through

01.01.2029

WooCommerce is advantageous.

### **Compensation and Benefits**

We reward your dedication with a competitive salary ranging from \$25-\$35 per hour, dependent on your experience and qualifications. Plus, enjoy a comprehensive benefits package, including health, dental, vision insurance, 401(k) matching, and paid time off. Seize opportunities for career growth and development within our thriving company.

### **FAQs About Remote Work**

- **What is remote work?**

Remote work allows you to work outside a traditional office, be it from home or any location with internet connectivity, offering flexibility and work-life balance.

- **What are the benefits and challenges?**

Remote work brings increased productivity, reduced commute time, a personalized work environment, and global collaboration. However, challenges like isolation and work-life balance need proactive management. We ensure our remote team stays connected, focused, and motivated.

- **Training and Onboarding:**

Receive extensive training and onboarding, ensuring you are well-equipped with the necessary skills and knowledge. Benefit from both classroom and on-the-job training, along with continuous support and feedback.

- **Career Growth Opportunities:**

We are dedicated to fostering your growth, offering career advancement and ongoing professional development. As you gain experience, explore more challenging roles within our company.

### **About Jobtacular.com**

Jobtacular.com is your gateway to a plethora of remote and work-from-home job opportunities. We collaborate with employers to connect them with the ideal candidates, offering you a diverse range of job options. Our mission is to help you find the perfect job that aligns with your skills, experience, and preferences, whether full-time or part-time.

### **In Conclusion**

We eagerly invite you to apply for the position of Entry-Level Remote Customer Service Live Chat Assistant and become a valuable member of our team, contributing to delivering exceptional customer service. If you possess outstanding written communication skills, effective multitasking abilities, and a genuine passion for helping people, this opportunity is for you! We offer competitive compensation, extensive benefits, and ample opportunities for growth and development. Thank you for considering joining our team and making a positive impact on our mission!

Visit Site

### **Disclosure**

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*on the site. The owner receives payment whenever a qualified lead is referred but that is the extent of it.*

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