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APPLY NOW

Remote Chat Customer Support – Beginner-Friendly Online Job with Flexible Hours

Description

Intro to the Position

One of the fastest-growing lifestyle product brands in North America is hiring Remote Chat Customer Support reps. If you're looking for a legitimate work-from-home job with no phone calls, no prior experience, and no degree requirements, this opportunity provides the perfect entry point into the remote workforce. You'll be handling customer interactions exclusively through a live chat platform, helping resolve simple inquiries, tracking orders, and providing basic product support. All training is paid, all communication is written, and all equipment requirements are minimal.

Main Functions of the Role

Respond to Incoming Messages

Receive and respond to real-time chat inquiries from customers shopping on the brand's website. Common messages involve shipping timelines, order status, coupon codes, and product info.

Use Smart Reply Tools

Choose from prewritten response templates and AI-assisted message suggestions. These tools help streamline your workflow and make responses fast, easy, and accurate—even if you've never done this before.

Log & Tag Conversations

After each chat, apply a conversation tag and add a short summary so future support agents can reference the history. You'll use dropdowns and guided fields—no writing long reports.

Report Issues When Needed

Anything outside your role (e.g., payment issues, technical errors) is escalated with one click using the internal routing system.

Position Details

Hiring organization

Remote Customer Service Jobs No Degree

Base Salary

\$ 25 - \$ 35

Industry

Customer Service

Job Location

Remote work possible

Date posted

December 20, 2025

Valid through

01.01.2029

- Type: Remote Chat Support
- Hours: Choose full- or part-time; flexible scheduling
- Pay Range: \$25–\$35 per hour depending on shift and metrics
- Support: Dedicated team lead available during every shift

What You Don't Need

- No customer service experience required
- No degree or formal education background needed
- No phone calls or video chat involved
- No specialized software to install—everything runs through your browser

What You Do Need

- Solid English reading and writing skills
- Comfort typing clear messages at ~30 words per minute
- Reliable Wi-Fi connection and a quiet environment
- A laptop or desktop (tablets and mobile phones not supported)

Onboarding & Training

You'll complete a quick, 2-day online training program that includes live chat walkthroughs, sample conversations, and real-time feedback. You'll practice with internal team members before assisting real customers. Ongoing mentorship and support are provided during your first 30 days.

Compensation Breakdown

- Base hourly rate: \$25/hour
- Incentives for response time and customer feedback
- Weekend and late-night shift bonuses available
- Weekly payouts via Stripe or direct deposit

What to Expect Daily

You'll start your shift by logging into the chat queue. Messages arrive from users actively shopping or managing an existing order. You'll answer them one by one, using templates and AI suggestions to speed up your replies. When finished, tag the chat, take a quick break if needed, and continue. This role allows for short task switching and a high degree of autonomy.

Common Applicant Profiles

- Stay-at-home parents looking for quiet, flexible work
- Students or recent graduates seeking remote income
- Individuals making a career transition to online work
- First-time job seekers with strong communication skills

FAQs

Can I work internationally?

Yes, this role is open to applicants worldwide as long as you have strong written English skills and a reliable internet connection.

Is this a phone or sales job?

No. All tasks are chat-based. You will not make calls, nor are you required to close sales.

Do I need to provide references or a resume?

No references are required, and a resume is optional. You'll answer a few questions about your typing speed and availability during the application process.

What happens after I apply?

Qualified applicants are invited to a paid onboarding session within 3–5 days of submission. You'll receive full platform access and get started with mock chats before going live.

Why This Opportunity Stands Out

Most remote jobs ask for years of customer service experience or a technical background. This one doesn't. Instead, it gives everyday people a realistic way to earn \$25–\$35/hr by simply being helpful, staying organized, and typing clear messages. There's no degree needed, no previous work history required, and no office politics—just straightforward work, from home, on your time. Ready to get started? This is your chance to join a modern customer support team from anywhere in the world, without jumping through traditional hiring hoops.



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