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APPLY NOW

Non Phone Online Customer Service Jobs – Work from Home, Weekly Pay | \$25–\$35/hr

Description

Job Title: Remote Customer Service Support (Chat & Email Only)

Compensation: \$25–\$35 per hour, paid weekly

Location: Fully Remote – Open to applicants globally

Schedule: Flexible 4–8 hour shifts; 15–40 hrs/week

Experience Required: None – full training provided

Education Required: No degree required

About the Company

This digital membership company provides access to online learning programs, coaching tools, and lifestyle resources for users worldwide. As part of their commitment to flexible remote work, they are hiring for **non phone online customer service jobs** to help new and existing users via written chat and email support. No voice communication is required—ever.

Position Overview

If you're searching for **non phone online customer service jobs**, this is an opportunity to work remotely, set your own hours, and deliver real value without making or taking calls. You'll support customers by answering product questions, helping with billing and subscription updates, and resolving login issues—all from your computer, using structured workflows and prewritten templates.

Key Responsibilities

- Handle incoming customer inquiries via chat and email
- Guide users through login recovery, billing adjustments, and subscription renewals
- Use saved replies and chat scripts to ensure accurate and efficient support
- Escalate technical cases or complex account concerns when needed
- Maintain organized documentation and ticket tagging after each interaction
- Represent the brand with calm, helpful, and polite written communication

Why You'll Love This Job

- Zero phone work—100% chat and email communication
- Entry-level access with full training provided
- Weekly pay through direct deposit
- Fully remote with customizable scheduling
- Start quickly and earn consistently

Tools & Requirements

- Laptop or desktop with Chrome browser
- Reliable internet (10 Mbps minimum speed)

Hiring organization

Entry Level Remote Jobs

Employment Type

Full-time

Industry

Customer Service

Job Location

Remote work from: United States; Canada; United Kingdom; Australia; New Zealand; Germany; France; Ireland; Scotland

Base Salary

\$ 25 - \$ 35

Date posted

April 30, 2025

Valid through

01.01.2029

- Typing speed of 45+ WPM
- Fluent written English and solid comprehension
- Ability to work independently without distractions

Compensation & Scheduling

Starting rate: \$25/hour

Raise to \$30-\$35/hour after 30 successful shifts with positive QA results

Set your schedule weekly. Shifts available mornings, evenings, overnight, and weekends. Minimum commitment: 15 hours/week.

Training & Onboarding

- 2-hour onboarding session with systems overview and chat training
- Practice ticket exercises and workflow tutorials
- First live shift monitored for feedback
- Paid work starts within 3-5 business days of onboarding completion

Sample Shift Flow

On a Friday 10 AM-4 PM shift, you assist a user resetting their password, guide another through applying a promo code, and confirm a billing correction for a third—all handled via live chat and email with templated guidance.

What Team Members Are Saying

"This is the quiet, focused remote job I've always wanted. Everything is structured, and I never have to talk on the phone." – *Samantha K., Phoenix, AZ*

"They gave me the tools to succeed, and I love how flexible the shifts are. I work weekends only, and it's perfect." – *Aaron M., Glasgow, UK*

FAQs

Is this truly non-phone work?

Yes. There are no calls, video meetings, or phone duties of any kind.

Do I need previous experience?

No. Training covers everything you'll need to know.

Can I work part-time hours or just weekends?

Yes. The platform allows you to build your schedule around your life.

Apply Now – Real Remote Support Without the Calls

Click the Apply Now button to apply for one of the best **non phone online customer service jobs**. Start training, pick your shifts, and enjoy real remote work with real weekly pay.

Visit Site

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