

<https://jobtacular.com/job/online-customer-support-jobs-flexible-hours-no-phone-weekly-pay-25-35-hr/>

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## Online Customer Support Jobs Flexible Hours – No Phone, Weekly Pay | \$25–\$35/hr

### Description

**Job Title:** Remote Online Customer Support Agent – Flexible Schedule

**Compensation:** \$25–\$35 per hour, paid weekly

**Location:** Fully Remote – Open to international applicants

**Schedule:** Fully flexible 4–8 hour shifts; 15–40 hrs/week

**Experience Required:** None – onboarding and tools provided

**Education Required:** No degree required

### About the Company

A modern digital platform that offers subscription-based personal development tools, coaching programs, and educational resources is expanding its support team. With a remote-first model and a growing global audience, the company is currently hiring for **online customer support jobs flexible hours**, offering real remote work opportunities for people who want to earn weekly without phone calls or meetings.

### Position Overview

If you're searching for **online customer support jobs flexible hours**, this role gives you the freedom to create your own work schedule while helping real users solve simple problems through chat and email. You'll manage customer inquiries, guide users through account changes, and troubleshoot common issues using structured templates and training-based workflows.

### Your Daily Tasks

- Handle inbound customer support messages via live chat and email platforms
- Resolve issues related to login, billing, subscriptions, and navigation
- Use standardized replies and step-by-step workflows to deliver accurate support
- Escalate technical problems to the appropriate internal teams
- Keep case notes organized and properly tagged
- Maintain a patient, supportive, and brand-aligned written tone throughout

### Why This Role Is Perfect for Flexible Remote Work

- Total flexibility—select your own shift blocks weekly
- No calls, no meetings—chat and email only
- Weekly pay through direct deposit
- No prior experience required—training included
- Work from any location with stable internet access

### Tools You'll Need

- Desktop or laptop with Chrome browser
- Internet connection (10 Mbps minimum required)

### Hiring organization

Entry Level Remote Jobs

### Employment Type

Full-time

### Industry

Customer Service

### Job Location

Remote work from: United States; Canada; United Kingdom; Australia; New Zealand; Germany; France; Ireland; Scotland

### Base Salary

\$ 25 - \$ 35

### Date posted

April 30, 2025

### Valid through

01.01.2029

- Typing speed of 45+ WPM
- Good written English communication
- Ability to focus and work independently

### **Compensation & Shift Scheduling**

Starting rate: \$25/hour

Eligible for \$30-\$35/hour after 30 successfully completed shifts with strong QA and feedback

You'll choose your own shifts weekly. Morning, evening, overnight, and weekend slots available. Minimum 15 hours/week commitment.

### **Training Process**

- 2-hour onboarding covering software, messaging templates, and support systems
- Simulated case exercises for real-world practice
- First live shift reviewed with QA feedback
- Paid live work typically starts within 3-5 days

### **Example Shift Experience**

During a Friday 6 PM-10 PM shift, you help a customer reset their password, another update their billing info, and a third redeem a loyalty discount—all handled smoothly through live chat and email. No calls, no rush—just clear, calm remote work.

### **What Current Agents Say**

"I love the freedom to choose my hours and the fact that it's all written support. No stress, just results." – *Joanna K., Dallas, TX*

"This role fits around my life, not the other way around. I work when I want and still get paid every week." – *Ravi P., Toronto, CA*

### **FAQs**

#### **Is this job 100% non-phone?**

Yes. All interactions happen through chat and email only.

#### **Do I need to have previous support experience?**

No. You'll receive onboarding and simulated practice to get comfortable.

#### **Can I work late nights or just weekends?**

Yes. You can tailor your shift schedule to fit your lifestyle.

### **Apply Now – Remote Work That Adapts to Your Schedule**

Click the Apply Now button to apply for one of the top **online customer support jobs flexible hours**. Train quickly, earn weekly, and enjoy structured support work without phones or meetin

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