



<https://jobtacular.com/job/part-time-work-from-home-customer-service-chat-agent-15-hr/>

Customer Service Chat Role – Remote | \$15/hr | \$25-\$35/hr

Description

Hiring organization
Tech Connect

Employment Type
Part-time

Industry
Customer Service

Job Location
Remote work from: United States; Canada; United Kingdom; Australia; New Zealand; Alabama; Alaska; Arizona; Arkansas; California; Colorado; Connecticut; Delaware; Florida; Georgia; Hawaii; Idaho; Illinois; Indiana; Iowa; Kansas; Kentucky; Louisiana; Maine; Maryland; Massachusetts; Michigan; Minnesota; Mississippi; Missouri; Montana; Nebraska; Nevada; New Hampshire; New Jersey; New Mexico; New York; North Carolina; North Dakota; Ohio; Oklahoma; Oregon; Pennsylvania; Rhode Island; South Carolina; South Dakota; Tennessee; Texas; Utah; Vermont; Virginia; Washington; West Virginia; Wisconsin; Wyoming

About the Company

Jobtacular.com is a leading job site specializing in remote and work from home jobs from all over the web. Our mission is to connect job seekers with high-quality job opportunities that offer flexibility, convenience, and competitive compensation. We believe that everyone should have the opportunity to work from home and enjoy the benefits of remote work, and we are dedicated to helping people find the right jobs to achieve their goals.

Position Overview

We are currently seeking a Part Time Work From Home Customer Service Chat Agent to join our team. As a Chat Agent, you will be responsible for providing exceptional customer service to our clients and their customers through chat. Our clients include major brands from various industries, and your role will be to support their customers with their queries, concerns, and feedback.

Key Responsibilities

- Responding to customer inquiries in a timely and professional manner via chat.
- Providing accurate and complete information to customers about our clients' products and services.
- Troubleshooting customer issues and resolving complaints to ensure customer satisfaction.
- Escalating complex issues to the appropriate team members as necessary.
- Keeping accurate and complete records of customer interactions in our CRM system.
- Maintaining a positive and professional demeanor at all times, even in challenging situations.
- Meeting or exceeding customer service expectations as set by our clients.

Qualifications

- Excellent verbal and written communication skills, including the ability to communicate clearly and professionally with customers from diverse backgrounds.
- Ability to multitask and work under pressure in a fast-paced environment.
- Strong problem-solving skills and the ability to think creatively to find solutions.
- Ability to learn quickly and adapt to new technologies and procedures.
- Good knowledge of Microsoft Office and computer systems, including the ability to type at least 40 words per minute.
- Ability to work independently and as part of a team, with strong interpersonal skills and the ability to collaborate effectively with colleagues.
- Availability to work flexible hours including weekends and holidays, with the ability to work a minimum of 20 hours per week.

Base Salary

\$ 15

Date posted

August 28, 2024

Valid through

01.01.2029

Requirements

- High school diploma or equivalent.
- Previous experience in customer service or a related field preferred.
- Reliable internet connection and computer, with the ability to meet our minimum technical requirements.
- Quiet home office space free from distractions, with a comfortable chair and desk or work surface.
- Must be authorized to work in the United States.

Benefits

- Flexible work schedule with the ability to set your own hours.
- Part-time work from home position, with the option to work additional hours based on business needs.
- Opportunity to work with major brands from various industries and gain experience in customer service and chat support.
- Paid training and ongoing support to help you succeed in your role.
- Competitive pay starting at \$15 per hour, with the potential for performance-based bonuses.

How to Apply

To apply for the Part Time Work From Home Customer Service Chat Agent position, please submit your resume and a cover letter highlighting your qualifications and experience. We welcome candidates from all backgrounds and experience levels, and we are committed to providing equal employment opportunities to all employees and applicants for employment.

FAQs About Remote Work

1. What are the requirements for remote work?

To work remotely, you typically need a computer, reliable internet connection, and a quiet workspace. Some employers may have additional requirements such as a webcam, headset, or specific software. Additionally, you may need to have strong time-management skills and the ability to work independently.

2. How do I find a remote job?

Jobtacular.com is a great resource for finding remote job opportunities, with thousands of listings from employers all over the world. You can also search for remote jobs on popular job boards and company websites, and network with other professionals in your field to learn about job openings.

3. How do I prepare for a remote job interview?

Preparing for a remote job interview is similar to preparing for an in-person interview, with a few additional considerations. First, make sure you have a quiet and distraction-free space where you can take the call or video conference. Test your technology ahead of time to ensure a smooth interview experience, including your internet connection, microphone, and webcam if necessary. Research the company and the position, and be prepared to talk about your qualifications and experience as it relates to the job requirements.

4. What are the benefits of working from home?

Working from home offers a number of benefits, including flexibility, convenience, and cost savings. You can avoid the daily commute and save time and money on transportation, parking, and meals. You also have more control over your schedule and can often set your own hours, which can be especially beneficial if you have other commitments or responsibilities. Additionally, remote work allows you to work from anywhere with an internet connection, which can open up new opportunities and experiences.

5. What are some challenges of working from home?

While working from home can offer many benefits, it can also present some challenges. One of the biggest challenges is staying motivated and productive without the structure and accountability of a traditional office environment. You may also struggle with work-life balance, as it can be difficult to separate your work and personal life when you're working from home. Additionally, you may miss the social interaction and networking opportunities that come with working in an office. Finally, you may need to be more proactive about communicating and collaborating with colleagues, as you won't have the benefit of in-person interactions.

At Jobtacular.com, we believe that remote work offers tremendous opportunities for individuals to work and thrive in their careers. We are committed to helping job seekers find the best work-from-home jobs available, and we are dedicated to providing a supportive and inclusive work environment for our employees. Join our team today and take the first step towards a fulfilling and rewarding remote work career!

How to Apply

This position requires a short, three-minute online assessment to begin applying. Click the button below to begin the assessment now:

Visit Site

Disclosure

Disclaimer: Please note that Jobtacular.com is NOT a recruitment agency. We are not an agent or representative of any employer.

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