

https://jobtacular.com/job/online-chat-specialist-remote-entry-level-part-time-or-full-time-25-35-hr/



Digital Chat Expert Online - Entry Level, Part Time or Complete Time | \$25-\$35/hr

Description

Online Chat Specialist Remote - Entry Level, Part Time or Full Time | \$25-\$35/hrJob Title: Remote Online Chat Support SpecialistCompensation: \$25-\$35 per hour, paid weekly Location: Fully Remote - Applicants accepted globally**Schedule:** Choose part-time or full-time shifts; 15-40 hrs/week**Experience** Required: None - training included Education Required: No degree required About the Company A growing digital publishing platform delivering ondemand training, business resources, and personal development content is scaling its customer support operation. As part of this expansion, they're hiring foronline chat specialist remote roles to assist members exclusively through chat-based communication. This company values clarity, focus, and flexibility-making it the ideal employer for those who prefer quiet, structured work from homeJob Responsibilities- Respond to inbound messages using prewritten templates via chat platform- Support users through account access issues, subscription billing, and onboarding questions- Apply saved replies and internal guidance to resolve customer inquiries efficiently- Use tagging and case notes to document interactions for QA- Escalate more complex technical issues or refund requests when needed-Maintain a professional and brand-aligned tone in every conversation Why This Job Might Be Perfect for You - No talking, no calls—100% written chat- Weekly pay, reliable scheduling, and consistent work- You select your own shifts weekly-No previous experience needed- Career-building opportunity for those starting remote work What's Required to Apply - Desktop or laptop computer with Chrome browser- Internet connection with 10 Mbps minimum- Typing speed of 45 WPM or more- Solid written English and attention to detail- Willingness to follow instructions independently Pay & Schedule **Structure** Entry \$25/hourOpportunity to earn \$30-\$35/hour after 30 positively reviewed shiftsWork 15-40 hours/week. Choose morning, evening, night, or weekend shifts. Flexible blocks available to match your schedule. Training & Start Timeline - 2-hour onboarding program (self-guided)- Hands-on simulations with ticketing systems-First monitored shift with QA support- Paid work starts within 3-5 days post-training Example Work Session You begin a 6 PM-10 PM shift. A customer requests help updating their payment method. Another user needs to find their invoice, and a third wants to cancel auto-renewal. All issues are addressed with a few clicks and calm, clear messages-no phone calls, just structure and focus. What People Like You Are Saying "I can finally work from home without the stress of being on the phone all day." - Elise W., Portland, OR"The tools are easy to use, and the team has been super supportive since day one." - Marco R., Lisbon, PTFAQsDo I need prior support experience? No. Full training is provided, and the system is built for beginners. Will I ever need to speak to customers?No. All work is done via live chat and emailCan I just work weekends or nights? Yes. You pick your shift blocks weekly based on what works for you. Apply Now - Start Working from Home with Full Flexibility Click the

Hiring organization

Remote Tech Jobs Work From Home

Industry

Customer Service

Job Location

Remote work possible

Base Salary

\$ 25 - \$ 35

Date posted

September 21, 2025

Valid through

01.01.2029

Apply Now button to apply for one of the most accessible **online chat specialist remote** jobs available. Work your own hours, build your experience, and get paid weekly—without a single phone call.

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