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APPLY NOW

Digital Chat Support Positions Online – No Prior Experience Required, No Calls | \$25–\$35/hr

Description

Job Title: Remote Live Chat Support Associate **Compensation:** \$25–\$35 per hour, paid weekly via direct deposit **Location:** Remote – Open to all countries **Schedule:** Flexible 4–8 hour shifts; work 15–40 hrs/week based on availability **Experience Required:** None – complete training included **Education Required:** No college degree needed **About the Company** This opportunity is with a customer-first SaaS company that provides on-demand learning platforms and subscription-based services for business development and digital tools. The company is rapidly expanding its global support operations and is now filling multiple **live chat support jobs remote** to handle customer inquiries via messaging. These roles are designed for quiet, focused individuals who want a stable and flexible remote career without ever needing to pick up the phone. **Role Summary** You'll assist subscribers through real-time messaging systems, providing support for account access, billing corrections, and platform usage. Every message is backed by saved replies and internal SOPs, so even beginners can feel confident quickly. No phone support, no Zoom calls—just structured communication. **Key Duties**– Respond to users via live chat platforms using prewritten workflows– Guide customers through password resets, renewals, discounts, and platform FAQs– Escalate complex inquiries to billing or technical specialists– Tag conversations and summarize tickets accurately– Keep all interactions friendly, professional, and brand-consistent **Why This Job Works for You**– 100% chat-based—no voice or video required– Set your own hours and control your workload– Paid weekly without delay– Full support and beginner-friendly structure– Ideal for first-time remote workers **Tools & Qualifications**– Desktop or laptop with Chrome installed– Reliable high-speed internet (10 Mbps+)– 45+ WPM typing speed– Written English fluency and clarity– Focused, self-motivated work habits **Pay & Scheduling** Starts at \$25/hr Raises up to \$35/hr available after 30 positively rated shifts You can schedule shift blocks by the week. Choose morning, mid-day, evening, or overnight—whatever works best for you. Minimum of 15 hours per week required. **Training Timeline**– 2-hour self-guided onboarding– Interactive mock chat exercises– Real-time coaching during your first shift– Paid shifts typically begin within 3–5 days of sign-up **Example Shift Breakdown** A Tuesday 2 PM–7 PM shift includes assisting a customer applying a new discount, helping another restore their password, and answering a question about billing dates. Everything is handled calmly via the chat system with no interruptions or calls—just clear messaging and fast resolutions **Agent Testimonials** “I’ve worked a dozen online gigs—this one is by far the most stable. No meetings, no chaos, just focused work.” – *Gianna S., Denver, CO* “Simple system, great pay, and total control over my hours. I finally have a job that fits my life.” – *Omar K., Nairobi, KE* **FAQs** **Do I need to speak on the phone with customers?** Never. This role is 100% non-voice and strictly uses chat and email tools. **Can I work part-time only?** Yes. As long as you meet the 15-hour weekly minimum, you’re in full control of your schedule **Is this available outside the**

Hiring organization

Remote Tech Jobs Work From Home

Industry

Customer Service

Job Location

Remote work possible

Base Salary

\$ 25 - \$ 35

Date posted

September 21, 2025

Valid through

01.01.2029

U.S.? Yes. This is a fully remote, international-friendly role **Apply Now – 100% Remote, Zero Phone Work, Weekly Pay** Click the Apply Now button to apply for one of today's most flexible **live chat support jobs remote**. Get trained fast, start earning quickly, and support real users—without ever having to talk on the phone.



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