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## Live Chat Jobs – Work-from-Home Messaging Support | \$25–\$35/hr

### Description

**Job Title:** Remote Live Chat Messaging Support Specialist

**Compensation:** \$25–\$35 per hour, paid weekly

**Location:** Remote – Available globally

**Schedule:** Flexible hours; full-time and part-time options available

**Experience Required:** No prior experience required; paid training provided

**Education Required:** No degree needed

### Position Overview

A fast-scaling digital wellness platform is expanding its customer engagement team and is seeking remote live chat support specialists to enhance the user experience across its product suite. This role is entirely chat-based—no phone calls, no video calls. You'll be helping customers navigate offers, resolve access issues, and provide fast answers using pre-written scripts, FAQs, and intuitive internal tools. If you've been searching for **live chat jobs** that actually pay what they promise, this is a high-trust opportunity with real hours and real income potential.

### What You'll Be Doing

- Responding to customer inquiries through live chat across web and mobile platforms
- Helping users find answers using canned responses and FAQ resources
- Guiding customers toward promotional offers, discount codes, and onboarding help
- Documenting tickets accurately and escalating technical issues when needed
- Using daily checklists to manage incoming chat queue with a focus on first-response resolution
- Maintaining chat SLAs (response time, resolution time) while being conversational and human
- Collaborating with your remote team lead for check-ins and updates during weekly syncs

### Why This Role is a Fit

You're searching for **live chat jobs** because you want flexibility, freedom, and clear expectations. You're not interested in cold-calling, hard sales, or dealing with irate customers on the phone. You want a real work-from-home job that pays weekly, respects your schedule, and requires no experience to start. You want to help real people, using your typing and problem-solving skills—without ever jumping on a call.

### What You'll Need

- Laptop or desktop computer (Mac or PC) with Chrome browser

### Hiring organization

Entry Level Remote Jobs

### Employment Type

Full-time

### Industry

Customer Service

### Job Location

Remote work from: United States; Canada; United Kingdom; Australia; New Zealand; Germany; France; Ireland; Scotland

### Base Salary

\$ 25 - \$ 35

### Date posted

April 21, 2025

### Valid through

01.01.2029

- Reliable Wi-Fi connection (minimum 10 Mbps download speed)
- Ability to type at least 40 WPM with high accuracy
- Comfortable using web-based dashboards and toggling between chat sessions
- Willingness to learn the chat SOPs, escalation tags, and internal lingo
- A quiet, dedicated workspace during shift hours

### **Pay & Shift Info**

Pay starts at \$25/hr during training and scales up to \$35/hr within 6 weeks depending on shift hours and performance metrics. Shifts are assigned weekly with the ability to self-schedule through our agent dashboard. Training is 100% paid and delivered asynchronously over 3 days. Advancement opportunities available after 90 days including Team Lead and QA roles.

### **Sample Shift Flow**

You log in at 8:00 AM and check the dashboard for today's queue. You're assigned to Tier 1 general support chats. You handle your first conversation—a customer can't find their order confirmation email. You guide them to the resend option and they thank you in under 2 minutes. Next chat: someone needs help accessing a discount link. You copy-paste the code and track the click-through. After 90 minutes, you take a 10-minute break. You come back refreshed and finish your last three chats by 1:00 PM, when your shift ends. You close your browser and your day's work is complete—no follow-ups, no calls, no after-hours stress.

### **What Current Agents Say**

"Coming from retail, I needed something more flexible. I've been working live chat for 4 months now and it fits perfectly around my college schedule. I work mornings and study at night." - *Denise H., Austin, TX*

"I didn't want another job that felt like micromanagement. These live chat shifts are chill but productive. I stay logged in, handle messages, and get paid every Friday like clockwork." - *Jared M., Tampa, FL*

### **FAQs**

#### **Do I need a degree for this job?**

No. We focus on your typing speed, reliability, and ability to follow instructions—not your education background.

#### **Is this phone-based customer service?**

No. This is strictly live chat. You'll never have to talk on the phone with customers.

#### **Can I work this job if I'm outside the U.S.?**

Yes, this opportunity is open globally. As long as you have a strong internet connection, you can work from anywhere.

#### **Do I get to pick my own schedule?**

Yes. You'll be able to select your preferred shifts in advance each week.

#### **Is there room to grow in this role?**

Absolutely. High-performing agents often move into QA, onboarding, or team leadership positions within 3-6 months.

### **Apply Now**

Click the Apply Now button to start your shift with one of the most flexible and legitimate **live chat jobs** available online. Weekly pay, clear expectations, and total freedom. Apply today and begin onboarding this week.

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