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Online Chat Support Jobs – Remote, No Experience Required, Flexible Hours | \$25–\$35/hr

Description

Online Chat Support Jobs – Remote, No Experience Required, Flexible Hours | \$25–\$35/hr

Job Title: Remote Online Chat Support Specialist

Compensation: \$25–\$35 per hour, paid weekly

Location: Fully remote – global applicants accepted

Schedule: Flexible shifts, 15–40 hours per week, 4–8 hour blocks

Experience Required: None – comprehensive training provided

Education Required: No degree required

Company Overview

A fast-growing digital education and subscription platform is expanding its remote support team to meet increasing customer demand. The company seeks enthusiastic individuals for **online chat support jobs** who can deliver professional, text-based assistance to customers worldwide. This fully remote position offers flexibility, steady pay, and a supportive work environment free from phone calls or video meetings.

Role Summary

As an Online Chat Support Specialist, you will provide timely assistance via live chat, helping customers with login problems, billing questions, subscription changes, and basic troubleshooting. Utilizing company-approved scripts and workflows, you will ensure clear, consistent communication that enhances customer satisfaction and retention.

Key Responsibilities

- Respond promptly to live chat inquiries from customers
- Assist users with password resets, billing updates, subscription management, and technical issues
- Follow scripted responses and standard operating procedures to maintain quality
- Document interactions thoroughly and escalate complex issues appropriately
- Maintain a courteous, professional, and empathetic communication style

Why This Role is a Great Fit

- 100% chat-based support—no phone or video calls
- Flexible scheduling to fit your lifestyle and time zone
- Weekly pay with opportunities for raises based on performance
- Entry-level friendly with comprehensive onboarding and ongoing support
- Supportive, inclusive remote work culture
- Opportunity to develop valuable customer service and communication skills

Technical & Skills Requirements

Hiring organization

Work From Home Recruiting

Employment Type

Full-time

Base Salary

\$ 25 - \$ 35

Industry

Customer Service

Job Location

Remote work from: United States; Canada; United Kingdom; Country; Country; Alabama; Alaska; Arizona; Arkansas; California; Colorado; Connecticut; Delaware; Florida; Georgia; Hawaii; Idaho; Illinois; Indiana; Iowa; Kansas; Kentucky; Louisiana; Maine; Maryland; Massachusetts; Michigan; Minnesota; Mississippi; Missouri; Montana; Nebraska; Nevada; New Hampshire; New Jersey; New Mexico; New York; North Carolina; North Dakota; Ohio; Oklahoma; Oregon; Pennsylvania; Rhode Island; South Carolina; South Dakota; Tennessee; Texas; Utah; Vermont; Virginia; Washington; West Virginia; Wisconsin; Wyoming

- Laptop or desktop computer with the latest Google Chrome browser
- Stable, high-speed internet connection (minimum 10 Mbps)
- Typing speed of 45 words per minute or higher
- Strong written English skills with attention to grammar and clarity
- Ability to manage multiple chat conversations simultaneously
- Excellent problem-solving skills and detail orientation
- Self-motivated and capable of working independently in a remote environment

Date posted

May 18, 2025

Valid through

01.01.2029

Compensation & Scheduling

Starting hourly wage is \$25 with raises up to \$35 after 30 quality-assured shifts. Shifts are available 24/7 via an easy-to-use self-scheduling platform, allowing you to select hours that fit your schedule. A minimum commitment of 15 hours per week is required to maintain active status.

Training & Onboarding

New hires participate in a two-hour virtual onboarding session covering company culture, policies, customer service best practices, and platform training. Interactive chat simulations and role-playing exercises prepare you for live interactions. Your first live shift will be monitored for quality assurance, with personalized feedback provided. Paid shifts typically begin within 3 to 5 business days after onboarding.

Sample Shift

During a typical shift, you'll assist customers resetting passwords, applying discounts, updating billing information, and troubleshooting common technical issues—all via live chat using approved scripts and internal knowledge bases.

Employee Testimonials

"This role offers flexibility and a supportive team environment. The training was thorough and easy to follow." – *Emily R., Vancouver, Canada*

"I appreciate the focus on chat-only support. It suits my communication style and reduces stress." – *Jared M., Manchester, UK*

Frequently Asked Questions (FAQs)

Is this a phone support job?

No, communication is exclusively via live chat.

Can I work part-time or choose night shifts?

Yes, scheduling is fully flexible and self-managed.

Do I need prior experience?

No, full training is provided for all new hires.

Apply Now – Start Your Remote Online Chat Support Career

Click the Apply Now button to join a growing team of remote online chat support specialists. Work from anywhere, earn weekly, and enjoy a phone-free work environment. Begin your rewarding remote career today.

Visit Site



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