

https://jobtacular.com/job/live-chat-customer-service-jobs-work-from-home-no-experience-required-25-35-hr/



Live Chat Customer Service Jobs - Work from Home, No Experience Required | \$25-\$35/hr

Description

Job Title: Remote Live Chat Customer Service Specialist

Compensation: \$25-\$35 per hour, paid weekly

Location: Remote - Open globally

Schedule: Flexible shifts; 15–40 hours per week, 4–8 hour blocks **Experience Required:** None – comprehensive training provided

Education Required: No degree necessary

Company Overview

A leading online subscription and education provider is expanding its remote support team. They are seeking applicants for **live chat customer service jobs** to provide text-based assistance to their growing user base. This fully remote role is perfect for individuals looking for flexible work without phone calls or sales responsibilities.

Position Summary

In this role, you will assist customers through live chat by answering questions related to account access, billing, subscriptions, and technical issues. You'll use prewritten scripts and detailed workflows to provide timely and accurate support.

Key Responsibilities

- Respond to live chat inquiries promptly and professionally
- Assist customers with login problems, billing updates, and subscription changes
- Use company-approved templates and SOPs to maintain consistency
- Document and tag conversations accurately
- Escalate complex issues to higher-tier support teams

Why This Role Works

- 100% chat-based—no voice or video communication required
- Flexible scheduling to accommodate your lifestyle
- Weekly pay with opportunities for performance-based raises
- Entry-level friendly with thorough onboarding
- Supportive remote work environment

Technical Requirements & Skills

- Laptop or desktop computer with Chrome browser
- Reliable internet connection (10 Mbps or higher)
- Typing speed of at least 45 WPM
- Excellent written English skills
- Ability to follow detailed instructions and work independently

Pay & Scheduling

Hiring organization

Entry Level Remote Jobs

Employment Type

Full-time, Part-time

Industry

Customer Service

Job Location

Remote work from: United States; Canada; United Kingdom; Australia; New Zealand; Germany; France; Ireland; Scotland; Alabama; Alaska; Arizona: Arkansas: California; Colorado; Connecticut; Delaware; Florida; Florida; Georgia; Hawaii; Indiana; Idaho: Illinois: lowa: Kansas: Kentucky: Louisiana: Maine; Maryland; Massachusetts; Michigan; Minnesota; Mississippi; Missouri; Montana: Nebraska: Nevada; New Hampshire; New Jersey; New Mexico; New York; North Carolina; North Dakota; Ohio; Oklahoma; Oregon; Pennsylvania; Rhode Island; South Carolina; South Dakota; Tennessee; Texas; Utah; Vermont: Virginia: Washington: West Virginia; Wisconsin; Wyoming; District of Columbia; American Samoa; Guam; Northern Mariana Islands; Puerto Rico; U.S. Virgin Islands

Starting wage: \$25/hour

Raise potential to \$30-\$35/hour after 30 quality-approved shifts

Select shifts from a 24/7 scheduling platform. Minimum 15 hours per week required.

Base Salary \$ 25 - \$ 35

Date posted May 15, 2025

Valid through 01.01.2029

Training & Onboarding

- 2-hour online training session
- Practice with simulated chats
- First live shift monitored by QA
- Paid shifts begin within 3-5 business days

Sample Workday

During a Wednesday evening shift, you assist customers with password resets, apply promotional codes, and update billing information—all through chat, using scripted responses.

Employee Feedback

"This job offers flexibility and a great learning experience. The chat-only format suits me perfectly." – *Olivia M., Austin, TX*

"The training was clear and supportive, making it easy to start even without experience." - Ravi S., New Delhi, IN

FAQs

Are phone calls part of the job?

No, this role is strictly chat-based.

Can I work part-time?

Yes, shifts are flexible and self-selected.

Is experience required?

No, full training is provided.

Apply Now - Start Your Remote Chat Career

Click the Apply Now button to join a trusted team of remote live chat customer service specialists. Enjoy flexible hours, weekly pay, and a phone-free work environment.



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