

https://jobtacular.com/job/online-chat-specialist-remote-entry-level-part-time-or-full-time-25-35-hr/



# Online Chat Specialist Remote - Entry Level, Part Time or Full Time | \$25-\$35/hr

### Description

Online Chat Specialist Remote – Entry Level, Part Time or Full Time | \$25-\$35/hr

Job Title: Remote Online Chat Support Specialist
Compensation: \$25-\$35 per hour, paid weekly
Location: Fully Remote – Applicants accepted globally
Schedule: Choose part-time or full-time shifts; 15-40 hrs/week

**Experience Required:** None – training included **Education Required:** No degree required

### **About the Company**

A growing digital publishing platform delivering on-demand training, business resources, and personal development content is scaling its customer support operation. As part of this expansion, they're hiring for **online chat specialist remote** roles to assist members exclusively through chat-based communication. This company values clarity, focus, and flexibility—making it the ideal employer for those who prefer quiet, structured work from home.

### Job Responsibilities

- Respond to inbound messages using prewritten templates via chat platform
- Support users through account access issues, subscription billing, and onboarding questions
- Apply saved replies and internal guidance to resolve customer inquiries efficiently
- Use tagging and case notes to document interactions for QA
- Escalate more complex technical issues or refund requests when needed
- Maintain a professional and brand-aligned tone in every conversation

### Why This Job Might Be Perfect for You

- No talking, no calls—100% written chat
- Weekly pay, reliable scheduling, and consistent work
- You select your own shifts weekly
- No previous experience needed
- Career-building opportunity for those starting remote work

### What's Required to Apply

- Desktop or laptop computer with Chrome browser
- Internet connection with 10 Mbps minimum
- Typing speed of 45 WPM or more
- Solid written English and attention to detail
- Willingness to follow instructions and work independently

### Pay & Schedule Structure

### Hiring organization

Entry Level Remote Jobs

### **Employment Type**

Full-time, Part-time

### Industry

**Customer Service** 

#### **Job Location**

Remote work from: United States; Canada; United Kingdom; Australia; New Zealand; Germany; France; Ireland; Scotland; Alabama; Alaska; Arizona: Arkansas: California; Colorado; Connecticut; Delaware; Florida; Florida; Georgia; Hawaii; Indiana; Idaho: Illinois; lowa: Kansas: Kentucky: Louisiana: Maine; Maryland; Massachusetts; Michigan; Minnesota; Mississippi; Missouri; Montana: Nebraska: Nevada; New Hampshire; New Jersey; New Mexico; New York; North Carolina; North Dakota; Ohio; Oklahoma; Oregon; Pennsylvania; Rhode Island; South Carolina; South Dakota: Tennessee: Texas: Utah: Vermont: Virginia: Washington: West Virginia; Wisconsin; Wyoming; District of Columbia; American Samoa; Guam; Northern Mariana Islands; Puerto Rico; U.S. Virgin Islands

Entry rate: \$25/hour

Opportunity to earn \$30-\$35/hour after 30 positively reviewed shifts

Work 15-40 hours/week. Choose morning, evening, night, or weekend shifts. Flexible blocks available to match your schedule.

**Base Salary** \$ 25 - \$ 35

## Date posted

May 3, 2025

### Valid through

01.01.2029

### **Training & Start Timeline**

- 2-hour onboarding program (self-guided)
- Hands-on simulations with ticketing systems
- First monitored shift with QA support
- Paid work starts within 3-5 days post-training

### **Example Work Session**

You begin a 6 PM-10 PM shift. A customer requests help updating their payment method. Another user needs to find their invoice, and a third wants to cancel autorenewal. All issues are addressed with a few clicks and calm, clear messages—no phone calls, just structure and focus.

### What People Like You Are Saying

- "I can finally work from home without the stress of being on the phone all day." Elise W., Portland, OR
- "The tools are easy to use, and the team has been super supportive since day one."
- Marco R., Lisbon, PT

#### **FAQs**

### Do I need prior support experience?

No. Full training is provided, and the system is built for beginners.

### Will I ever need to speak to customers?

No. All work is done via live chat and email.

### Can I just work weekends or nights?

Yes. You pick your shift blocks weekly based on what works for you.

### Apply Now – Start Working from Home with Full Flexibility

Click the Apply Now button to apply for one of the most accessible **online chat specialist remote** jobs available. Work your own hours, build your experience, and get paid weekly—without a single phone call.

Visit Site



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