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APPLY NOW

Part Time Online Chat Support Jobs – Work Remote, No Phone Calls | \$25–\$35/hr

Description

Job Title: Remote Part-Time Chat Support Representative

Compensation: \$25–\$35 per hour, paid weekly

Location: Fully Remote – Global applicants welcome

Schedule: Flexible 4–6 hour shifts; 15–30 hrs/week

Experience Required: None – full beginner onboarding provided

Education Required: No degree required

About the Company

This membership-based digital platform offers tools for productivity, personal development, and online education to users around the world. As demand grows across time zones, they are hiring for **part time online chat support jobs** to strengthen their remote-first support model. Every interaction is handled through live chat or email, creating a professional, phone-free work environment where flexibility and customer experience are priorities.

Position Overview

If you're searching for **part time online chat support jobs**, this role offers you a reliable way to earn weekly income while working from anywhere. You'll assist customers with login access, subscription management, billing questions, and product navigation—all through calm, clear messaging support platforms. Perfect for students, parents, or anyone needing part-time, low-stress remote work.

Your Main Responsibilities

- Manage incoming customer inquiries through live chat and email systems
- Assist users with login resets, subscription updates, discount applications, and feature guidance
- Use internal templates and structured workflows to deliver quick, professional support
- Escalate technical or sensitive cases to specialized teams when needed
- Document each conversation carefully with clear notes and appropriate tags
- Maintain a positive, friendly tone in every written interaction

Why You'll Love This Part-Time Remote Role

- **No phones.** All support happens through writing only
- **Flexible shifts.** Build your schedule around your life
- **Entry-level friendly.** Full training included for new hires
- **Weekly pay.** Direct deposit every Friday
- **Work from anywhere.** Remote-first team across multiple countries

What You'll Need to Succeed

Hiring organization

Entry Level Remote Jobs

Employment Type

Full-time

Industry

Customer Service

Job Location

Remote work from: United States; Canada; United Kingdom; Australia; New Zealand; Germany; France; Ireland; Scotland

Base Salary

\$ 25 - \$ 35

Date posted

May 28, 2025

Valid through

01.01.2029

- Laptop or desktop computer with Chrome browser
- Internet connection (minimum 10 Mbps)
- Typing speed of at least 45 WPM
- Clear written English communication skills
- Ability to stay organized while working independently

Compensation & Scheduling Info

Starting wage: \$25/hour

Opportunity for raise to \$30-\$35/hour after 30 successfully completed shifts with strong QA feedback

Choose your shift blocks weekly. Morning, afternoon, evening, overnight, and weekend options available. Minimum commitment: 15 hours/week.

Training Process

- 2-hour onboarding with systems overview and support flow training
- Simulated ticket exercises to build confidence
- First monitored live shift with personalized QA feedback
- Begin paid shifts within 3-5 business days after completing onboarding

Sample Shift Experience

During a Sunday 3 PM-9 PM shift, you assist a user with resetting their password, help another locate a billing invoice, and walk a third through upgrading their membership plan. All support is handled through calm, structured written conversations—no calls, no meetings, no stress.

What Part-Time Agents Are Saying

"I love that I can balance this with my classes. The flexibility and no-phone model make it so much easier than traditional part-time jobs." – *Maya T., New York, NY*

"It's structured, the pay is consistent, and there's real support behind the scenes. I finally feel like I found a legit remote gig." – *Zane W., Manchester, UK*

FAQs

Is this job fully chat and email based?

Yes. No phone calls are required at any point.

Can I pick only weekend or evening shifts?

Yes. Shift selection is flexible to fit your availability.

Do I need prior experience in customer service?

No. Full onboarding and beginner-friendly systems are provided.

Apply Now – Start Your Remote Part-Time Journey Today

Click the Apply Now button to apply for one of the best **part time online chat support jobs** available. Train quickly, earn weekly, and enjoy structured, professional remote work without any phone calls.

Visit Site

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