

https://jobtacular.com/job/overnight-jobs-remote-25-35-hour-late-night-live-chat-support-work-from-home-while-the-world-sleeps/



Overnight Jobs Remote | \$25-\$35/Hour Late-Night Live Chat Support - Work from Home While the World Sleeps

## **Description**

# Prefer Working the Graveyard Shift? Earn Top Pay Helping Customers from the Comfort of Home

If your productivity hits its stride after dark, why not get paid for it—without ever leaving the house? We're hiring for **Remote Overnight Chat Support** positions that offer \$25—\$35 per hour, paid training, and full flexibility. Whether you're a night owl, caregiver, student, or just prefer quiet, focused work, this late-night role could be your perfect fit. No phone calls. No degree. No experience required. Just consistency, typing speed, and the ability to solve simple problems while others sleep.

## What This Role Is All About

Your job is to respond to live chat inquiries from customers during overnight hours. You'll help people with issues like account access, subscription changes, or delivery updates using a secure, text-based platform. The volume is lighter than daytime shifts, and the pace is more relaxed—making this ideal for those who enjoy solo work and low-pressure problem-solving.

# What You'll Be Doing

Respond to real-time chat requests between 9 PM and 7 AM
Use help center tools and saved replies to answer questions accurately
Help users reset passwords, update billing info, or navigate their accounts
Tag chats for escalation when issues go beyond your scope
Take accurate notes and maintain clean chat logs
Stay on track during quiet moments and finish every shift strong

## What Makes This Different

100% chat-based—no phone calls or video meetings
True flexibility—build a schedule that fits your night routine
Quiet, solo work—no distractions, no noise, no chaos
Start with no experience—we train and support every step of the way
No dress code, no commute, and no micromanaging

## Hiring organization

Entry Level Remote Jobs

## **Employment Type**

Full-time

#### Industry

**Customer Service** 

#### **Job Location**

Remote work from: United States

## **Base Salary**

\$ 25 - \$ 35

#### **Date posted**

April 19, 2025

#### Valid through

01.01.2029

## This Role Is Great For

Students who take classes during the day
Parents who need to be available in the mornings
People with second jobs or freelance gigs
Night owls who prefer calm, quiet work
Anyone with strong writing skills and a solid work ethic

## Minimum Requirements

18+ and authorized to work in the U.S.
Typing speed of at least 40 WPM
Clear and professional written communication skills
Basic comfort with browser tools and multitasking
Laptop or desktop computer (Mac or PC)
High-speed internet (minimum 10 Mbps download speed)
Distraction-free work environment for night shifts
Availability for at least 15 hours per week during late hours

## **Compensation Details**

\$25/hour starting wage
Earn up to \$35/hour with performance bonuses and overnight premiums
Biweekly pay via direct deposit
Paid onboarding and simulation-based training
Night shift and weekend pay incentives
Optional benefits (health, dental, vision) after 60 days for full-time
Promotions available after 30 days based on quality and attendance

# A Night on the Job

You log in at 10 PM and see a customer struggling to reset their account password—you guide them through it with ease. Another customer needs help updating their payment info—you copy the billing update link and walk them through the process. The chat queue stays steady, and you manage each interaction professionally and calmly. By 6 AM, you've resolved dozens of chats, kept things running smoothly, and earned a solid paycheck—all without stepping outside.

## What You'll Learn

How to use platforms like Zendesk, Freshdesk, and Intercom How to manage multiple conversations without losing accuracy How to apply internal workflows to solve real-world customer issues How to thrive as a self-motivated remote worker How to handle night shift structure and manage your energy independently

# **Real Employee Stories**

"I used to work night security—long shifts, low pay, boring hours. This role pays more, keeps me engaged, and lets me work in my pajamas." - Scott T., Nevada

"I needed a quiet job I could do while my kids slept. This was the only legit remote overnight gig I found, and now I've been here 4 months—and I love it." - Brielle M., Michigan

# **Frequently Asked Questions**

## Do I need customer service experience?

Nope. We train you fully and support you throughout your shifts.

## Will I be on the phone?

Never. All communication is done through live chat—no voice calls, no Zoom.

## Is this full-time or part-time?

Both options are available. You can work anywhere from 15 to 40 hours per week.

## Are there bonuses for working weekends?

Yes. Weekend and holiday shifts offer premium pay and bonus eligibility.

## Can I choose my shift times?

Yes. Once you complete training, you can submit preferred overnight hours.

# **Apply Now**

If you've been searching for real work you can do overnight—without a degree, experience, or stressful calls—this is your chance. **Click the Apply Now button** to start your application. We're actively filling remote night shift positions and onboarding new hires weekly. Start working from home on your own schedule and earn \$25–\$35/hour while the rest of the world sleeps.

Visit Site

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