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Digital Chat Customer Service Positions – Remote, No Prior Experience Needed, Adaptable Hours | \$25–\$35/hr

Description

Online Chat Support Jobs – Remote, No Experience Required, Flexible Hours | \$25–\$35/hr **Job Title:** Remote Online Chat Support Specialist **Compensation:** \$25–\$35 per hour, paid weekly **Location:** Fully remote – global applicants accepted **Schedule:** Flexible shifts, 15–40 hours per week, 4–8 hour blocks **Experience Required:** None – comprehensive training provided **Education Required:** No degree required **Company Overview:** A fast-growing digital education and subscription platform is expanding its remote support team to meet increasing customer demand. The company seeks enthusiastic individuals for **online chat support jobs** who can deliver professional, text-based assistance to customers worldwide. This fully remote position offers flexibility, steady pay, and a supportive work environment free from phone calls or video meetings. **Role Summary:** As an Online Chat Support Specialist, you will provide timely assistance via live chat, helping customers with login problems, billing questions, subscription changes, and basic troubleshooting. Utilizing company-approved scripts and workflows, you will ensure clear, consistent communication that enhances customer satisfaction and retention. **Key Responsibilities:** Respond promptly to live chat inquiries from customers- Assist users with password resets, billing updates, subscription management, and technical issues- Follow scripted responses and standard operating procedures to maintain quality- Document interactions thoroughly and escalate complex issues appropriately- Maintain a courteous, professional, and empathetic communication style **Why This Role is a Great Fit:** 100% chat-based support—no phone or video calls- Flexible scheduling to fit your lifestyle and time zone- Weekly pay with opportunities for raises based on performance- Entry-level friendly with comprehensive onboarding and ongoing support- Supportive, inclusive remote work culture- Opportunity to develop valuable customer service and communication skills **Technical & Skills Requirements:** Laptop or desktop computer with the latest Google Chrome browser- Stable, high-speed internet connection (minimum 10 Mbps)- Typing speed of 45 words per minute or higher- Strong written English skills with attention to grammar and clarity- Ability to manage multiple chat conversations simultaneously- Excellent problem-solving skills and detail orientation- Self-motivated and capable of working independently in a remote environment **Compensation & Scheduling:** Starting hourly wage is \$25 with raises up to \$35 after 30 quality-assured shifts. Shifts are available 24/7 via an easy-to-use self-scheduling platform, allowing you to select hours that fit your schedule. A minimum commitment of 15 hours per week is required to maintain active status. **Training & Onboarding:** New hires participate in a two-hour virtual onboarding session covering company culture, policies, customer service best practices, and platform training. Interactive chat simulations and role-playing exercises prepare you for live interactions. Your first live shift will be monitored for

Hiring organization

Remote Customer Service Chat Jobs

Base Salary

\$ 25 - \$ 35

Industry

Customer Service

Job Location

Remote work possible

Date posted

February 2, 2025

Valid through

01.01.2029

quality assurance, with personalized feedback provided. Paid shifts typically begin within 3 to 5 business days after onboarding. **Sample Shift** During a typical shift, you'll assist customers resetting passwords, applying discounts, updating billing information, and troubleshooting common technical issues—all via live chat using approved scripts and internal knowledge bases. **Employee Testimonials** “This role offers flexibility and a supportive team environment. The training was thorough and easy to follow.” – *Emily R., Vancouver, Canada* “I appreciate the focus on chat-only support. It suits my communication style and reduces stress.” – *Jared M., Manchester, UK* **Frequently Asked Questions (FAQs)** **Is this a phone support job?** No, communication is exclusively via live chat. **Can I work part-time or choose night shifts?** Yes, scheduling is fully flexible and self-managed. **Do I need prior experience?** No, full training is provided for all new hires. **Apply Now – Start Your Remote Online Chat Support Career** Click the Apply Now button to join a growing team of remote online chat support specialists. Work from anywhere, earn weekly, and enjoy a phone-free work environment. Begin your rewarding remote career today.

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