



<https://jobtacular.com/job/part-time-work-from-home-customer-chat-support-19-23-hour/>

Virtual Chat Assistant Needed Earn \$19-\$35/hr in a Remote Position

Description

Job Updated: September 20, 2024 2:37 pm

We are currently seeking highly motivated individuals to join our team as Part-Time Work From Home Customer Chat Support. As a chat representative for our client, you will be providing exceptional customer service and support to customers of major brands through chat.

Job Responsibilities

- Respond promptly and professionally to customer inquiries through chat: As a chat representative, you'll be the first point of contact for customers who are seeking assistance. Your job is to ensure that you respond to their queries promptly and professionally. You should have excellent written communication skills, as you'll be communicating with customers primarily through chat.
- Provide accurate information to customers and assist them with their needs: You'll be responsible for providing accurate and relevant information to customers who are seeking assistance. You should be able to troubleshoot customer issues effectively and provide solutions that meet their needs.
- Resolve customer complaints and concerns with empathy and patience: At times, you'll come across customers who are dissatisfied or upset with the service they received. Your job is to listen to their concerns with empathy and patience, and work towards resolving their complaints to the best of your abilities.
- Follow up with customers to ensure their issues have been resolved: As a chat representative, you should always strive to provide excellent customer service. Following up with customers after resolving their issues is a great way to show that you care about their experience.
- Document customer interactions and feedback accurately in our client's system: Keeping accurate records of customer interactions is an essential part of your job. You'll need to document customer issues, complaints, and feedback in our client's system to ensure that they are resolved quickly and efficiently.

Requirements

- Excellent written communication skills: As a chat representative, you'll primarily be communicating with customers through chat. Therefore, you should have excellent written communication skills, with the ability to convey information in a clear and concise manner.
- Ability to multitask and work under pressure: You should be able to handle multiple customer chats simultaneously while ensuring that you respond to each customer promptly and professionally. You should also be able to work under pressure and meet customer service targets.

Hiring organization

Tech Connect

Employment Type

Part-time

Industry

Customer Service

Job Location

Remote work from: United States

Base Salary

\$ 19 - \$ 23

Date posted

September 20, 2024

Valid through

01.01.2029

- Flexibility to work on a part-time basis: This is a part-time position, with flexible scheduling options available.
- A quiet and distraction-free workspace at home: As this is a work from home position, you'll need to have a quiet and distraction-free workspace to ensure that you can focus on your job and provide excellent customer service.
- Experience in customer service is preferred, but not required: While experience in customer service is preferred, it is not a requirement. If you have the necessary skills and qualities, we encourage you to apply.

Benefits

- Work from the comfort of your home: As a work from home chat representative, you'll have the flexibility to work from the comfort of your home, without the need to commute to an office.
- Flexible scheduling: We understand that everyone's schedules are different. That's why we offer flexible scheduling options to ensure that you can balance your work and personal life effectively.
- Competitive pay of \$15 per hour: We offer a competitive pay rate of \$15 per hour.
- Opportunity for growth and advancement: We believe in providing our employees with opportunities for growth and advancement. As a chat representative, you'll have the opportunity to learn new skills and take on new responsibilities as you progress in your role.

About Jobtacular.com

Jobtacular.com is a job site that brings remote and work from home jobs to you from all over the web. We are committed to helping job seekers find flexible and remote work opportunities that fit their needs and lifestyle. We partner with companies across various industries to bring you the best job opportunities from around the world.

At Jobtacular.com, we understand the value of remote work and its benefits to both employers and employees. We believe that remote work offers flexibility, freedom, and the opportunity to work from anywhere in the world. Our goal is to connect job seekers with the best remote job opportunities available, so they can achieve their career goals while maintaining a healthy work-life balance.

FAQs About Remote Work

Here are some common questions that job seekers have about remote work:

What equipment do I need to work from home?

To work from home, you'll need a reliable computer with a high-speed internet connection, a headset with a microphone, and a quiet and distraction-free workspace. Some companies may also require additional equipment or software, depending on the nature of the job.

How does remote work differ from working in an office?

Remote work offers several advantages over working in an office. Firstly, it allows you to work from anywhere, without the need to commute to an office. This can save you time and money, and give you more flexibility in terms of scheduling and work-life balance. Remote work also allows you to customize your workspace to suit your needs and preferences, which can lead to increased productivity and job satisfaction.

Can I work from home part-time?

Yes, many companies offer part-time work from home positions, allowing you to balance work with other commitments and responsibilities. Part-time work from home positions can be an excellent option for students, parents, or anyone looking for a flexible work schedule.

How do I find remote work opportunities?

There are many ways to find remote work opportunities. One of the easiest ways is to search for job postings on job sites like Jobtacular.com. You can also check with companies in your industry to see if they offer remote work options. Networking with other professionals in your field can also be an effective way to find remote work opportunities.

Are remote jobs legitimate?

Yes, remote jobs are legitimate. Many reputable companies offer remote work options, and there are many remote job opportunities available across various industries. However, it's important to be cautious when applying for remote jobs and ensure that you're applying to reputable companies.

How to Apply

This position requires a short, three-minute online assessment to begin applying. Click the button below to begin the assessment now:

Visit Site

Disclosure

Disclaimer: Please note that Jobtacular.com is NOT a recruitment agency. We are not an agent or representative of any employer.

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