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Online Chat Support Jobs – Remote, No Experience Needed, Flexible Hours | \$25–\$35/hr

Description

Job Title: Remote Online Chat Support Specialist **Compensation:** \$25–\$35 per hour, paid weekly **Location:** Remote – Open worldwide **Schedule:** Flexible; 15–40 hours per week, 4–8 hour shift blocks **Experience Required:** None – training included **Education Required:** No degree necessary **Company Overview** A fast-growing digital platform offering subscription services and e-learning tools is expanding its remote support team. They are hiring for **online chat support jobs** to provide exceptional text-based customer service. This is a fully remote role ideal for individuals looking for structured, entry-level work without any phone calls or sales duties. **Position Summary** As an Online Chat Support Specialist, you will assist customers via live chat with account access, billing questions, subscription changes, and basic technical troubleshooting. The company provides detailed scripts and an internal knowledge base to ensure consistent and accurate communication. **Key Responsibilities**– Respond promptly to live chat inquiries– Use company-provided templates and procedures to resolve issues– Document all interactions accurately and escalate complex problems– Maintain a professional and empathetic tone in all communication– Ensure customer satisfaction and timely resolution of requests **Why This Job is a Good Fit**– 100% chat-based—no phone or video calls– Flexible scheduling to accommodate your lifestyle– Weekly pay with opportunities for raises– Beginner-friendly with comprehensive training– Supportive remote team environment **Technical Requirements & Skills**– Laptop or desktop with Google Chrome– Reliable internet connection (minimum 10 Mbps)– Typing speed of 45 WPM or higher– Strong written English skills– Ability to follow instructions and work independently **Compensation and Scheduling** Starting pay: \$25/hour Raise potential: \$30–\$35/hour after 30 QA-approved shifts You select your shifts weekly via a scheduling platform. Shifts available 24/7. Minimum commitment of 15 hours per week. **Training & Onboarding**– Two-hour virtual training session– Practice with simulated chats– First live shift monitored by QA– Paid shifts typically begin within 3–5 business days **Example Shift** During a Wednesday afternoon shift, you help customers reset passwords, apply discount codes, and update billing information—all through live chat using templates and internal tools **Employee Testimonials** “This role fits my schedule perfectly, and the support from the team is excellent.” – *Alicia K., Miami, FL* “The training made me confident to start, and I love working without phone calls.” – *Carlos G., Madrid, ES* **FAQs** **Do I have to make phone calls?** No. This is strictly a chat-based position. **Can I work part-time?** Yes. You choose your hours weekly. **Do I need previous experience?** No experience required; training is provided. **Apply Now – Flexible Remote Chat Support Work** Click the Apply Now button to apply for one of the best **online chat support jobs** available. Work from anywhere, get paid weekly, and enjoy a phone-free remote job.

Hiring organization

Entry Level Remote Jobs

Industry

Customer Service

Job Location

Remote work possible

Base Salary

\$ 25 - \$ 35

Date posted

September 21, 2025

Valid through

01.01.2029



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Disclosure

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